ST. JOHNS AIRPORT AUTHORITY

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                                    Workshop
    held in the Conference Center, Meeting Room B
                        4 7 3 0 ~ C a s a ~ C o l a ~ W a y
                St. Augustine, Florida
                on Thursday, October 27, 2022
                    from 4:00 p.m. to 6:31 p.m.
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BOARD MEMBERS PRESENT:
    BRUCE MAGUIRE, Chairman
    SUZANNE GREEN
    JUSTIN MIRGEAUX
    REBA LUDLOW
    ROBERT OLSON
ALSO PRESENT:
    DOUGLAS N. BURNETT, Esquire, St. Johns Law Group,
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    Attorney for Airport Authority.
    EDWARD WUELLNER, A.A.E., Executive Director.
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& \text { P R O C E E D I N G S } \\
& \text { CHAIRMAN MAGUIRE: All right. Time to start. } \\
& \text { MS. LUDLOW: My -- oh, 4:00? } \\
& \text { CHAIRMAN MAGUIRE: Okay. Bring this meeting } \\
& \text { to order. Let the record show that we have a } \\
& \text { quorum of three. We are -- did Suzanne call in? } \\
& \text { MR. WUELLNER: She will be here. She said she } \\
& \text { would be, but she has to leave early, also. } \\
& \text { ChAIRMAN MAGUIRE: Okay. And then Justin } \\
& \text { called in and said he's stuck in traffic, so he } \\
& \text { will be here. So, we will get started and we're } \\
& \text { going to turn it over to our workshop man. } \\
& \text { for } \\
& \text { for the strategic -- to help build the strategic } \\
& \text { business plan. is the first of three workshops that we } \\
& \text { Thank you for joining us for this first workshop } \\
& \text { CHAIRMAN MAGUIRE: Go ahead. } \\
& \text { mR. LUCETTE: I don't think I need the -- to } \\
& \text { mpen. LUCETTE: Okay. It's turned off. } \\
& \text { mpeak in the mic. } \\
& \text { MR. HARVEY: Just make sure it's turned off, }
\end{aligned}
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have planned for the strategic business plan development, and today is really the beginning of working with the board members to help them come together around certain key aspects of what will be in the end the -- the base for the development of the strategic business plan.

We -- we have with us Michael Audino whom you have not met yet. You have spoken to him over the phone. And I'll let Michael introduce himself in a little bit. And then Ryan Lenda and myself will be assisting with taking notes and organizing the information as we engage in discussions.

We have just a few slides to go over going over the workshop objectives for today, talking just a little bit about some of the -- again, repeating the benefits of strategic planning for the authority and then we'll turn it over to Michael to start the discussion.

You should have an agenda in front of you. We have divided the workshop into two sessions. The first session is going to be about introducing the workshop and discussing the mission. And the second part of the workshop -- we'll take a quick break, five to ten minutes, and the second part of the workshop will be about the vision, defining a
vision or what will be potential visions for the airport and the values to supplement that.

Again, this is -- I want to remind everybody -- and, Mr. Chair, you said that last time -- this is a board workshop. Ryan and I, our participation will be limited in terms of input. I think Michael is here to get information from the board to help us build those -- those different statements.

So, as I mentioned before, when you start thinking about the mission, the vision, the values, all of those elements when put together will help us build the strategic business plan. And we're building the strategic business plan to serve as a decision-making tool for this board.

The intent is that in the end, the plan reflects what the board sees as the potential future for this airport. It needs to be aspirational. It needs to be realistic as well. So when we talk about the mission, the vision, please keep that in mind.

So, three -- three key objectives today that we want to talk about. We'll want to hear some feedback from the board on what -- what supports a vision, what can -- can create a vision for this
airport, what are some of the key elements that you feel should be part of the vision for -- for the authority.

We'll talk about the mission and we'll
identify the different elements of the mission that will become the mission of the authority. And then we'll discuss the values. The values are what will define how you want the external world to see this business or -- of this authority.

We've -- we've discussed in prior
presentations some of the benefits of strategic planning, but I'll just -- I'll just highlight a couple of key -- key benefits that we have noted on the slide.

The first one is our goal through this series of meetings and through the engagement with the board is to build consensus. We want to -eventually we want to get everyone's input and over time through the meeting, through a cone process, be able to build consensus within -- within the board.

We also want to create this -- this strategic plan is also to help communicate the mission, the vision, and the values of the board. So this is a tool for the board to communicate with the public
about the airport's and the authority's values. And finally, the mission, the vision as I mention, they need to be aspirational. And it's also an opportunity for the board to explore -- to explore certain direction that you may not have explored without having this conversation.

At the end of the day, the airport staff will
need some guidance when it comes to what -- what new initiatives could we -- could we be exploring. And we hope that as part of the discussion on the vision, what is -- what is something that the authority would like to explore? Where do you see yourself 15, 20 years out? We hope that we can hear from the board -(Ms. Green joins the meeting.)

MR. LUCETTE: -- where you think this -- this whole strategic plan can be going for the initiatives. Before I turn it over to Michael Audino, any questions about tonight's workshop?
(None.)
MR. LUCETTE: Michael --
MR. AUDINO: All right.
MR. LUCETTE: -- all yours.
MR. AUDINO: Thank you, Remy. And thanks to all of you for making the time to be here this
evening.
I know I've spoken with four or five of you -four of the five of you, and $I$ won't be redundant in telling you where I come from and my background, but suffice it to say I've worked with Remy and Ryan and the Ricondo team on a number of different projects.

I have some direct airport experience as a marketing director and spent a few years spearheading aviation programs for the Iowa Department of Transportation. And I currently spend a little bit of time in South Florida's transportation research center down in Tampa. So that's the 30 -second overview of yours truly.

I want to start by just summarizing what my role is and what $I$ think your role is. Pretty fundamental from a facilitator's point of view. As Remy said, it's not my job -- it's not our job tonight to be imparting our knowledge and wisdom, if we even have any, on you. This is about you sharing with us and with each other your thoughts, your ideas.

And so, my role then is to facilitate, make that easier to happen, keep you on task, keep you on time, manage the conflict, encourage the fair
participation. And by that, $I$ mean $I$ don't know how you-all work; $I$ don't know you as individuals, other than brief phone conversations.

