ST. AUGUSTINE - ST. JOHNS COUNTY AIRPORT AUTHORITY

Regular Meeting

held in The Conference Center, Meeting Room B

4730 Casa Cola Way

St. Augustine, Florida

on Monday, May 17, 2020

from 4:00 p.m. to 5:21 p.m.

BOARD MEMBERS PRESENT:

BRUCE MAGUIRE, Chairman SUZANNE GREEN JUSTIN MIRGEAUX REBA LUDLOW ROBERT OLSON

ALSO PRESENT:

DOUGLAS N. BURNETT, Esquire, St. Johns Law Group, 104 Sea Grove Main Street, St. Augustine, FL, 32080, Attorney for Airport Authority.

EDWARD WUELLNER, A.A.E., Executive Director.

> JANET M. BEASON, RPR, RMR, CRR St. Augustine Court Reporters 17 Pacific Street, Suite B St. Augustine, FL 32084 (904) 825-0570

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1	PROCEEDINGS
2	CHAIRMAN MAGUIRE: Call the meeting to order.
3	All right. 4:00. Reba, can you lead us in the
4	Pledge?
5	MS. LUDLOW: Yes.
6	(Pledge of Allegiance.)
7	MINUTES & FINANCIAL REPORT
8	CHAIRMAN MAGUIRE: All right. Now, the
9	minutes and financial report. Any changes,
10	modifications to the minutes?
11	MS. GREEN: Yes, Chairman, I do.
12	MR. WUELLNER: Could you use your mic, please?
13	MS. GREEN: Yes. Thank you.
14	MR. WUELLNER: Oh, that's high.
15	CHAIRMAN MAGUIRE: Can you turn it down a
16	little bit?
17	MS. GREEN: It is high. Thank you.
18	For privacy purposes, I would like to strike
19	Lines 5 through 20 of the minutes.
20	CHAIRMAN MAGUIRE: Okay. All right. Any
21	objections to that?
22	MS. LUDLOW: Would you review it?
23	MS. GREEN: I'd rather not on the record.
24	It's for privacy purposes. If you look at your
25	minutes, you can see.

1 MS. LUDLOW: 5 through 20? 2 MS. GREEN: Uh-huh. (Mr. Mirgeaux enters.) 3 4 CHAIRMAN MAGUIRE: Okay. All right. Let the record show that we now have all five members of 5 6 the board. Okay. 7 MR. OLSON: Oh, okay. MS. GREEN: Uh-huh. 8 9 CHAIRMAN MAGUIRE: All right. Any opposition? 10 (None.) 11 CHAIRMAN MAGUIRE: All in favor? 12 MS. GREEN: Aye. 13 MR. MIRGEAUX: Aye. 14 MS. LUDLOW: Aye. 15 MR. OLSON: Aye. 16 CHAIRMAN MAGUIRE: Aye. Opposed? 17 (None.) CHAIRMAN MAGUIRE: Okay. They stand with the 18 stricken lines. The financial report, any 19 20 changes --21 MS. GREEN: 5 through 20. Page, I guess it's --2.2 2.3 MR. WUELLNER: 1. 24 MS. GREEN: Well, it's the first of -- it's 25 your cover page, and then you have an index. So I

1	guess maybe it's Page 3? It's the first of your
2	text, but it's Lines 5 through 20.
3	CHAIRMAN MAGUIRE: 5 through 20 of the text.
4	MS. GREEN: Correct.
5	CHAIRMAN MAGUIRE: Okay. The financial
6	report, any changes or modifications to the
7	financial?
8	(None.)
9	CHAIRMAN MAGUIRE: Seeing none, they will
10	stand as presented.
11	AGENDA APPROVAL
12	CHAIRMAN MAGUIRE: All right. Agenda
13	approval, any changes to the agenda?
14	MS. GREEN: No, sir.
15	CHAIRMAN MAGUIRE: Okay. Now that we've gone
16	through that, we'll start off with the staff
17	reports.
18	STAFF REPORTS
19	MR. WUELLNER: Staff report, a couple oh,
20	I'll do it again.
21	Staff report, a couple of items to walk
22	through. One is tax new T-hangars Bravo and
23	Charlie, we completed the patio and the canopy
24	project out there, landscaping improvements
25	underway around that, and very likely over the next

week to two weeks, we'll begin the closeout of that project finally. And most certainly it will be closed before the end of the fiscal year.

4 Taxiway Delta, that work continues. Crazy --5 crazy busy schedule out there on that project. 6 We've done our level best to make sure our -- our affected parties, tenants and the like, are being 7 kept informed, but the work continues this week in 8 earnest. They finished up subgrade on the eastern 9 end of the taxiway, are moving into lime rocking 10 already in that area. 11

12 CHAIRMAN MAGUIRE: Uh-huh.

MR. WUELLNER: I would expect over the next two to three weeks, lime rocking will wrap -- wrap up and they'll begin whatever they need to do to get to a point to begin paving. This job is over in July, so hopefully things will continue at the pace they've been going.

19 Kudos to staff and our engineering team. 20 They've come up with some creative ways to continue 21 to get access while -- for the T-hangar tenants 22 while simultaneously getting some larger chunks to 23 the contractor of this job to allow it to proceed 24 even -- perhaps even faster than what we originally 25 envisioned. So some good stuff there. Real proud

1 of them all.

I have a couple of items I just want to make note of. One -- a couple of very interesting meetings this week. One with St. Johns County administrative staff, and we're beginning to talk about economic development-type efforts where we could do some things jointly and how we can begin to support each other.

9 Keep in mind there's an entirely new 10 administrative feel up there and some -- some 11 really good people and really creative people. So 12 I'm looking forward to continuing that dialogue and 13 see how we can work projects of mutual interest.

14 I did want to make mention that we have been in contact with the -- the new owner of the corner 15 16 of Gun Club and U.S. 1, which is directly adjacent 17 to property the Airport Authority owns. And we are 18 opening a conversation to -- well, started a 19 conversation, but we will meet in person, I believe 20 it's tomorrow, and that will further a conversation 21 about how we can perhaps construct some sort of a 22 property trade or something with the adjacent 23 property that the Authority owns, putting the 24 corner which has the airspace issues under the 25 Airport Authority control.

1 So we'll just see where that conversation 2 goes. There's nothing to take action on or 3 anything else, but I was really excited that the 4 owners were at least open to having the 5 conversation about how to -- how to make that all 6 work. They are aware of the shortcomings of that 7 property.

Lastly, we received a letter from the 8 Florida Adventures in Railroading organization, 9 which is kind of a local firm, but they are -- a 10 local group. It's a nonprofit who has asked us to 11 12 enter into a conversation at this point over that railroad building on U.S. 1. They would like to 13 14 begin to do some fundraising in an effort to preserve that building itself and perhaps to get it 15 16 a historical status, whatever that means at this 17 moment.

I -- I think we're in a position to talk about the building. My concern is I don't want any of their plans, or my -- my suggestion to you would be that their plans not include that as a permanent site for that building.

But if they can come up with some other suitable location at their -- under their own and are willing to move it again, I wouldn't see any

reason why we'd want to hang on to it. It could be 1 2 something to consider for donation or something. 3 CHAIRMAN MAGUIRE: Right. 4 MR. WUELLNER: That's a decision later for you 5 quys. But we'll see what they want and what they 6 have in mind and what the schedule is and report 7 back to you on that. And lastly -- is Carol here? 8 9 MS. GREEN: Uh-huh. MR. WUELLNER: I'll let Carol give you the 10 overview, if you will, of the legislative. Yes, 11 12 sir, I'm sorry. MR. OLSON: Oh, two things. Which of the 13 railroad buildings were you referring to --14 MR. WUELLNER: It's --15 16 MR. OLSON: -- about the --17 MR. WUELLNER: Yeah, it's the one that's not 18 occupied by Civil Air Patrol, if that's helps you. MR. OLSON: Okay. So it's the old --19 20 MR. WUELLNER: The lower --MR. OLSON: It's the old passenger terminal 21 22 building. 23 MR. WUELLNER: Yes. It supposedly was 2.4 involved with the crossing over to Anastasia Island 25 years ago.

MR. OLSON: And then the other question. I 1 2 have a question about the operational update that's 3 part of government relations. 4 MR. WUELLNER: Okav. 5 MR. OLSON: I mean, it's in the government relations attachment. Would that be appropriate to 6 7 ask now or what? MR. WUELLNER: It -- it's usually in that one, 8 but we could easily -- are you asking to have it 9 10 separated? MR. OLSON: No, I just have a question about 11 12 it. MR. WUELLNER: Oh, okay. Yeah, go ahead. 13 14 MR. OLSON: Under fuel usage, I understand that -- the fuel volumes and gallons self-serve and 15 then there's another item self-serve. I understand 16 17 that is Atlantic Aviation, or should it be 18 Atlantic Aviation, that second category. 19 MR. WUELLNER: Uh-huh. 20 MR. OLSON: But I -- I'm looking at 21 April 20- -- 2021, and we have jumped up in gallons 2.2 pumped under Jet A to almost half a million, 23 499,000, up from last year 2020 410,000. F. 24 MR. WUELLNER: Uh-huh. 25 MR. OLSON: That's a huge increase, and it

happened during a period of -- you know, I guess
 the tail end of COVID.