There's a tendency in any group for some people to dominate conversation. There's a tendency for some people to be shy and recluse. And my job is try and be kind and generous and curtail those who like to dominate and hopefully pull out information from those who tend to be a little bit quiet. So just get that out there on the front end.

If there's conflict, that's a good thing, because out of conflict can come great ideas and great opportunities. And so, part of my role is to manage that and identify where there is indeed agreement on issues.

And then lastly, I sort of try to make a joke about it, but to the extent that I, Remy, and Ryan can offer perspective from our real world experience working with airports, we're in a position to do that as well. So that's -- that's my role this evening.

But like I said, this is all about you for the most part. And so, what are your roles this evening? It's to participate actively. And by
that, I mean please be candid, be direct, be honest. If you have an idea, please share it. It does no one any good if you walk out of here tonight saying, you know, I wanted to talk about $X$ but $I$ didn't. So don't -- don't have that regret when you leave us this evening.

Acknowledge, respect, and appreciate -appreciate each other. I -- I've never been with you before. I'm assuming you do that in all of your meetings, but it's just a reminder that, you know, we're all humans, we're all sensitive, we all have feelings, and let's respect all of those as we move forward tonight.

Listening actively. And you say what do you mean by that? And I say what I mean by that is please think about what is being said instead of formulating something that you want to say, which is obviously more important than what the other speaker is saying, right?

Even at this moment I've got to believe some of you are already -- they're not listening to me, they're thinking about, you know, something else, right? So to the -- it's hard work to listen actively, but please try to do that.

And then lastly, and $I$ think Ryan mentioned
this the other day when we had our committee meeting, let's have some fun with. You know, life's too short, dare I say? And I'd say most of life should be -- all of life should be fun, right? It's important and it's fun. So my role, your role, any questions on any of that? (None.)

MR. AUDINO: Can you live with all that?

Okay.

CHAIRMAN MAGUIRE: Uh-huh.

MR. AUDINO: So, I went the wrong direction.
Let me turn it right side up. There we go.

So, in the conversations that $I$ had with you, one of the initial questions I asked was just share with me your general observations about the authority. And most of you said, Well, what do you mean by that? And I said, Well, you tell me what $I$ mean by that. From a governance perspective, from an operational speak, from a futuristic perspective, from a day-to-day, I don't care, what are your general observations?

What you see on that screen are individual
responses. Are you all able to read? There's another screen back there, too, if this one's a little challenging to read. None of these are
right. None of these are wrong. None of these are better than any of the others. These are just responses that $I$ heard from you folks.

And to get us -- to get us started, what I'd like you to do is to take a moment and read those to yourself and then think about what you're reading and see is there any theme or are there any themes percolating through these various responses?

Can you do that? Just take -- just take a minute and read them, think about what you're reading. See if there's any connections between the two and any -- any themes. This is -- this is what your observations are regarding your current situation.

CHAIRMAN MAGUIRE: Is this what you received over the telephone?

MR. AUDINO: Correct.
MS. LUDLOW: Can I add something?
MR. AUDINO: Sure. What do you want to add? I can't get it on the screen, Reba, but if you've got something you want to add --

CHAIRMAN MAGUIRE: Yeah, open discussion, so if you have something, say it.

MS. LUDLOW: Okay. Well, the reason I said that is because I'm the only one he didn't get to
talk to.
CHAIRMAN MAGUIRE: Oh.

MR. AUDINO: Correct.
MS. LUDLOW: So none of my thoughts --
CHAIRMAN MAGUIRE: Now, that does not mean you can talk more, okay?

MS. LUDLOW: None of my thoughts are on here, so I kind of would like to bring up some of my thought after everybody gets through --

MR. AUDINO: Well, do you have one general observation of the authority right now you want to share with us?

MS. LUDLOW: Sure. I would like to see us more involved in the heritage, the architecture of our heritage. I would like to see us more involved in the arts and art exhibits and using -- you know, starting -- like, okay, this is bad. I should have thought first.

Like having art exhibits in -- in the terminal and in the conference center, in the lobby, in the restaurant. We should have things that invite the community out to the airport. We should be involved in Nights of Lights and have transportation out to the airport. We should be involved in more of the downtown -- the heritage of

St. Augustine.
MR. AUDINO: Okay. Okay. So as I'm listening, you've got some very specific things you'd like to see happen, but in a -- in a broader context, it's more connectivity of the community to the airport and the airport to the community in various aspects of the community.

MS. LUDLOW: Yes.
MR. AUDINO: Is that a fair way of framing that?

MS. LUDLOW: Yes.
MR. AUDINO: Okay. So -- yes, sir?
MR. OLSON: I was just going to say -- were you done at this point?

MS. LUDLOW: Yes.
MR. OLSON: Okay.
MR. AUDINO: Reba's done at this point.
MR. OLSON: There are a couple of those boxes or those balloons that connect or refer to the growth of the airport or the growth of the region, and I think the thought I have in seeing those boxes is this airport is serving a growing region, a rapidly growing region, a region that has $I$ think doubled in population in the last 15 to 17 years, and the airport has the mission -- has to have the
mission of serving and reflecting that regional growth.

So -- and so, presumably, if the airport serves a region that's doubled in size in 17 years, that means that whatever services or accommodation or support this airport does for that really has to proportionately expand presumably to do that.

MR. AUDINO: Okay. Thank you.
CHAIRMAN MAGUIRE: I'll --
MR. AUDINO: Are there other responses to what you're saying in the -- on the screen?

CHAIRMAN MAGUIRE: Well, getting back to what Reba said, I agree. The airport -- to me, the airport services the entire county. We need to be more involved in the community.

MR. AUDINO: Okay.
CHAIRMAN MAGUIRE: The problem with the city -- I agree with what Reba said. The problem with the city, the city doesn't really -- it's almost like they don't want us to be involved. I talked to the city once about moving some of their events out here and it was like dead in the water.

So I'm -- I guess my point is, we can reach out to them, we should reach out to them, but the real issue is if they don't respond back, you
know --
MR. AUDINO: Right.
CHAIRMAN MAGUIRE: -- to me, that's the issue, is getting them to respond.

MR. OLSON: Could I ask our chair a couple of questions?