So, is there a -- is there -- is there any 3 4 story behind having had that bump-up in fuel 5 consumption? And is that expected to go through 6 the end of the year at a much higher volume? 7 MR. WUELLNER: I do not have much of an explanation, but I'm hoping Vinny -- is Vinny here? 8 9 Maybe -- maybe he can shed some light on that under 10 the business reports --11 MR. OLSON: Okay. 12 MR. WUELLNER: -- if you want to ask him. MR. OLSON: Sure. Okay. Thanks. 13 14 MR. BEYERS: Yeah, absolutely. 15 MR. OLSON: Okay. That's the only thing. 16 MR. WUELLNER: And I do see a little 17 mislabeling on this. That should not be indicated 18 as self-serve under the --19 MR. OLSON: Right. But I was --20 MR. WUELLNER: That would be FBO. 21 MR. OLSON: Right. 2.2 MR. WUELLNER: But that's our labeling issue. 23 MR. OLSON: Yeah. Okay. 2.4 CHAIRMAN MAGUIRE: Carol? 25 MS. SAVIAK: Thank you for the opportunity to

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give a government relations update.

2 On that particular item, I would just mention, 3 and I'm sure Vinny can mention as well, but that 4 was -- that month was a little bit unusual in that 5 last year the comparative included the beginnings 6 of COVID, March, and there might have been some impact from the cessation of a lot of traffic in 7 8 March. But I'm sure Vinny can share a little bit 9 more.

10 So this -- this month's report contains the 11 wrap-up for a number of legislative items that were 12 monitored by NFRA and also the Florida Airports 13 Council. And so I provided a summary of the key 14 highlights for those.

15 It was not an expansive year in terms of 16 fact-tracking a number of highest priority items, 17 but they also track a number of items. And so, the 18 state budget ended up being favorable to the state 19 Aviation Grant Program in that the program was 20 fully funded for this year. And you probably 21 already read about the positive benefit to the 2.2 state not to include the bonus dollars, if you 2.3 will, that are coming from the federal American 24 rescue act.

One item that we always watch is whether or

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not they're going to change any elements of the aviation fuel tax, and nothing occurred this year.

3 One item that we are looking at specifically 4 for the Airport Authority and for a lot of airports 5 around the state was whether or not airports would 6 again be exempt from a new law that passed I 7 believe in 2019 requiring a certified engineering inspection. And that's something that we came 8 under for the past year and was not -- was not 9 10 corrected last session, but was corrected this session favorably and -- with regards to our needs. 11

12 There were some additional other legislation 13 that passed that always seem to add a few new 14 regulations, and so we will be incorporating a few of those small -- smaller items regarding special 15 16 district accountability. There's some additional 17 financial reporting standards and then also there's 18 some new regulations regarding public works 19 projects.

20 So it was a pretty, I won't say a light year 21 in terms of major aviation bills, but that's just a 22 quick summary of some of the more interesting ones 23 that were being tracked.

24 Operations and training, Ed probably already 25 mentioned Taxiway D, and so I'd like to mention

that Kevin Harvey had conducted airport and driving training for the St. Johns County Fire Rescue. We had multiple units out for that, and so we continue that strong partnership, especially as it is Emergency Management Services week or EMS week nationally.

So with that, I'll go ahead and conclude my
report briefly, but always open to any questions
either today or throughout the month.

10 CHAIRMAN MAGUIRE: Is that fire training 11 annually or just whenever a new class comes in? 12 MS. SAVIAK: It's on an as-needed basis, but 13 Kevin may be able to share more about that.

14 CHAIRMAN MAGUIRE: Okay.

MR. WUELLNER: Well, just there -- there are two different aspects to it.

One is familiarization. As you know, they -especially from your time on the county commission,
that they rotate firefighters among the different
stations.

21 CHAIRMAN MAGUIRE: Uh-huh.

22 MR. WUELLNER: As new groups report to those 23 stations most likely to respond to the airport, we 24 arrange or they arrange with us now to do 25 orientation training of the airport so that we have

their people responding to the right location at 1 2 the airport in the event they're dispatched here. 3 CHAIRMAN MAGUIRE: Good. 4 MR. WUELLNER: The other piece of it is we do 5 some annual live fire drill training that we 6 contract out of Jacksonville to do. 7 So, every year we send a finite number of 8 St. Johns County firefighters up to Jacksonville at a few hundred dollars a student to keep them 9 qualified under FAR Part 139 to respond to fire --10 or to accidents on the airport. 11 12 CHAIRMAN MAGUIRE: Okay. Good. Okay. Any 13 questions for Carol from the board? 14 (None.) 15 CHAIRMAN MAGUIRE: Thank you, Carol. 16 BUSINESS PARTNER UPDATES 17 CHAIRMAN MAGUIRE: All right. Business 18 partner updates. Henry Dean, is he available? 19 COMMISSIONER DEAN: Yeah. 20 CHAIRMAN MAGUIRE: There he is. 21 COMMISSIONER DEAN: I'm hiding. 2.2 Well, good afternoon. Good to see everyone 2.3 again. Henry Dean, District 5 County Commissioner. 24 Just a couple of things this afternoon and then see 25 if you have any questions.

First of all, I want to reiterate and 1 2 reinforce what Ed reported to you. Our senior 3 staff, our administrative staff, had a really good 4 meeting with Ed. I think Carol sat in, too. 5 MR. WUELLNER: Yeah. 6 COMMISSIONER DEAN: And I think we have some opportunities I see in the relatively near future 7 to work on some economic activities which are 8 exciting, I think. So that's good. 9 10 At our last meeting, you may have saw a brief article or two in the paper from our May 4th 11 12 meeting. After several years of workshops and 13 debate and discussion and the legislative action 14 possibly inter -- intervening or not, we finally 15 adopted a county short-term rental ordinance, 16 vacation rentals. 17 And the highlights, just briefly, it -- for 18 the county, that only applies to those vacation rentals east of the intercoastal. Think about 19 20 that, east of the intercoastal. 21 So we're talking about basically kind of where 2.2 we are sitting here on the other side of the

bridge, but roughly from Vilano Beach up to 24 South Ponte Vedra, and there are some in 25 Ponte Vedra. But there are a lot of vacation

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1 rentals in what is the north shore area of
2 Vilano Beach. And then on Anastasia Island, there
3 are quite a few vacation rentals, particularly
4 along Atlantic View along the oceanfront.

5 In total, there are probably about 2,000 units 6 that fall under the short-term rental definition, 7 less than six months.

8 Highlighting the actual ordinance, we did 9 address occupancy, and the ordinance is going to 10 limit occupancy to no more than 10 occupants per 11 rental unit. But in fairness to those current 12 owners, we're going to phase that in over a 13 three-year period.

So it will start with 20 this year and phase down to 17 next year and then 14 the third year and then 10. It does not include any children 12 years and under. So, it's -- we're really talking about those over 12 years and -- that's the head count. That's the occupancy.

It will also limit -- it will require off-street parking -- for every three occupants, it will require one off-street parking space. For every three occupants, one off-street parking space. We also addressed the garbage pickup, and the or -- the noise ordinance will continue to be

1 enforced.

2	And I think that with this, hopefully this
3	will address a lot of the problems typical, like
4	traffic or almost any other thing you can think of
5	or that I can think of.
6	Unfortunately, there are usually only a few
7	bad actors. And like, for example, I heard a
8	statistic once that like there are there are
9	only like 5 percent of the of the criminals
10	commit like 80 percent of the crime.
11	So, I mean, it's like, well, I think that a
12	lot of the problems that are generated by
13	short-term rentals are created by one or two bad
14	apples and then it sort of creates a problem for
15	the whole neighborhood. But hopefully this will
16	work.
17	We can all the good news is as we go
18	forward, we can either loosen it or tighten it as
19	the need arises. But that's where we are with
20	short-term rentals.
21	I want to quickly mention, as to the
22	legislative session, of course they're back in
23	special session as of today with dealing with
24	casino gambling or off-site betting or whatever it
25	is, online betting, with the Seminole tribe.

But one bill did pass during the session that I think is a very onerous bill that should be vetoed, and I have suggested to my fellow commissioners we should send a veto request to the Governor. We -- they have taken that under advisement and we'll probably discuss it tomorrow at our next commission meeting.