MR. AUDINO: Sure.
CHAIRMAN MAGUIRE: Sure.
MR. OLSON: Do you think that -- I mean, is anything you just said connected to the fact that the airport has dropped the name "St. Augustine" from its official name?

CHAIRMAN MAGUIRE: No. No.
MS. GREEN: I think it's more that we're not serving the population which is commercial service, more things for the normal citizen and not just those that have planes -- which we need to serve those, too, there's not a question.

CHAIRMAN MAGUIRE: When $I$ was a county commissioner in 2002-2006, I was the representative from the commission to the airport. That's when we had a very young executive director who had just recently been hired --

MR. AUDINO: Who was that?
CHAIRMAN MAGUIRE: -- back then.

MS. GREEN: He really was young. MS. LUDLOW: And dark hair.

CHAIRMAN MAGUIRE: At that point, the board was made up of pilots. The primary activity -MS. GREEN: Exactly. CHAIRMAN MAGUIRE: -- except for -- yeah, the primary activity was general aviation which at that time was reasonable.

Downtown St. Augustine still today looks at this airport as a private club. It does not see this airport as any type of contributing factor to the community.

There are isolated people that do come out here, so -- Mark Bailey's one. We have -- that comes out here and does things. So we have some organizations that come out here, but the community as a whole looks at us as something else. MR. OLSON: Hence the need to outreach. CHAIRMAN MAGUIRE: The need to outreach. MR. OLSON: Okay. MS. GREEN: And that's why what Reba said has some meaning to it, as to hanging artwork or whatever, but the restaurant has helped tremendously. CHAIRMAN MAGUIRE: Yes.

MS. GREEN: Hangar One has. We get people out here from Palencia coming here, from St. Augustine coming here just for the -- and people flying in just for --

MR. AUDINO: And that's reflected up here in one of those --

MS. GREEN: That was mine.
MR. AUDINO: -- little boxes. I think --
MS. GREEN: Right.
MR. AUDINO: -- that was yours.
CHAIRMAN MAGUIRE: And if you've been up and down U.S. 1 recently, I know you come down, the growth is magnifying even faster than the last 17 years.
(Mr. Mirgeaux joins the meeting.)
MR. AUDINO: Well, I know that the Ricondo team, Remy and Ryan, will be convening a series of stakeholder groups to capture more input from customer base, and I think those inputs might shed some light on the point that you're making there, Bruce, too. May be reach -- I'm not disputing what you're saying, I'm just saying that --

CHAIRMAN MAGUIRE: Yeah.
MR. AUDINO: -- reaching out to the customers and finding out what they really think.

CHAIRMAN MAGUIRE: Let me say something. Did you make note that we now have a full board? COURT REPORTER: Yes. CHAIRMAN MAGUIRE: Okay. MR. AUDINO: Okay. So instead of going back to what $I$ was going to have to do, we're already in the conversation, I'll just give you my two cents' worth on this. As I look at those, the themes that I came away with: Positivity and opportunity.

In general what $I$ saw there as I look at all of those things, there's some cool things, whether it's the restaurant or others, and the opportunities for self-education, opportunities for growth, opportunities for outreach, right? So I'll just -- just to kind of get the conversation flowing with that.

So, another thing $I$ want to mention, $I$ know several of you are on a tight schedule here, so we're going to just move forward as fast as we can, but not short-changing the process, but to keep moving us forward.

As Remy said, so we're going to focus on three elements tonight: Your mission, your vision, and the values by which you want to be known and by which you will make decisions and by which you will
live and operate, okay?
Your mission answers three fundamental
questions: What do you do? Why do you do it? And for whom do you do it or whom do you serve? Right? And so I want to speak a little bit about -- I want you to speak a little bit about that.

We have a representative mission statement from the Boca Raton Airport to give you an example. But when you think about what you do, and this was a question we each chatted about I believe when we had the conversation, so what do you do? Well, here are some of your responses.

You implement policy, you operate the airport, you serve the needs of the users, and you manage and oversee operations. I mean, that's -- that's what the authority does, right?

So if you're -- I don't know, you're having dinner some Sunday at a restaurant and somebody comes up to you and start -- or elevator conversation, right? And somebody says, So what's the airport do? What's the authority do? How do you answer that? Is it different than what's up here? No? So that's reflective of what you do, correct? Okay.

MS. LUDLOW: Yes.

MR. AUDINO: Yes?
MS. LUDLOW: You don't have interacting with the city. What do we do? Implement policy, operate airport, serve needs, manage and oversee operations.

MR. AUDINO: Right.
MS. LUDLOW: And so, we need to implement some community activities.

MR. AUDINO: Okay. Implement community activities, we can add that to that list as well.

MS. LUDLOW: I mean, this is all --
MR. AUDINO: And sometimes, Reba, you get in that situation is it -- is that what you do or is that how you do one of these other things, right? There's that -- but we'll add that to the list for you to think a little bit more about. So does that accurately reflect what you do?

CHAIRMAN MAGUIRE: What the Boca Raton?
MR. AUDINO: No. You implement policy, you
operate an airport --
CHAIRMAN MAGUIRE: Uh-huh.
MR. AUDINO: -- you serve the needs of users and you manage and oversee operations.

MS. GREEN: We're also activity involved -because we have a unique here -- I'm not sure Boca
has it, but our St. Augustine High School has an Aerospace Academy.

MR. AUDINO: Okay.
MS. GREEN: In St. Johns County, most every
high school has academies that focus on different things, and St. Augustine is aerospace.

I've been on the aerospace board, Reba's been on it, and we actively do that educational part and help assist these kids going to Embry-Riddle or whatever. So that's working with the constituents, but still it's something we do with education, and we try and stay out there to help the academies as well.

So that's -- I'm not sure where you would put that because it's not policy, it's not operating the air -- airport, it's not a user, and it's not operations.

MR. AUDINO: Okay.
MS. GREEN: So it's kind of a whole different category unto itself.

MR. AUDINO: Any ideas how would you phrase that?

MR. LENDA: Support education?
MR. WUELLNER: Well, $I$ think it fits under users. I mean, if I were --

MS. GREEN: You would call those same -- the high school a user?

MR. WUELLNER: I think when you broaden the definition.

MS. GREEN: If you broaden the definition, yeah.

MR. AUDINO: Yeah.