8 But it basically severely limits our ability 9 as a local government as a county to address impact 10 fees. And if we are -- if we are restrained from 11 addressing impact fees when we need to, only two 12 things can happen, and they're both bad in my 13 opinion.

One is that we will be unable to meet the infrastructure needs of new development over time because we can't adjust our impact fees for residential development. Second -- or the alternate is we would have to increase ad valorem taxes for current owners, which I am not interested in doing.

21 So I hope that my board agrees with me 22 tomorrow that we send a letter. I don't know if it 23 will do any good, but I -- I'm proposing again, as 24 I did May 4th, to send a letter to the Governor 25 recommending we veto House Bill 337.

And if you wish, I would encourage you to 1 2 reach out to any members you may know at the local 3 delegation and suggest that, you know, we are 4 writing the Governor because we think it's not a 5 good bill for local government. Also, Palm Beach 6 County, Charlotte County and Orange County are all 7 doing the same. 8 So, anyway, those are the quick highlights, and if there are any questions, Mr. Chairman, I'll 9 10 be glad to try to address them. CHAIRMAN MAGUIRE: Questions from the board? 11 12 MS. GREEN: No, sir. 13 CHAIRMAN MAGUIRE: No? Thank you, very much, 14 Mr. Dean. 15 COMMISSIONER DEAN: Okay. 16 CHAIRMAN MAGUIRE: All right. 17 Mr. Vinny Beyers, is he around? 18 MR. BEYERS: I'm here. How are you doing? 19 Vinny Beyers. Atlantic Aviation. 20 To answer your question, Mr. Olson, we are 21 seeing an incredible uptick in traffic. This --2.2 this location is very organic. We don't have any 23 major drive here. No football team, convention 24 center, anything like that. So we're finding that 25 the leisure markets post-COVID are really doing

1 very, very, very well.

2	Just give to give you some ideas on some
3	numbers and I actually pulled these up at the
4	end of April this is compared to 2019. Our
5	year-to-date activity is up 13 percent.
6	Year-to-date avgas activity is up 9 percent.
7	Year-to-date jet activity is up 17 percent. Avgas
8	gallon year to date, we're up 35 percent. And
9	year-to-date jet gallons are down 4 percent.
10	Also, you've got to take into consideration
11	that because of COVID, we have no we haven't
12	seen our Russian BBJ come, which is a considerable
13	amount of gallons. And we also have an
14	International GIV that comes in comes over from
15	Antilles. We haven't seen them as well since the
16	COVID started, and they account for about 21,000
17	gallons in 2019.
18	Grumman is Grumman's been kind of slow the
19	first quarter 2019 I mean first quarter of 2021,

19 first quarter 2019 -- I mean first quarter of 2021, 20 and with a 27 percent decrease in activity. So 21 with that, if we had the Russian BBJ and we had the 22 GIV and Grumman was busy in the first quarter, the 23 numbers would be even more incredible.

24 You know, you can't really factor in the first 25 quarter of 2020 because that's when COVID broke 1 loose and the numbers went down.

2 MR. OLSON: If I might quickly ask a question 3 related.

4 So, we're -- that's a third into the year, 5 covering April, that's half a million. Would --6 would that mean that we'd likely -- you'd likely 7 hit 1 1/2 million gallons if that same --8 MR. BEYERS: We generally do about 1.4, 1.5 million gallons annually in jet fuel anyway. 9 10 MR. OLSON: Okay. MR. BEYERS: But with the -- I mean, hangar 11 12 demand is off the chart. I'm getting phone calls 13 on the daily for hangar space. I'm pretty much at 14 capacity and probably need to have that conversation relatively soon about, you know, 15 16 development, future development on the field to 17 meet hangar demand, because as far as I know, any 18 large cabin aircraft, there's no hangar within 50 19 square miles of this airport. 20 MR. OLSON: Okay. Thank you.

21 MR. BEYERS: Anything else?

22 MR. OLSON: No. Thank you.

23 CHAIRMAN MAGUIRE: Since he brought that up, 24 what's the -- your prognostication on fuel costs 25 over the next couple of months and do we have 1 enough supply --

2 MR. BEYERS: Yeah. The --

3 CHAIRMAN MAGUIRE: -- to --

MR. BEYERS: -- Colonial pipeline doesn't feed us. We get ours from Port Canaveral. So the panic was that, you know, they were going to run out of fuel up north and they were going to start sourcing fuel from down south to go up north, and right now there's a shortage of drivers.

10 So I'm getting my loads pretty regularly. 11 There's only a couple of hiccups here and there 12 when there might be a driver shortage or something 13 like that. But if they were to tap into our fuel, 14 the Colonial pipeline's back up and running, from 15 what I understand, so we should be good to go. But 16 that's where that all came about, would be a 17 shortage of drivers and getting fuel -- the demand 18 would be higher than, you know, we could supply. CHAIRMAN MAGUIRE: Okay. Questions? 19 20 (None.) 21 CHAIRMAN MAGUIRE: Thank you. 22 MR. BEYERS: Okay. Thank you. 23 CHAIRMAN MAGUIRE: Okay. Sam Barresi? 24 MR. WUELLNER: Another Sam.

24 MR. WOEDENER, ANOCHET Sam.

25 MR. KRIES: I'm not Sam. I'm Bruce Kries,

president of SAAPA. I'm going to be speaking for
 Sam, who's still out on medical.

First and foremost, I want to thank the airport, the board and the Authority, and the management for that beautiful canopy that we have over the front of our -- our shop now. It's really nice out there. It's really going to make it nicer for the evenings and stuff. So that was -- that was a great addition --

10 MR. WUELLNER: Sure.

11 MR. KRIES: -- and we appreciate that.

12 The only thing that I really have to add today is that at our next meeting, we're going to have a 13 14 person come in and teach a CPR class that has the -- the AEDs, I think they're called. He's got 15 16 a new kind of an AED or something that he's going 17 to demonstrate for us and kind of give us, you 18 know, kind of a refresher that we all should do 19 every year.

20 So if anybody wants to come, that is 21 June 12th, Saturday June 12th at 8:30 in the 22 morning at the clubhouse, and you'll have -- have a 23 nice demonstration and of course everybody's 24 welcome to come, you-all included. Thanks. 25 CHAIRMAN MAGUIRE: Ouestions?

1	(None.)
2	CHAIRMAN MAGUIRE: Thank you. Okay.
3	Mr. Nehring?
4	MR. WUELLNER: It's going to be
5	MR. McKENDRICK: This is Dave McKendrick, but
6	I have nothing to add.
7	CHAIRMAN MAGUIRE: Nothing? Okay. Did you
8	get that?
9	Okay. Tammy Albin.
10	MS. ALBIN: Tammy Albin, St. Augustine Tower.
11	Our numbers are starting to finally normalize.
12	We're a little bit below what we were before COVID,
13	obviously. But from just looking from when COVID
14	finally settled in at St. Augustine around April,
15	March/April of last year, we had 9,319 operations
16	for April of 2020, but April of 2021 we're up to
17	10,521. So, the last two months we've been over
18	10,000 operations, which is getting back into
19	normal normal speed.
20	The year prior, though, for 2019, of course
21	that was our record year and we were all you
22	know, the first quarter, we were 12,000, 15,000,
23	things like that. So we're still trying to find,
24	you know, the footing with the flight schools and
25	everything, but we're actually starting to get more

1 of a normal flow of traffic. 2 Over the first quarter from last year, though, 3 we're still down about 10,000 operations because 4 January and February were very good last year till COVID did set in. So we're still a little bit 5 6 down. 7 CHAIRMAN MAGUIRE: Good. Questions for Ms. Albin? 8 9 (None.) 10 CHAIRMAN MAGUIRE: Thank you, Tammy. 11 All right. Mr. Doug Burnett. 12 MR. BURNETT: Okay. I have the microphone on. 13 I guess I'll speak loud. Nothing -- nothing to 14 report this month. Obviously I'll probably be speaking for at least -- on at least one agenda 15 16 item. 17 CHAIRMAN MAGUIRE: Okay. Do we have Richard 18 here today? MR. WUELLNER: I'm looking. I don't see him. 19 20 CHAIRMAN MAGUIRE: I don't see him. 21 MR. HARVEY: No, he's not. 22 MR. WUELLNER: We'll plug him in if he gets 23 here. I'm not aware of him not going to be. 2.4 CHAIRMAN MAGUIRE: Well, if he comes, we'll --25 MR. WUELLNER: Plug him in if he gets here?