MS. GREEN: Because I also have a message from -- this is maybe not for tonight, but for the next one about the stakeholders.

MR. AUDINO: Okay.

MS. GREEN: The -- the Visitors \& Convention

Bureau wants to be added as one of our stakeholders
in the next development --

MR. AUDINO: That's good.

MS. GREEN: -- because they bring the tourism.

That's what we do --

MR. OLSON: Yeah, I think they are already on the list.

MR. LENDA: They are, yes.
MS. GREEN: Are they?

MR. LENDA: Yes.

MS. GREEN: Because I got a message from
the -- one of them --

MR. OLSON: Really?

MS. GREEN: -- that wanted to be added, make sure that they were included in the group. MR. LENDA: That's good. MR. OLSON: Absolutely. MR. AUDINO: Well, I think -- I want to make sure we capture the educational connectivity there. I think perhaps it is -- it is part of one of these up there, but, you know, let's not -- let's not lose sight of it, right?

MR. LUCETTE: Michael --
MR. AUDINO: Yes.
MR. LUCETTE: -- is the education involvement considered part of a community activity or is that something separate that is something you -- you intend on continuing to do as like part of your board duties almost?

MS. GREEN: I think it's more of a board duty. I'm not sure it's community activity because it's not everybody; it's just these children or kids -they're not children -- these young adults that are in the Aerospace Academy.

So they do internships here. We go to their meetings. We bring in speakers for them so they can be educated in different types of aviation. It's not just being a pilot; it's being a mechanic.

It's anything like that. So they see all their options. So it's definitely more focused on the education part.

MR. AUDINO: So you help educate and it -it's an advocacy role as well --

MS. GREEN: Uh-huh.
MR. AUDINO: -- or aspect of that? Okay.
MR. WUELLNER: I would -- if I could offer a comment.

I think you're on the wrong side of -- on number -- I say numbers -- first and fourth, they're actually in policy development, not implementation.

MS. GREEN: Oh, okay.
MR. AUDINO: Okay.
MR. WUELLNER: And they're not in the management and oversee of operations side. That's --

MS. GREEN: That's you guys.
MR. WUELLNER: That's done by policy.
MR. AUDINO: Okay. Okay. I appreciate that.
MR. WUELLNER: So it's in -- it's in their role, it's just not what --

MR. AUDINO: Right.
MR. WUELLNER: -- they're --

MS. LUDLOW: Okay. So --
MR. AUDINO: So it's policy -- it's develop
policy, not implement?
MR. WUELLNER: Correct.
MR. AUDINO: And then as far as it's neither managed nor oversee, it's --

MR. WUELLNER: Well, the policy directs the management on --

MR. AUDINO: Yeah, yeah. Okay. So what you do then is you develop policy, you operate the airport, and you serve the needs of users, and maybe an education advocacy element there as well? Is that --

MR. OLSON: Yeah, I'd like to just -- I'm sorry I interrupted you, I guess, but there's a distinction $I$ think between this airport and most other airports that's out there in that this airport and most all airports' governing organization operate an airport and most of them are also in the business of managing a real estate portfolio. Some of it is -- most of -- a lot of the airports, it's industries related to activity at the airport.

But this author- -- this airport authority has these full governmental powers that cause it to
have another very important role that a lot of other airport authorities that are -- don't -- that have parent governments that empower them don't have. And so, that's a very important part of the mission of this authority, is to be a governmental entity unto itself.

MR. AUDINO: You -- I think it was when you and I spoke, Robert -MR. OLSON: Yes. MR. AUDINO: -- you referenced the eminent domain powers and the taxation powers. MR. OLSON: Yes. MR. AUDINO: Is that what you're referring to? MR. OLSON: Yes. And the fact that the board, the elected board, is answerable directly to the voters rather than a general purpose parent government. MR. AUDINO: So at the risk -- at the risk of sounding flippant, do you think -- so again, if you're having a conversation with somebody and they say, So what does the Authority do? Would that, what you just mentioned there, the unique powers that this authority has, do you think that would come up in the conversation? MR. OLSON: Well, I --

MR. AUDINO: Is that -- is that part -essential to what you do?

MR. OLSON: I think it's really important to understand what the authority's responsibility is --

MR. AUDINO: Right.
MR. OLSON: -- because it's a much greater responsibility and has its own account of -accountability responsibilities at a level that other government authorities, most of them don't have.

MS. GREEN: With -- Robert, with the very general what you're saying, I had someone ask me about, well, your millage rate, you have to get it passed by the commission if you want to do something. No, we don't because we are -- we are not a governmental -- we don't have to answer to the commission. The authority can do -- set the rates what they want.

MR. OLSON: Yeah.
MS. GREEN: That's kind of what you're saying.
MR. OLSON: Yeah.
MS. GREEN: We have much more responsibility --

MR. OLSON: Yeah, absolutely.

MS. GREEN: -- than most other airports.
MR. AUDINO: And I -- it goes back to what I said about those -- that first slide where it had the various components or the various statements up there on the screen and $I$ said opportunity, right?

That's -- I envision that that power of eminent domain and that power of taxation being wonderful tools for you to utilize to help accomplish some of these things. That's just one man's take on it.

MR. OLSON: Well...

MR. AUDINO: Oh, okay. Possible.

MR. OLSON: Yeah.

MR. AUDINO: Okay.

MR. WUELLNER: Well, I wonder if you don't
want to -- you know, your charter has an additional
provision there -- we actually have two, one of
which is the operation of multimodal facilities.

MS. GREEN: Uh-huh.

MR. WUELLNER: So you may want to broaden that
beyond just airport. And you do have that
education component that is spoken to in your charter.

MR. AUDINO: Well now, that raises an interesting question in my mind, anyway. So you
mention this charter. Does the charter specify? Does the charter have a mission? I've not seen the charter, $I$ don't know what's in it, but you're -you've already integrated a couple of -MR. WUELLNER: I think it has a short preamble, more of a bill descriptor than it is a -MR. AUDINO: Anybody have that memorized? MR. WUELLNER: Yeah, no. MR. AUDINO: Just kidding. MS. LUDLOW: That would be Bob. MR. AUDINO: But I'm serious. If you have a document that already spells this out, but I don't know.

MR. OLSON: It wasn't -- I couldn't -- I tried to get it from from somewhere when $I$ came on the board, just to understand exactly what you two are talking about right now, but the best I could do is find the campaign, the local campaign to have the voters of the county vote to create this independent airport authority. And it had a bunch of purposes, but most of them were economic development. One was, you know, grow our airport, but yet most of them economic development. MR. AUDINO: Okay. Okay. I was just curious. MR. WUELLNER: I'm not sure that the --

MR. OLSON: I mean, as far as the mission. MR. AUDINO: Yeah, what's the purpose of this?

MR. OLSON: Yeah, at the time the airport was -- authority was created, a predecessor to Northrop Grumman, which was -- what's the name of the company that was -- predated Northrop Grumman? Fairchild.

MS. GREEN: Fairchild.
MR. OLSON: Fairchild was a aircraft company that was located here and needed a bunch of infrastructure that the City of St. Augustine didn't want to directly finance, so they gave the powers of bonding and the other powers to this new airport authority.

Because St. Augustine was a small little town.
I mean, it's only 15,000 people now, but it was, you know, a small little town that suddenly had this responsibility of creating the infrastructure and the site to have this new entity.

MR. AUDINO: So as I'm listening, the -- what you do, create the infrastructure and the facility, why do you do that? You're kind of answering that already. It's to promote, encourage, facilitate economic growth and development or -- I mean, I'm not sure again what's in the charter, but if I'm
hearing you correctly, you're saying that charter spoke to the why you do it.

MR. OLSON: Yeah, but that was back in mid 20th century that that happened.

MR. AUDINO: So -- so why do you do what you do? Well, here's some responses we got from you guys. Respond to cust- --

CHAIRMAN MAGUIRE: Let me go back a little bit, okay?

MR. AUDINO: Okay. Sure. I'm here.
CHAIRMAN MAGUIRE: I'm listening to everybody talk and I think maybe I'm looking too deep into this. Are you talking about the authority or the airport? Because they're two different entities, okay?

MS. GREEN: That's why the implement policy --
MR. AUDINO: Right.
MS. GREEN: -- distinction had --
CHAIRMAN MAGUIRE: The Boca Raton Authority, I hate to be critical, but that -- that's a horrible mission statement.

MR. OLSON: It is too long.
MR. AUDINO: It's not the best, even though we were involved with it.

CHAIRMAN MAGUIRE: It's horrible.

MR. AUDINO: It's not the best.

CHAIRMAN MAGUIRE: Firstly, it's grammatically
incorrect. Secondly, it's a run -- it's a run-on sentence. And in the military, we called it glorified verbiage because it doesn't do anything at all explaining what they do.

But the real issue is if we're an authority, we do one thing. The airport does something else. And you can't confuse the two. If we're talking about what does the airport do, the airport doesn't run an academic program; the authority does. So what are we really talking about?

MR. AUDINO: You tell me.
CHAIRMAN MAGUIRE: Okay.

MS. LUDLOW: So is this a mission statement of the authority or the airport?

MR. WUELLNER: Yeah.

CHAIRMAN MAGUIRE: Do what?

MS. LUDLOW: Is that a mission statement of the authority or the airport?

MS. GREEN: They're kind of blurred.

CHAIRMAN MAGUIRE: Well, yeah, because to me, the -- the authority is, and go back to military, the military's simple mission statement was "Take the hill."

MR. AUDINO: Okay. CHAIRMAN MAGUIRE: Okay? MR. AUDINO: Yeah, right.

CHAIRMAN MAGUIRE: It didn't say, We are dedicated to embracing the concept of core values and take that hill.

MR. AUDINO: Take the hill.

CHAIRMAN MAGUIRE: Okay. So just take the hill, okay?

MR. AUDINO: That's fair.

CHAIRMAN MAGUIRE: And then it talked a little bit about how to take the hill using ground troops, air coverage, stuff like that.

So in this case, what do we do? We provide
the guidance, we create the policy, we develop things, we oversee management by the executive director and staff, stuff like that.

MR. AUDINO: Okay.

CHAIRMAN MAGUIRE: All of those things are
what we do as an authority --

MR. AUDINO: Okay.
CHAIRMAN MAGUIRE: -- okay? The airport --
and we ensure that the airport contributes to the community. The whole reason we're here is to contribute to the community, okay? So then the
airport would -- would provide -- would have the facilities and stuff like that.

MR. AUDINO: So, is it clear in everybody's mind why we're here?

CHAIRMAN MAGUIRE: No.
MR. AUDINO: No?
CHAIRMAN MAGUIRE: I don't think so. We have differing opinions in here. Maybe they're clear in their own mind, but I think we have different opinions --

MR. AUDINO: Is there collective clarity here?
CHAIRMAN MAGUIRE: -- that we can consolidate.
I think -- I definitely agree with Bob. With economic development, the county is getting bigger. The responsibilities -- to me, the responsibilities of the Airport Authority and the airport to contribute to the economic vitality of the -- to the county and the community is expanding beyond what we are.

MR. AUDINO: So developing policy is an authority role, is that correct?

MS. GREEN: Uh-huh.
MR. AUDINO: Serving the needs of the users, yes or no, to an authority responsibility? Would it --

MS. GREEN: Yeah, I think that's more airport with the leases and users.

MR. AUDINO: Okay.

MS. GREEN: That's a hands-on --

MR. AUDINO: Right.

MS. GREEN: -- almost day-to-day situation.

MR. AUDINO: Right. So you -- you develop
policy.

MR. LENDA: My chicken scratch. Sorry.

MR. AUDINO: No, that's all right.

CHAIRMAN MAGUIRE: But why? Why do we develop policy?

MR. AUDINO: Well, here it says to promote economic development.

CHAIRMAN MAGUIRE: Economic development, okay.

MR. AUDINO: And I would say, well, based on
some of these statements up here or responses, deals with the operations of the airport to ensure that the --

CHAIRMAN MAGUIRE: Okay. Now, the next
question is, Reba has an airplane. She doesn't lease it. She doesn't generate revenue off of it. If we provide facilities for general aviation where revenue economic development is not an issue, how can we verbalize that?

So it's more than just economic. It's really this -- in my mind, this big elephant of community support, and that goes across the economic area, private aviation, education, the whole gamut of that.