CHAIRMAN MAGUIRE: Plug him -- yeah. 1 2 MR. WUELLNER: So to speak. 3 CHAIRMAN MAGUIRE: All right. 4 MR. WUELLNER: Very good. 5 CHAIRMAN MAGUIRE: Then we will go to the 6 appeal that's next on the agenda. 7 APPEAL - LEASE POLICY 8 MR. WUELLNER: Yeah, your -- this is a, as you well know, continuation of last month's agenda 9 10 item, and relates to seek -- the seeking of a policy exception as it relates to the hangar 11 12 waiting list. 13 And as we briefed last month, this -- this 14 request comes from the flying club basically, looking to allow the person who is number one on 15 16 the hangar waiting list currently to transfer their 17 position to the flying club -- or effectively 18 transferring the number one position of the hangar 19 over to the flying club. 20 Policy currently does not, and purposefully 21 back when it was written, did not allow for that in 2.2 order to avoid what we have described as a 2.3 commoditization, if you will, of that position in 2.4 any form.

We're not necessarily opposed to someone

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changing the entity. That is somewhat common, as long as they're an actual owner of the entity. In -- in this particular case, and I think in future cases, they're not necessarily an owner of the pilots -- or, excuse me, of the flying club, they're simply members of the flying club, which is a bit of a different -- a different matter.

8 They've come forward seeking that. There was 9 some discussion at the last meeting. I know we --10 the item was basically tabled till this meeting to 11 allow them the opportunity to meet with individual 12 board members, which I understand they have done 13 some of. I don't -- I can't speak to how many of 14 you. But kind of pick it up from there.

15 CHAIRMAN MAGUIRE: Okay. I'll disclose that 16 Tariq called me and we had a nice conversation, 17 about 20 minutes. Did he call anybody? Did 18 anybody else have a conversation?

MR. OLSON: I was -- I met with two
representatives of the applicant or the request in
the Air Force -- in the Airport Authority offices.
CHAIRMAN MAGUIRE: Okay. Who were they?
MR. OLSON: Mr. -- Mr. Lapido.
MR. WUELLNER: Lopinto.

25 MR. HARVEY: Joe Lopinto --

MR. OLSON: Lopinto. 1 2 MR. HARVEY: -- and Mike Zonis. 3 MR. OLSON: Yes. 4 CHAIRMAN MAGUIRE: Okay. 5 MR. WUELLNER: Did we catch those names for 6 you? Did you get those? Lopinto, and what was the 7 other name, please? MS. LUDLOW: Mike Zonis. 8 9 MR. WUELLNER: Mike? MS. LUDLOW: Z-o-n-i-s. 10 MR. HARVEY: Zonis, Z-o-n-i-s. 11 12 MR. WUELLNER: Z-o-n-i-s. Thank you. 13 CHAIRMAN MAGUIRE: Okay. 14 MR. MIRGEAUX: I didn't meet anybody, but I did trade e-mails with Joe, and I told him that 15 16 my -- the facts, I clearly understand them and I'm 17 in favor of the name change. 18 CHAIRMAN MAGUIRE: Okay. Suzanne, any? 19 MS. GREEN: I spoke about 40 minutes with 20 Mr. Lopinto on the phone. 21 CHAIRMAN MAGUIRE: Okay. Reba? 2.2 MS. LUDLOW: Yes. When I finally got out of 23 here alive, I spoke to them and they reminded me of 24 the error of my ways, and -- and right after that, 25 I researched the leases and all the things that --

I understand it perfectly now. But as soon as
 someone said jump the waiting list, you know, I - but thank you.

4 CHAIRMAN MAGUIRE: Okay. All right. We're
5 going to start off with -- since we're on the
6 topic, Len Tucker has --

MR. TUCKER: I have no comments at this time.
CHAIRMAN MAGUIRE: No comment? Does anybody
from the floor have a comment they want to mention?
(None.)
CHAIRMAN MAGUIRE: Okay. We'll bring it back

to the board, then. Comments from the board?

12

Well, I'll start it off. The -- here's my concern, and if you'll bear with me for a minute. I'm a real estate broker, and I -- and Suzanne will appreciate this. I have a fiduciary relationship with my clients, just like Suzanne does. There has to be a distinguishing factor between a client and a customer for me.

As a broker, if I want to sell somebody's house, that homeowner who's contracted with me to sell his or her house is my client. The person who comes in that wants to buy the house and make an offer is my customer.

25 I have no fiduciary or other relationship with

that customer except to be honest and forthright and not to hide factors, any -- anything that's going to affect the sale. With my client, I have a fiduciary relationship. That means that my client and his or her interests are paramount, and nothing goes above that, especially my own personal issues.

7 I look at my relationship with the airport the 8 same way. I look at the airport as my client. Everybody who has an airplane on this airport or 9 10 who uses this airport is the customer. So I have a very -- maybe not as strong as a fiduciary 11 12 relationship to the airport, but my relationship 13 client/customer tells me that my client, the 14 airport, is paramount.

15 So whenever anything comes up like this, I 16 have to look at it as to the benefit of the airport 17 or to the detriment of the airport, whichever way 18 it goes, and I'll make my decision based upon that.

I am an enthusiast with airplanes, obviously, because I've been flying all my life, but my allegiance is to the airport. And I cannot find anything here that tells me that I need to go against what has been recommended by the staff, because I believe their allegiance is to the airport.

I want to give to the customers everything I 1 2 can as long as it is not to the detriment of the 3 airport. So my position is that I cannot support 4 this. 5 So I'll open it up to the rest of you. So who 6 would like to go first? 7 MS. GREEN: I'll go briefly. I have to agree with you. I'm concerned about 8 the airport's exposure, precedent, and that we open 9 this up to other entities jumping. And to open up 10 one does open up two, three, four. 11 So I do have concerns over that and I think 12 our policy stands for our clients, which is the 13 14 airport. I agree. CHAIRMAN MAGUIRE: Okay. Mr. -- okay. Reba? 15 16 MS. LUDLOW: Well, I -- I do agree with Suzanne, because it is -- until you're number one, 17 18 you can change the name. When you're number one, 19 you can't change the name anymore. 20 This, it is subject to appeal. They are 21 appealing. I concur with -- with their appeal, 2.2 that they could be able to change it. It does not 23 change the lease at all. If anybody else wants to 24 do it, they have to appeal and get approved. 25 MR. OLSON: I just -- in my mind, if the

exception is not granted, there is a certain --1 2 there is a -- appears to be a path to addressing 3 the -- the need, and that's for someone in the 4 queue to be a member and write in the Aero Club as 5 a, I don't know, co -- co-whatever. I mean, isn't 6 that a solution, I believe? 7 MR. WUELLNER: Yes. MR. OLSON: And that's fits within the 8 established policy of the Authority. So, that's 9 10 one of the pieces of information that I've -- you know, I've gathered in not supporting the 11 12 exception. 13 CHAIRMAN MAGUIRE: Okay. MR. MIRGEAUX: I'm in favor of the exception. 14 I don't think it changes policy. The policy stays 15 16 the same way. 17 This is an appeal to the policy, and in this 18 case the facts are what they are and it's -- you 19 know, for airplane enthusiasts, for flying 20 enthusiasts, for people that want to have access to 21 this airport and to the aircraft, I think it opens 2.2 the door; albeit, you know, slightly wider. It's 23 not, you know --2.4 CHAIRMAN MAGUIRE: Okay.

MR. MIRGEAUX: -- it's not a free-for-all for

25

1 everybody. And obviously the staff's done a good 2 job of upholding the policy as it's written. But 3 in this case, I think an exception to policy is --4 is warranted. 5 I don't think it -- I don't think it opens us 6 up to any undue risk. I don't think it sets a 7 precedent. In fact, they say specifically we're not -- this is a nonprecedent-setting exception. 8 9 And we're not jumping anybody in the list --10 MS. LUDLOW: Right. MR. MIRGEAUX: -- so I'm in favor of the 11 12 appeal, of approving the appeal as an exception to 13 policy. CHAIRMAN MAGUIRE: Okay. Any further 14 15 comments? 16 (None.) 17 CHAIRMAN MAGUIRE: Do I hear a motion pro or 18 con? 19 MS. LUDLOW: I make a motion we approve the 20 appeal. 21 MR. MIRGEAUX: A motion to vote, I think, 22 right? 2.3 CHAIRMAN MAGUIRE: Okay. You make a motion to 24 approve the appeal. MS. LUDLOW: Yes. 25

CHAIRMAN MAGUIRE: Okay. Do I have a second? 1 2 MR. MIRGEAUX: I second. 3 CHAIRMAN MAGUIRE: We have a second. Any further discussion? 4 5 (None.) 6 CHAIRMAN MAGUIRE: Okay. Voice vote. Start 7 with one-on-one. Reba, what's your vote, yes or 8 no? 9 MS. LUDLOW: Yes. 10 CHAIRMAN MAGUIRE: Mr. Olson? MR. OLSON: No. 11 12 MS. GREEN: No. 13 MR. MIRGEAUX: Yes. 14 CHAIRMAN MAGUIRE: No. So it fails by a 15 three-to-two vote, okay? 16 MS. LUDLOW: I -- I must say, I thought from 17 your discussion that you would have said yes 18 because what you -- the client and the customer. So this is not interfering with the client -- I 19 20 mean, with the client in any way, detrimentally. CHAIRMAN MAGUIRE: It doesn't benefit the 21 2.2 client or detriment. I have to see a positive --2.3 okay. The vote's already taken. I have to see a positive benefit to the 24 25 airport, okay? And I agree with -- with Suzanne.