MR. AUDINO: So when you and you were chatting on the phone, $I$ made a note here, looking at my notes --

CHAIRMAN MAGUIRE: Yes.
MR. AUDINO: -- from a couple of weeks ago, and as we were chatting about this concept, you made a statement -- I'm paraphrasing, so I'm not saying it's verbatim, but the mission basically is to provide the necessary infrastructure -infrastructure and services that support and benefit the community --

CHAIRMAN MAGUIRE: Correct.
MR. AUDINO: -- is basically what you said.
CHAIRMAN MAGUIRE: Yeah. And that's an umbrella statement.

MR. AUDINO: Right.
CHAIRMAN MAGUIRE: But then you need to get into the more -- and like this statement, it tries to -- it says promote -- promoting safety efficiency, environmental excellence. You can have

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    that as like a sub-statement of the mission, but
    the mission is still the same.
    MR. AUDINO: So, taking again my paraphrasing
of your comments, so what you do, you ensure the
provision of -- of infrastructure and services.
Why do you do that? To support the -- the economic
growth. For whom? The entire community. I mean,
that answers those three fundamental questions.
    CHAIRMAN MAGUIRE: But remember it's more than
economic, more than economic growth --
    MR. AUDINO: Okay.
    CHAIRMAN MAGUIRE: -- okay?
    MR. AUDINO: What else is it?
    CHAIRMAN MAGUIRE: Do you make money off your
airplane?
    MS. LUDLOW: Nope.
    CHAIRMAN MAGUIRE: No. So how can we provide
her support and services if she's not an economic
picture? So we provide community support in the
areas of economic growth, private -- and I don't
know how you say the private enjoyment of flying,
education, to encourage --
    MR. AUDINO: So you're serving the entire
community, right?
    CHAIRMAN MAGUIRE: Correct.
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MR. AUDINO: Whether $I$ own a plane, fly a plane --

CHAIRMAN MAGUIRE: Correct.

MR. AUDINO: -- don't care at all about the airport, you still -- still do it for me. I'm a resident.

CHAIRMAN MAGUIRE: Yeah.

MR. AUDINO: Fair statement?

CHAIRMAN MAGUIRE: Yeah. And if I own a business like out here at the World Golf Village, if $I$ own a business, $I$ might use the airport to bring in support --

MR. AUDINO: Right.

CHAIRMAN MAGUIRE: -- you know, parts,
supplies --

MR. AUDINO: Correct.

CHAIRMAN MAGUIRE: -- make shipments out.
MR. AUDINO: You fly corporate folks in to visit your facility, right?

MR. OLSON: And listening to what you just said, it seems like our focus should be on a -managing, growing, advancing a wonderful airport. And economic development is a by-product of that. Providing services to the air-related businesses and users is another part of it. But what this
authority's doing broadly is creating a wonderful airport. And again, the by-products are economic development and --

CHAIRMAN MAGUIRE: Uh-huh.
MR. OLSON: -- services to -- and education and all of that.

CHAIRMAN MAGUIRE: Yeah.
MR. OLSON: So that's why when we started this, you were saying -- I was confused by having the authority be the thing that we're creating a mission for and looking at operations rather than an airport, because I think if the -- if we are focused on what needs to happen, what activities, what priorities need to be pursued, how our capacity needs to be enhanced to do that, it's all built on creating this fabulous airport that grows with our region and has all the benefits to the region of -- of economic development services.

MR. AUDINO: So my perspective on things, and correct me if you see it differently, is that you-all, you craft the strategic plan, right? And the components of that will include specific action items. Fair statement?

MS. LUDLOW: The authority.
MR. AUDINO: Then it's Ed and the team's

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responsibility to execute the direction and the
specifics that you've agreed to. Am I correct?
    MR. OLSON: Yeah.
    MR. AUDINO: Do you guys see it the same way?
    Okay. Okay. So, I mean, I think we're
probably a little bit closer than you might
realize. So the -- you said the economic
development and the people like Reba, those are
by-products?
    CHAIRMAN MAGUIRE: Well, it's a social issue
that's not necessarily economic, okay?
    MR. AUDINO: So your benefits to the community
are comprehensive.
    CHAIRMAN MAGUIRE: You -- you improve the
quality of life in the community.
    MR. AUDINO: Okay. That's why you're doing
it, right? You're improving the quality of life.
For whom are you doing it? For every resident of
St. Johns County.
    CHAIRMAN MAGUIRE: Every resident and every
business.
    MR. AUDINO: Everybody.
        CHAIRMAN MAGUIRE: Everybody.
        MR. AUDINO: Okay.
        CHAIRMAN MAGUIRE: Do you agree with that,
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Bob?
MR. OLSON: Yeah.
MR. AUDINO: Reba, what do you think?
MS. LUDLOW: Yes, I definitely think that should be in there because it isn't only a mechanical function; it's -- what we're doing is a community function here.

MR. AUDINO: Right. Right. I know I shared this with one of you in the conversation, that back to my days of spearheading aviation programs for the State of Iowa -- there's a lot of small towns in Iowa.

Shenandoah, Iowa, home of Pella Windows. No Pella is the home of Pella Windows, I'm sorry. But I would tell the city manager and the mayor, I said, My goal, my dream frankly, is that every resident of Shenandoah, Iowa knew; A, that you had an airport; and, $B$, understood that that airport's in their community benefited you as a citizen. Whether you worked there, flew, made no difference, your community is better because of that airport. The same is true here in every community, right?