There are potentials here, and I brought it up last 1 2 time. What's going to prevent -- there are several 3 potential problems, and what's going to prevent 4 those problems from arising? 5 They may be extreme. They may be radical. 6 But when you're in business, if you're a business owner like I am, I see extreme and radical issues 7 all the time because non-extreme issues are 8 approved or whatever. 9 10 So I don't see a benefit to the airport in this particular case, okay? Now, where does that 11 12 take us next, Mr. Burnett? 13 MR. BURNETT: That's the end of the matter. 14 That would conclude it. CHAIRMAN MAGUIRE: Okay. All right. So 15 16 that's done. So the next one, and we have not 17 received the -- let me go back here. 18 MR. WUELLNER: To budget development? 19 CHAIRMAN MAGUIRE: Yeah. Well, Richard 20 Goldman has not shown up yet, so we'll go to the 21 next issue, which is the budget development. 2.2 BUDGET DEVELOPMENT GUIDANCE 23 MR. WUELLNER: Yeah. Just sort of annually we 24 show up about this time of the year as we begin in 25 earnest the development of the proposed budget for

next fiscal year, which would begin in October of
 this year, and we just kind of walk through a
 couple of items.

One, we make you aware that as is typical, that the capital development program that's out there for the airport is a significant impact on our overall budget. So we'll -- that'll -- that'll lean heavily in our preparation of the budget.

9 And the primary reason behind that of course 10 is that we like to maximize the use of -- of other 11 state or federal agencies and their -- and their 12 funding mechanism. So we want to take advantage of 13 that as it presents itself coming -- in the coming 14 fiscal year.

15 The other is an assumption we make, and this 16 is the time that it would be nice to get -- while 17 informally, it'd would be nice to just hear and be 18 sure we're on the right track as it pertains to 19 ad valorem taxes.

20 We assume, right or wrong, but we generally 21 assume as we build the budget that there is little 22 to no interest, or no, or firmly no interest 23 anyway, in including ad valorem as a possible 24 augmentation of the budget for whatever reason. 25 So, we are not planning to use ad valorem or

put that into the mix unless we hear otherwise from 1 2 you. You would formalize that of course later at 3 the TRIM hearing as we get out into July. 4 CHAIRMAN MAGUIRE: Uh-huh. 5 MR. WUELLNER: But it helps us if -- rather 6 than build the budget multiple times. 7 Assuming that's the case, then we provide you with some save the dates, if you will. June 21st, 8 which would be your next regular meeting, it is our 9 intent to present a preliminary budget to you. 10 There will be no action required at that meeting 11 12 and you are welcome to input from that point 13 forward into the process. 14 In July, July 12th would be your scheduled July meeting, and that is the TRIM action is 15 16 required. That's the point of call it no return as 17 it re -- as it pertains solely to ad valorem tax 18 assessments for the -- for the next year. As long 19 as we're building a budget with no tax 20 implications, that's usually a pretty benign 21 action, but it's required under Florida Statutes. 2.2 And then following that, we have two public 2.3 hearings that are scheduled specifically related to 24 the budget. Tentatively, those are scheduled for 25 September 13th and September 20th, both of those

meetings beginning at 5:01 in the evening, and one of which will be also likely tied to our regular meeting for September so that you'll kind of kill two birds with one stone, if you will, or one meeting.

6 That's what we've got for you. If you've got 7 input you would like us to consider into even 8 building the preliminary budget, I would encourage 9 you to give us a call, drop us an e-mail, whatever. 10 Let's make sure it gets included in the 11 preliminary.

12 I'd much rather deal with it on the front end 13 and make those provisions, and then of course we'll 14 have ample time to talk about it as we go through 15 the summer months.

16 CHAIRMAN MAGUIRE: Okay. Board discussion.
17 Any items -- any comments for the issue of the
18 budget?

19 MS. GREEN: No.

20 CHAIRMAN MAGUIRE: Taxes or --

21 MS. GREEN: No.

22 CHAIRMAN MAGUIRE: Okay. Public comment, do
23 we have anybody out there?

24 (None.)

25 CHAIRMAN MAGUIRE: Okay. Bring it back, and

so direction to the staff is continue on. 1 MR. WUELLNER: Fair enough. 2 3 CHAIRMAN MAGUIRE: All right. All right. We 4 still do not have Mr. Goldman. Can we schedule him 5 for next time? 6 MR. WUELLNER: We will do that. 7 CHAIRMAN MAGUIRE: All right. 8 MR. WUELLNER: I see nothing here, but I do know and you probably know as well, that today is 9 their normal board meeting for -- call it TDC -- or 10 VCV. 11 12 CHAIRMAN MAGUIRE: VCB. 13 MR. WUELLNER: It's normally their board 14 meeting today, and I know that starts significantly earlier than yours, but if it runs late, I'm sure 15 16 that's where --17 CHAIRMAN MAGUIRE: Always runs late. 18 MR. WUELLNER: -- where he is, yeah. Always 19 runs late. Okay. 20 CHAIRMAN MAGUIRE: Always. 21 PUBLIC COMMENT - GENERAL 2.2 CHAIRMAN MAGUIRE: Okay. I'm going to open 2.3 up -- before we get to the board members, any 24 public comment on any issue not discussed so far? 25 (None.)

MEMBER COMMENTS AND REPORTS 1 2 CHAIRMAN MAGUIRE: Okay. We'll bring it back. 3 Ms. Ludlow, you're first. 4 MS. LUDLOW: Well, we did not have an 5 airport -- Aerospace advisory meeting. That's 6 coming up. We haven't solidified our internship yet with SAAPA, but we're working with the lady on 7 that. 8 And the TPO meeting is -- I just can't wait to 9 10 go to the training because they go through so many facets. They're -- 99 percent of them are 11 12 Duval County or another county, they're not 13 St. Johns County. So, I can't say there was 14 anything of significance for St. Johns County. Those are my two reports. 15 CHAIRMAN MAGUIRE: Okay. Okay. Mr. Olson? 16 17 MR. OLSON: Very little to report. 18 There has -- I'm not sure when the next 19 quarterly meeting of the economic development round 20 table is, but to my knowledge, it hasn't been 21 scheduled yet. 2.2 I was able to be at part of the MRO event in 23 Orlando, the trade show for several hours, and 24 specifically went through the exhibit hall to talk 25 to airports that were exhibiting or states that

were exhibiting that had airports that had economic
 development initiatives in the form of industrial
 parks.

4 There were several, but I was specifically 5 interested in anyone that had formalized a 6 targeting of the aerospace industry. The only one I ended up talking to was Greenville --7 8 Greenville's airport, Greenville, South Carolina. That has a tract, a 223-acre tract that they have 9 10 just designated as the G -- GSP Airport Park --11 Aerospace Park adjacent to their primary airport.

So the -- so there was also another airport in -- a small airport in Texas that's near the SpaceX launch facilities down in -- right near the Mexican board, I guess El Paso area -- that is -that is thinking about targeting aerospace.

17 Quite frankly, I don't think that there's 18 probably any other of the airports that were there 19 that have the advantages we have as far as the 20 presence in the -- nearby presence of both space 21 and, you know, major manufacturer, all of that. 2.2 So it was interesting -- interesting way --2.3 thing to do, to talk to some of these airports. 24 That's mine.

25 CHAIRMAN MAGUIRE: I'm excited about the

aerospace industry that you're pushing for, so I 1 2 hope you continue to push that and -- so we can 3 move on with that one. Okay. Ms. Green? 4 MS. GREEN: Nothing to report. I usually 5 attend with Mr. Olson on EDC, and he's correct, I 6 don't even know when the next one is. 7 CHAIRMAN MAGUIRE: Okay. 8 MR. MIRGEAUX: Nothing to report. CHAIRMAN MAGUIRE: Nothing? 9 10 The -- Carol, your update, I -- I really like what I see here, okay? And I'm going to comment on 11 12 Mr. Olson's comment. 13 Because you printed this and sent it out, he 14 was able to read it and make a decision to make a 15 comment. I did, too. My chagrin is I forgot what 16 my comments were because I didn't write them down. 17 But I like the idea that I'm getting them early so 18 I can review these things. Thank you, very much 19 for doing -- doing that on there. 20 The -- now, I understand we're waiting on the 21 Governor to sign the bill for our -- our house 22 bill; is that correct? This says --23 MS. LUDLOW: Without the stipend. 24 CHAIRMAN MAGUIRE: I'm looking for it here. 25 MS. SAVIAK: Yeah. Sorry about that.

To answer on microphone, I was just letting Ed 1 2 know that Richard Goldman is en route, so we'll 3 just kind of keep a posting on that. 4 But our airport bill, which was mentioned in 5 that report, technically the process is the 6 legislature transmits it --7 CHAIRMAN MAGUIRE: Yes. MS. SAVIAK: -- formally to the Governor's 8 office and then he has an opportunity to review it 9 and sign it or not sign it. Sometimes -- and so 10 there's just a little bit of process that's still 11 12 left for not only our bill but a large number of 13 bills that are still waiting. 14 He signed it I think about -- Andrew, I had sent Andrew a list because he had requested it of 15 16 about 25 bills so far following session. Last 17 year, he waited until mid June to sign most of the 18 bills due to COVID scheduling. 19 CHAIRMAN MAGUIRE: So it's just a -- it's just 20 a waiting game? 21 MS. SAVIAK: Yeah, it's just a waiting game, 2.2 and it -- the Senate acts and then the Governor can 2.3 act from that, but our expectation is it will be 24 signed or -- or processed into law. 25 CHAIRMAN MAGUIRE: Okay. All right. If the

2 see her put on here --3 MR. WUELLNER: If I might. Carol, what are the dates for FAC in Jacksonville? Do you have 4 5 them off the top of your head? 6 MS. SAVIAK: Yeah. Just a second. 7 MR. WUELLNER: You sent me something earlier 8 on the agenda. 9 MS. GREEN: Yeah, I saw that. MR. WUELLNER: Did you send the agenda to 10 everyone? 11 12 MS. SAVIAK: I did not, but just give me a 13 second. MR. WUELLNER: I'm sure she will. 14 CHAIRMAN MAGUIRE: Okay. I know it -- and 15 16 this is not a short-term issue, but I'm always 17 asked by -- not always, but quite often I'm asked

board members have any other things they'd like to

18 about -- from people about the connectivity between 19 the airport property and I-95.

20 Can you throw a little comment on there that 21 nothing is changed or it's about to change or -- to 22 just give us an update on that one?

23 MS. SAVIAK: Okay.

1

24 MR. WUELLNER: Yeah. The FAC dates are 17th 25 through the -- 1 MR. MIRGEAUX: 21st.

MR. WUELLNER: -- 21st. Thank you. 2 CHAIRMAN MAGUIRE: 17th through 21st. 3 4 MR. WUELLNER: If you are interested in 5 attending that, even if it's just part of the day 6 or whatever, I would -- I would recommend you take 7 a little time and get up there if you can. Pick 8 something that looks interesting and -- and we'll make provision. If you're going to do that, let us 9 know so we'll make sure you're registered. 10 CHAIRMAN MAGUIRE: 17th through 21st? 11 12 MR. WUELLNER: Yes, of July. 13 CHAIRMAN MAGUIRE: July. 14 MR. WUELLNER: July, yes. And that's just up 15 in Jacksonville downtown at the Hyatt Regency 16 location. So it's relatively easy to get to and --17 and --18 CHAIRMAN MAGUIRE: The 17th, is that a 19 Saturday? 20 MS. GREEN: Yes. 21 MR. WUELLNER: Yes. And there's really not 22 much for you on the 17th. The earliest would be 23 Sunday the 18th, that evening --24 MR. HARVEY: Monday, Tuesday. 25 MR. WUELLNER: -- and then Monday's probably

1 the most productive of the days, if you have room 2 in your schedule. 3 CHAIRMAN MAGUIRE: I'm going to be at the 4 chocolate convention. 5 MR. WUELLNER: That sounds way more 6 interesting, frankly. 7 CHAIRMAN MAGUIRE: If anybody wants to go. MS. GREEN: Bruce, samples. 8 9 CHAIRMAN MAGUIRE: Do what? 10 MS. GREEN: Samples. 11 CHAIRMAN MAGUIRE: Samples? 12 MS. GREEN: Yeah. 13 CHAIRMAN MAGUIRE: Bring them back? You know, 14 and that's a good point. This is the annual. We take -- we take an 15 16 extra suitcase to bring samples back. Regretfully, 17 Virginia puts them in the refrigerator and saves 18 them for future use, so -- but I'll bring some 19 back. 20 MR. MIRGEAUX: It's market research, right? 21 MS. GREEN: That's right. 2.2 CHAIRMAN MAGUIRE: Exactly. 2.3 So, I would like to make one comment. The 24 airlines, we were -- excuse me, we went up to 25 The Greenbrier last week and found out that there

is the Lewisburg airport ten minutes away. It sure 1 2 be would be nice to have a direct flight from 3 St. Augustine to Lewisburg, West Virginia and 4 market The Greenbrier. 5 MR. WUELLNER: Well, we had that. We do not 6 anymore. 7 CHAIRMAN MAGUIRE: No, you did it before I went. Because if we had an air -- we could do a 8 convention up there at The Greenbrier --9 10 MR. WUELLNER: Yeah, it was just down the road --11 12 CHAIRMAN MAGUIRE: -- if they an airplane 13 flying into there. 14 MR. WUELLNER: We were going into Beckley. CHAIRMAN MAGUIRE: Beckley. But you still had 15 16 to drive an hour and a half. MR. WUELLNER: That's the best I can do. 17 18 CHAIRMAN MAGUIRE: Okay. Yes, Reba? 19 MR. WUELLNER: That's a tough market to fly. 20 MS. LUDLOW: I see Mr. Goldman's here, but I 21 wanted to ask one question before. What is the 22 time frame for Taxiway D completion? 2.3 MR. WUELLNER: It's July --2.4 MS. LUDLOW: Oh, we're still on? 25 MR. WUELLNER: I can't remember off the top of 1 my head, but --

2	MR. HARVEY: 15th.
3	MR. WUELLNER: 15th?
4	MR. HARVEY: Something like that.
5	MR. WUELLNER: Something about mid-July.
6	MS. LUDLOW: Oh. We've got all June to get
7	through?
8	MR. WUELLNER: Yeah.
9	CHAIRMAN MAGUIRE: Okay.
10	MS. LUDLOW: All right. Thank you.
11	CHAIRMAN MAGUIRE: Any other comments before I
12	introduce Richard?
13	(None.)
14	VCB PRESENTATION - RICHARD GOLDMAN
15	CHAIRMAN MAGUIRE: I'd like to introduce
16	Richard. Go ahead, Richard.
17	MR. GOLDMAN: Thank you all. Thank you all.
18	Can you hear me okay? It's be really easier for me
19	not to have stand there.
20	So I'm Richard Goldman. I'm the president and
21	CEO of the St. Augustine, Ponte Vedra & The Beaches
22	Visitors & Convention Bureau. It's taken me about
23	a year to be able to say that in one sentence, but
24	that's that's a mouthful.
25	What I've been asked here to do is come here
-	

and give you just a little update on what's
 happening in the tourism industry, what we've been
 doing to help rejump the tourism industry here in
 St. Johns County.

5 So I've got a few slides. I'm going to ask 6 for your patience to get through that. But I've 7 also incorporated a few little videos in there to 8 make it at least a little bit entertaining.

9 So, one of the things to be aware of is that 10 our relationship with an advertising agency, a very 11 good advertising agency that has lots of experience 12 in destination marketing, in attractions, in --13 thanks, I just came from the TDC meeting. Boy am I 14 thirsty.

So that advertising agency has come with very very good credentials. They've done some great work for other destinations, and they came to us in May of 2019. By fall, November, we had researched, they had become aware of the destination, had researched a number of our entities in the community, and come back with a few options.

Those options were exposed to our advertising committee, which is part of our board of directors, made up of businesses and business leaders in the tourism industry, and so they have come back with a

1 really terrific advertising campaign which I'll
2 show you in a moment.

But right now, what's important for us to keep in mind is that we just passed March. That was a year cycle from everything's going well to everything's gone crazy.

7 And so, we had a number in working with them, 8 and everybody else in the community, had a number of opportunities to go through this cycle of crash 9 and burn. What's going on? What do people want if 10 they're going to travel? Who's going to travel? 11 12 What do they want to hear from us? Do we have what they want and so on? Execute, and then cycle back. 13 14 So that's kind of this image of where we are.

15 MR. HARVEY: Could we?

16 MR. GOLDMAN: Yes, sir.

17 MR. HARVEY: Just point.

18 MR. GOLDMAN: So what happened was, in the fall of last year before COVID, one of the -- the 19 20 programs that came up from the -- the agency and 21 which was very well researched was this idea that 2.2 our destination is one that feels very 23 international. It has all the qualities of 24 something international, but you don't have to go 25 through the hassles of international travel.