MS. LUDLOW: Yes.
MR. AUDINO: Do the citizens get that? Some do, many don't, right? But I'm hearing you say

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\begin{aligned}
& \text { that's part of what your -- what you see as your } \\
& \text { mission, is to improve the quality of life in the } \\
& \text { community, right? And the community is an } \\
& \text { all-encompassing term. } \\
& \text { CHAIRMAN MAGUIRE: Uh-huh. } \\
& \text { MR. AUDINO: And you could take that word } \\
& \text { "community" and you could parcel that out. You } \\
& \text { could say, well, we benefit the high school student } \\
& \text { component of the community. We benefit -- } \\
& \text { CHAIRMAN MAGUIRE: Wouldn't that fall under } \\
& \text { the "how" process? } \\
& \text { MR. AUDINO: Oh, we've got -- exactly, } \\
& \text { exactly. That's how you do that. } \\
& \text { CHAIRMAN MAGUIRE: How do we do it? } \\
& \text { Mer. AUDINO: That's exactly right. } \\
& \text { our Airport Authority outreach? } \\
& \text { CHAIRMAN MAGUIRE: Well, that's -- yeah, } \\
& \text { program, you know? We -- we update our facilities } \\
& \text { on -- to keep them state of the art as best as } \\
& \text { possible. } \\
& \text { MS. LUDLOW: And what do we call like TPC and } \\
& \text { MR. AUDINO: Right. } \\
& \text { CHAIRMAN MAGUIRE: We have our major safety }
\end{aligned}
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    that's -- outreach is a word. Some people just say
    participation involvement. Really, we -- we become
    a member of the community rather than just this
    organization.
    MR. AUDINO: Right. Right. And you're more
    than just concrete and airplanes, right?
    CHAIRMAN MAGUIRE: Yes.
    MS. LUDLOW: Yes.
    MR. AUDINO: So, tell me if I'm not hearing
    you correctly. I'm hearing some clarity around why
    you do what you do, and that's to improve the
    quality of life for the community. For whom you do
    it? You do it for the entire community, right?
    CHAIRMAN MAGUIRE: Correct.
    MR. AUDINO: So this answers those two
    questions. But what you do is more of the
    develop -- develop policy. Is there more to what
    you do than that?
    MR. WUELLNER: I think you're still too low.
    I think --
    MR. AUDINO: How high should it be?
    MR. WUELLNER: I think the statement is -- I
    kind of played with the sentence, but --
    MR. AUDINO: That's great.
    MR. WUELLNER: -- it's like you own, you
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operate, and you develop the airport for the benefit of the citizens of St. Johns County. It covers -- it brings everything under that.

How you operate is defined by policy. How you develop is determined by what you deem to be -MR. OLSON: Priorities, yeah.

MR. WUELLNER: -- economic developments or priorities best interest. You own it by -- call it default, but you own it by virtue of that's what the charter vests -- or the deed/charter vests.

MR. AUDINO: So you own, operate, and develop the airport to improve the quality of life for the community.

MR. WUELLNER: That's fine.
MR. AUDINO: Is that --
CHAIRMAN MAGUIRE: Yeah.
MR. WUELLNER: Or just to the benefit of the -- or for the benefit of St. Johns County, however you ultimately phrase it.

MR. AUDINO: So, you own -- just let me try to
articulate it as -- try to listen to me and think about how it feels to you.

So the mission of this organization, the mission of the authority is to own, operate, and develop an airport that improves the quality of
life for --
MS. LUDLOW: The community.
CHAIRMAN MAGUIRE: Quality of life for --
MR. AUDINO: -- for the greater community.
For the -- all residents of St. Johns County.
CHAIRMAN MAGUIRE: And businesses.
MR. MIRGEAUX: You say Northeast Florida
region.
MR. OLSON: Yeah.
MR. AUDINO: What is it?
MR. MIRGEAUX: For the Northeast Florida
region.
MR. AUDINO: Let me try that again. So your
mission -- first I'm just asking you to think
about -- listen and tell me how it feels to you.
So your mission is to own, operate, and
develop an airport to improve the quality of life
for the Northeast Florida region. Is that yes?
Quality of life for residents and businesses --
CHAIRMAN MAGUIRE: Yes.
MR. AUDINO: -- of the Northeast Florida
region.

CHAIRMAN MAGUIRE: Uh-huh.

MR. AUDINO: And you don't have to give your papal blessing on this this evening, but what we

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want to do before we leave is at least have a draft
that, you know, we can e-mail back out to you and
you can think about a little bit more, but -- go
ahead. Remy, go ahead.
    MS. LUDLOW: So he's saying Airport Authority
is to --
    MR. LUCETTE: Can I suggest to improve the
quality the life --
    MS. LUDLOW: -- own, operate and develop.
    MR. LUCETTE: -- in the Northeast Florida
region?
    MS. GREEN: Yeah.
    MR. LUCETTE: Again, this is not final --
    MR. AUDINO: Correct.
    MR. LUCETTE: -- but this is just ideas about
it, to understand your thoughts.
    And this is a question I wanted to ask Bob
    when he started. For our perspective we're being
    brought here, what do you consider the -- the
    Northeast Florida region that this airport serves?
    We've heard the county. I've heard not a city,
    it's more than the city. But does it go beyond the
    county as well?
    MS. GREEN: Sure.
    MR. OLSON: Yes, absolutely.
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MS. GREEN: We have Putnam. We have Flagler. We have a number of counties around here. Actually, judicially, our Seventh Circuit which we are here is Putnam, St. Johns --

MS. LUDLOW: Right.

MS. GREEN: Yeah. So it's a number of counties just even in this area. And we still attract people from clay --

MS. LUDLOW: Yes.
MS. GREEN: -- and that area. So it's multiple counties.

MR. OLSON: So it's a -- it's a catchment area rather than having a specific geographic or political boundary. It includes what -- the counties that we're managing, but it's a catchment area for servicing, and it's like a sphere that -of population that relates in -- for various reasons to the airport, be they own a private aircraft here and house it here, base it here, be it that they work at Northrop Grumman, or be it that they're wanting to get a flight to, I don't know, Newark somewhere. So...

MS. LUDLOW: And as -- as the restaurant, that we have fly-ins. So we bring people in from, you know, all the different communities and counties
and everything. So it's -- the whole unit works. MR. AUDINO: I want to go back to the charter real quick, not that anybody knows for sure, but does your charter speak to the geographic area? MR. WUELLNER: Yes. MR. OLSON: You brought the -MS. LUDLOW: I got it. MR. WUELLNER: It's St. Johns County. MR. AUDINO: St. Johns County, okay. MS. LUDLOW: Yes. CHAIRMAN MAGUIRE: Yeah, although -- yeah -MR. WUELLNER: It started as the city many years ago.

CHAIRMAN MAGUIRE: Yeah, that goes all the way back.

MR. OLSON: Because when did it get "Regional" in its name?

MS. GREEN: Five?
MS. LUDLOW: Five years ago?
MR. WUELLNER: 2009 probably, '10, something like that.