So if we'll hit that, we'll show you a little 1 2 video on that how that is communicated. One more I 3 think will launch it. Go. We need some more sound 4 on it. 5 (Video played.) 6 MR. GOLDMAN: So, that's the messaging that 7 was built pre-COVID. It was launched in 8 November -- (video starts). It's so good, you see it twice. 9 10 So that messaging was built pre-COVID. It tested. We don't do anything with public sector 11 12 dollars without testing them. It tested very well. It launched in November and we saw performance 13 14 increase. So we were walking into the first quarter 15 16 of -- the first calendar quarter of 2020 setting 17 records. And we knew that this campaign -- and 18 again, that's just one spot, but it's part of the 19 campaign. And then March happened. And, you know, 20 we had a few challenges. 21 So, what we did -- go ahead, Kevin -- first 22 was deal with Dorian. Everybody remembers that 23 Dorian missed us. What some people forget is that

25 terrible for those folks, but it also sent

for two weeks, it sat over the -- the Bahamas,

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1 everybody who was planning to come to Florida home 2 because the presumption was it wasn't going to miss 3 us. So that was an impact that we had to deal 4 with. And then of course March 13th came around 5 and we had a pandemic.

6 So, we had an obligation to try and keep the 7 business and the economy of St. Johns County 8 rolling, and we had to do that after the Board of 9 County Commissioners said no more money for you. 10 There was a presumption that their bed taxes 11 wouldn't be collected, so they shut that down.

So as we began to tune back and shut down our operations, the folks in the community stepped up and said, hey, this is something we shouldn't do. We need to have funds to continue to market the destination. And so, the county commission went to the reserves and gave us \$2 million to market with.

18 That happened in May -- yeah, May. And so we 19 started to build the campaign. But on March the 20 18th, a company called Destination Analysts began 21 the process of measuring travel incentive, and 22 they've produced a report every Monday since then, 23 including today.

And so we monitored what those people were thinking. Who was going to travel? Who -- what

did they want from their travel? And so, we were able to inform what we would do with that \$2 million. So everything was built on what's the best use of those dollars and how do we return business?

6 So, what we did was we went very silent 7 initially because nobody really wanted to hear 8 anything. We set up protocols and procedures that would help people feel safe. We looked at what 9 kind of media would be available moving forward, 10 because there was all kinds available. And then 11 12 to -- that monitoring of the -- of the realtime research. And that informed us with a message that 13 14 would allow us to go back to the market with words 15 and images that made people feel more comfortable.

16 What we've learned in talking to the folks was 17 that there were four phases. They were going to 18 wait or see what was going on; they weren't going 19 to do anything. They decided that during that 20 process, that they would begin to acclimate. Thev 21 were processing information mainly from the media 2.2 about what's safe, what's not safe, and they were 23 processing their own feelings sitting at home like 2.4 you were saying, you know, pretty soon I've got to 25 get out of here. They began to think about where

they want to go if they do get out, if they are allowed to leave, and what would that place look like. And then finally, you know, hit the send button on that e-mail and get out there and travel.

5 So, we have -- the beauty of our wonderful 6 destination is that we have a unique experience 7 that can fit with what people wanted and -- whether 8 they were in the second, third, or fourth phase of 9 that process.

We have this beautiful natural destination We have this beautiful natural destination with lots of outdoor spaces, wide open coastlines, and a place to relax, rejuvenate themselves because, you know, they've been listening to small children and other people, spouses, parents.

We gave them -- we have as a destination the freedom to explore as much as you want or to just hang out. And of course it's a wonderful place with very very genuine hospitable people where you can buy the things you want.

20 So, our role of our brand in this process was 21 to reinvigorate and excite travelers about 22 relaxing, comforting, vibrant experiences that they 23 can only get here. And that's real important, 24 because they -- there's a lot of places that pitch 25 that that don't deliver.

Folks were telling us and telling 1 2 Destination Analysts that they really want to feel 3 safe. They wanted to have plenty of outdoor 4 activities, safe activities; golf, beach. We have 5 a lot of that. They wanted to be able to have 6 dining experiences that could be outdoors. You 7 remember how important that was. And at the same time they wanted to be able to get there by car 8 because, goodness knows, they didn't want to get in 9 10 an airplane. And so, those were some things which when we look at what our destination has, checked 11 12 every one of those boxes.

We needed to find a way to convey that in a way that wasn't mask-filled, didn't create hysteria, didn't add to any hysteria, made people feel comfortable. And as I said, those are the needs that we wanted to meet.

18 So this campaign was built on "Your Getaway 19 Isn't Faraway." All those characterizations, 20 proximity was one that was very very important to 21 them, but there's a perception of proximity that is 2.2 also a little different when you're coming out of a 2.3 pandemic than the proximity that you and I think of 24 everyday. So that was something that we tapped 25 into.

So let's hear what that campaign was like --1 2 is like. 3 (Video played.) 4 MR. GOLDMAN: And if you -- and there were 5 birds under that and the waves that you could hear. 6 Well, you couldn't hear it in this, but very 7 comforting. Go ahead and hit the next one. (Video played.) 8 9 MR. GOLDMAN: Okay. So, that was -- that was a little radio, a little television -- and I 10 shouldn't say television. I'll say video because 11 12 now there are so many ways deliver -- to deliver 13 video messaging, over-the-top television, videos on 14 your hand-held. So there's lots and lots of ways 15 we get in that. 16 This is some social media presence that we 17 have and it's really just going to be, you know, 18 clicking, I guess, through. But the point of this 19 is that you're going to see beach messaging, you're 20 going to see family messaging, you're going to see 21 food and culinary, and then finally you're going to 2.2 see golf. 2.3 So those are the things that we were able to

24 do with a little bit of money that maintained the 25 sense of that original campaign of our getaway

1 isn't far away.

2	Travel INTRAnationally, we're tied to that.
3	We used the same voice talent as the other
4	campaign, and we hope that when this is all behind
5	us and everybody's stopped thinking about COVID,
6	that we'll be able to reintroduce traveling
7	intranationally, because it's we're the only
8	folks who can tell that story.
9	And that's something that's very important to
10	us, especially when we have a budget that is 12 out
11	of Number 12 out of our 12 comp set. So we
12	are we have the smallest budget of all of the
13	destinations in our comp set.
14	The media side is, you know, a lot about being
15	in the right with the right message to the right
16	people, the right levels, at the right time and the
17	right place.
18	So, these are some of the places that we
19	were our strategy was to be a lot of
20	terminology that goes with our industry. When we
21	say full funnel, what we mean is it talks to you
22	when you're in the inspiration phase, but it also
23	talks to you when you're planning and when and
24	it reinforces your decision after you've hit the
25	buy button. So that's what the sense is of full

1 funnel.

We learned -- in addition to what people were willing to do to travel and how they felt about travel, we also learned how they were consuming media. And you can probably look at your own experiences.

7 Radio wasn't so much because people were staying at home. But television and audio on your 8 Spotify or your Pandora, oh my gosh, it went crazy. 9 Doubled the use of that. So we had to buy media 10 that was appropriate to how people were using media 11 12 at the time. And the good news was we had a weekly communication, a metric on how people were 13 14 consuming their media and how -- as well as how they felt about travel. 15

A lot of digital now, moving pretty significantly away from traditional media types simply because that's where people are and allows us to measure performance. It's also less expensive. So given our budgetary con -considerations, it allows us to do more there.

Go on. So -- so, what happened? As a result of that campaign, that Travel INTRA- -- the "Your Getaway Isn't Faraway," just in the by between July of '20 and March of '21, it was launched in July, 1 95 million impressions.

We exceeded our engagement rate goal.
Engagement is did I do something? Did I go to the
website? Did I inquire or go -- search for
something at the website? Did I ask for a travel
plan? Did I open an electronic travel plan?
That's what we mean by engagement. We exceeded
that by 50 percent.

9 We grew sessions to the website. Like more 10 than 50 percent. So folks were being moved by that 11 messaging to do some things that we needed them to 12 do.

13 The beauty of the website, of course, is that 14 we were constantly putting in information 15 consistent with what people were saying they wanted 16 so that we were able to send them to this place 17 through that -- that advertising messaging and then 18 give them the tools to make decisions about things 19 they wanted to do.

And our -- and our suppliers, hotels and restaurants, were providing information about their operations, special offers, programs that they were doing, including the safety of their operations, which was real important at the time.

25 And then finally that last measure down there

1 of the guide. So a lot of folks like me want to 2 have something printed, and so they'll go through 3 everything, they'll spend hours on the computer, 4 and then they'll ask you to send them a brochure. 5 So that's that measure and that was up by 6 19 percent.

7 This is a cool spaghetti model and -- because 8 this shows you what happened. And 2018 is the 9 light blue line. This is 2019. So we were setting 10 records as we went through the year. Blue is 2020, 11 crash and burn. And then the campaign launches, 12 and we improve.

13 So now let's look at -- and this gives you 14 where Travel INTRAnationally was launched and then 15 when we paused at the pandemic. Go ahead and hit 16 that last one, Kevin.

17 So when vaccines were announced in 11/20, on 18 November 20th, we then began to climb, you know, 19 pretty significantly. So, you know, we're above 20 the 20 -- 2018 levels.

21 And I've just been in touch with seven 22 different hoteliers and about 15 attractions, which 23 I do every month, and most of them have said they 24 have -- with this last month's reporting, April, 25 that they've exceeded 2019.

So, we expect that we're going to be at the 1 2 end of Q2 -- April, June and July -- up here. And 3 all that's because we paid attention to the 4 consumer -- you can't tell them what to do; you 5 have to listen to them. We paid attention to the 6 consumer and we had the amazing luck of the things 7 that used to make us less attractive as a destination made us more attractive and with 8 leveraging that, delivering a wonderful experience, 9 10 with the exception of slow service in restaurants, with the exception of not being able to get 11 12 anywhere. And that brings us to the next real 13 challenge. If you would go to that.

Okay. The beauty is people think -- expect that they're coming back and that their biggest month will be July. It corresponds with our biggest volume month.

So the pattern that -- that travelers are reporting that they're planning on doing in the next several months reflects what our best times of the years are. There's a challenge and that is we don't really have enough people.

Now, this time in 2019, we were saying we need more folks to work in our hotels and we need more folks in our restaurants. We were already in

1

something of a pickle with employment.

Now with so many people having gone to other
businesses, left the market, not able to take care
of their kids, you know, or deciding to collect
Unemployment, all of those things conspire to give
us fewer people.

So that's one of the things that we're -- that keeps me up at night, is we're successfully getting folks to come see us, planning to come see us, but what are they going to find? Is their experience going to be the kind that turns them off? And that's where we need to work with the community to make sure that that's not the case.

Let's go look at a couple of others. Remember I told you about the things that they think are important? This is one of our most recent weeks, not this week but last week.

18 Safety is still -- in spite of the confidence 19 everybody has with the vaccinations and with, you 20 know, people feeling better about how things are 21 going, safety's still the top consideration when 22 they think of travel.

23 Weather. Many of us do things outdoor and we 24 want the weather to be good. They want to be able 25 to get around easily. Food and cuisine, a place to escape to. And the folks that we're most interested in bringing to the destination are folks who can now spend more time and more money when they're here. Because there isn't an absolute upside but for volume.

6 So what we need is more people because we've 7 got some more hotels coming. But we need folks who 8 will spend more when they're here and have a better 9 economic impact. And that's something we focus on, 10 per -- what we call purpose pursuers.

11 So those are the folks that we're targeting 12 now, whether they're millennials with kids or 13 without or boomers who have a good deal more money 14 and time to come to our destination.

But we're looking at the folks who want some kind of enrichment from their experience here, because that's what we can provide, you know, in our destination.

19 I told you that the staffing and the service 20 experience keeps me up at night. What makes me go 21 to sleep late is that our competitors who have been 22 laying low now for a year and several months are 23 coming back.

And I don't know if you consume commercial media, but you're probably hearing spots from our

competitors. And they've got bigger budgets than
we do. So we're -- we're hopeful that our
messaging can be a little more memorable than their
me-too voices, because their voices are going to be
bigger.

6 And that gets us to really what are we 7 planning for the future? But I kind of covered 8 that with you. And I know that everybody wants to 9 get out of here, and I apologize for, you know, 10 being late.

But we're going to continue to stick with "Your Getaway Isn't Faraway" until the line's crossed on concern about the -- about COVID and not concerned about COVID. And so that's why we're watching this data weekly.

But expect towards the end of summer, certainly in the fall, we'll be back with "Travel INTRAnationally" and we'll all feel like we're back in the saddle.

20That's all I have. If you have any questions,21I'd be more than happy to address them.

22 CHAIRMAN MAGUIRE: Yes. Go ahead.

MR. OLSON: Prefer -- in your market research,
do you have any fresh data on preferences for
short-term rentals versus hotel rooms?

1

MR. GOLDMAN: Good point.

2 So the growth in short-term rentals has been, 3 you know, astronomical. It's a certain type of 4 vacation people are looking for with the vacation 5 rentals.

6 To -- to put a -- to illustrate that, in March 7 and April when everything was supposed to be shut 8 down, folks were telling us, well, I'll go to a 9 Hilton or I'll go to a Marriott because I know 10 they're going to be careful. I know they're going 11 to take care of me.

12 Those brands had done a good job of saying, 13 it's safe to come to our hotels and here's why. 14 And they were telling us, calling us and telling us 15 that vacation rentals were -- they were afraid of 16 them because who were they?

17 By middle of May, that had all changed. 18 Folks, through experience were starting to say, 19 yeah, but I'm going to take my wipes with me. I'm 20 going to take my disinfectant. And if I have a 21 house, then I'm not really going to mix it up with 2.2 anybody. So I could actually better control my 23 environment and feel safer at a vacation rentals. 24 And that spiked.

25 And we -- they -- and so vacation rentals went

through the roof in terms of occupancy and average 1 2 rate. And the data from Destination Analysts also 3 reinforced that, that fact that we actually saw in 4 the data. And we get that from the county. 5 MR. OLSON: So, but -- and another sort of 6 part of that question is, hotel rooms, I think with 7 a half dozen hotels that are going to open locally within the next 12 months, that's a thousand more 8 rooms coming on the market. 9 MR. GOLDMAN: I think it's --10 MR. OLSON: It's about a thousand more rooms. 11 12 MR. GOLDMAN: Over the course of the next two 13 years, it's about -- it's a thousand. So you're 14 saying how do I feel about the --MR. OLSON: Well, the --15 16 MR. GOLDMAN: How do you fill the --17 MR. OLSON: -- staffing side of it, plus the 18 growth, the market. We have to go beyond where we 19 were before pre-COVID in order to report --20 MR. GOLDMAN: That's right. 21 MR. OLSON: -- that additional --2.2 MR. GOLDMAN: That's right. 23 And that is part of why not stopping last year 24 in 2020, by continuing to market the destination, 25 was so important, because it gave us free ground

where the competitors were not there. So we're
 anticipating that we've generated additional demand
 to help occupy those hotels.

Here's something also very important. Average
rate has been increasing very substantially even as
the number of visitors that we've hosted has -would decline during the last year.

8 The reason I say that is that I don't have to 9 fill my hotel if I'm getting a higher rate. And 10 so, you know, it's -- that's the money you take to 11 the bank, not the people.

And in fact, in times when you have fewer employees, especially housekeepers, fewer visitors is better for you at a higher rate. And we're seeing that, especially at the beaches. We've got Best Westerns getting \$300, and that's just not heard of.

So -- so that's -- we anticipate that the demand that we're generating will satisfy filling those hotels --

(Ms. Green exits the meeting.)
 MR. GOLDMAN: -- especially as people visit.
 CHAIRMAN MAGUIRE: Good questions. Any other
 questions? Reba, Justin?

25 MS. LUDLOW: No, but great presentation.

1 MR. GOLDMAN: Thank you. I'll hang around if 2 everybody just wants to scoot. 3 MS. LUDLOW: That's very good and positive and 4 it's just what we need. 5 CHAIRMAN MAGUIRE: Yeah. 6 MR. GOLDMAN: Thank you. I apologize for 7 racing through, but that's --CHAIRMAN MAGUIRE: Thank you for coming and 8 9 then laying that out. Any questions or comments 10 from the attorney? 11 MR. BURNETT: No, sir. CHAIRMAN MAGUIRE: The director? 12 13 MR. WUELLNER: No, sir. CHAIRMAN MAGUIRE: The board? 14 MS. LUDLOW: Thank our video streaming people 15 16 for being here. 17 CHAIRMAN MAGUIRE: Yes, I tend to forget. 18 They're out of sight back there. So, good job. Thanks. 19 20 All right. With that said and no other 21 comments, adjourned. 22 (Meeting adjourned at 5:21 p.m.) 23 2.4 25

1	REPORTER'S CERTIFICATE
2	
3	STATE OF FLORIDA )
4	COUNTY OF ST. JOHNS )
5	
6	I, JANET M. BEASON, RPR-CP, RMR, CRR, certify that I
7	was authorized to and did stenographically report the
8	foregoing proceedings and that the transcript is a true
9	record of my stenographic notes.
10	Dated this 7th day of June, 2021.
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13	LAGUEL M. DER CD. DMB. CDB.
14	JANET M. BEASON, RPR-CP, RMR, CRR
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