MS. LUDLOW: '10.
MR. AUDINO: Ed, can I ask a follow-up to
that? Why did it get "Regional" in its name?
MR. WUELLNER: In response to what we were
hearing from attracting new tenants, is the primary reason.

MR. AUDINO: Oh, I see. Okay.
MS. LUDLOW: Yeah. And that's -- you know, to bring up cohesion between the city and the airport and, you know, I talked to Nancy Sikes-Kline, and she and I are on the committee, and I said, well, why didn't -- why did we stop that, the meetings between the airport and the city? And she said, I don't know. It didn't come from our end. So nobody -- nobody's, you know, taking it there.

MR. WUELLNER: That was kind of a county
project originally.
MS. LUDLOW: Pardon?
MR. WUELLNER: The group you're referring to was a county initiative originally.

MS. LUDLOW: Oh, okay. Not city?
MR. OLSON: There was a group that met regularly.

MR. WUELLNER: Yeah.
MS. LUDLOW: But --
MR. WUELLNER: They called it the Intergovernmental Committee.

MS. LUDLOW: Oh. Well, I know the -- there's a large consensus who, you know, would like
"St. Augustine" put back in the airport name.
MR. OLSON: Well, the city was the main parent
of the founding of the airport. The land was city
land.

MS. LUDLOW: Yes.
MR. WUELLNER: Well, they were the original
recipient of the --
MR. OLSON: Yeah, because the county was all
rural at the time.
MS. LUDLOW: That's right.
CHAIRMAN MAGUIRE: I get -- I get hit with
that a lot, that it shouldn't be
"Northeast Florida," it should be "St. Augustine" a
lot.
MS. LUDLOW: And I totally agree.
MR. AUDINO: It should be what?
MS. LUDLOW: "St. Augustine Airport" like it
was.
MR. AUDINO: Oh, okay.
MR. WUELLNER: But prior, it was --
MS. LUDLOW: It was branding. When branding
came out --
MR. AUDINO: I got it.
MS. LUDLOW: -- all of a sudden, it got
changed to --

MR. AUDINO: Northeast Florida Regional

Airport.

MS. LUDLOW: Right.

MR. AUDINO: So this preliminary draft maybe mission is that the mission of the Northeast Florida Regional Airport is to own, operate, and develop an airport to improve the quality of life in the Northeast Florida region.

MR. WUELLNER: And which Northeast Florida --

MR. AUDINO: Okay.
MS. LUDLOW: Yeah, I still think that's --

MR. AUDINO: We'll take it on -- okay. Your
mission is to own, operate, and develop the airport to improve the quality of life in the Northeast Florida region. It's not quite "Take the hill" --

CHAIRMAN MAGUIRE: Yeah.

MR. AUDINO: -- but how does it feel to you as you hear me say it?

MS. LUDLOW: Okay. You're saying the Northeast Florida region.

CHAIRMAN MAGUIRE: I would -- the quality of life, $I$ would like you to put in res -- residents and businesses because $I$ don't want somebody to say, well, quality of life, that's purely people.

Businesses, people don't under -- a lot of people don't understand how critical a strong business community needs to be to give you that quality of life.

MS. LUDLOW: Commercial and residential.
MR. AUDINO: And we're not going to engage in
this to --
CHAIRMAN MAGUIRE: Commercial --
MR. AUDINO: I'm sorry. Go ahead.
CHAIRMAN MAGUIRE: Commercial would be better than business.

MR. AUDINO: Okay.
CHAIRMAN MAGUIRE: Commercial and residential.
MR. AUDINO: Okay. And what $I$ want to add for you to think about is that, you know, maybe even once the mission is finalized and maybe you memorize it, maybe you don't, but I think what's important is to be able to explain it to people, all right?

So when somebody says, What does that mean, you know, we kind of get "Take the hill," right? What does it mean? And then be able to respond to that. Or if they say, Well, how do you do that? Well, you'll be able to respond to that as well.

And I think back to some of Remy's early
comments, as you continue on this strategic business planning process, the process itself and with your obviously input and concurrence, will identify some of those ways that you're achieving that mission.

But fundamentally to be able to tell people, hey, this is -- this is why we're here, right? To own, to operate, and to develop this airport that improves the quality of life for residents and businesses in Northeast Florida region. That's what we do, that's whom we serve, and that's why we're here.

Does that feel all right? And again, we're not asking you to bless this this evening. This is --

CHAIRMAN MAGUIRE: Yeah. This is a good starting point.

MR. AUDINO: A good starting point.
CHAIRMAN MAGUIRE: Does anybody disagree with it?

MS. LUDLOW: No. I think it's great. I think you made great headways there. Are we down to whom do we do it?

MR. AUDINO: Any additional comments?
CHAIRMAN MAGUIRE: Why do we do it?

MS. LUDLOW: It's says why --
MR. AUDINO: Why --

MS. LUDLOW: -- and improve the --

MR. AUDINO: -- to improve the quality of life
for the residents --

MS. GREEN: And whom is the residents and businesses.

MS. LUDLOW: Right. So then for whom --

CHAIRMAN MAGUIRE: Wait a minute.
MR. OLSON: So this is the mission statement
that we're working on now.
MR. AUDINO: Right.

MR. OLSON: It is allied with a vision.
MR. AUDINO: Correct.

MR. OLSON: And the vision can have more
sizzle to it as far as what the -- how the --
because this touches the bases, but it's -- you
know, it's not -- it doesn't have a lot of
excitement. It's very -- it's specific and
describes what the airport does.

MR. AUDINO: And that's fundamental, right?

MR. OLSON: So the vision will have the sizzle
to it.

MR. AUDINO: If $y^{\prime}$ all want to have sizzle --
CHAIRMAN MAGUIRE: The vision will have what?

MS. LUDLOW: Sizzle.
MR. OLSON: Sizzle.

CHAIRMAN MAGUIRE: Sizzle? Well, go back to
"Take the hill."
MR. OLSON: Okay.
CHAIRMAN MAGUIRE: The mission is take the hill.

MR. OLSON: That's good.
CHAIRMAN MAGUIRE: The general's vision is, I want the third armory to go over here and work on the flank with their soldiers and I want the 101st over here to get ready to drop over here and I want the Air Force to come in with some air cover. That's more or less his vision of how this whole thing's going to come together as one unified effort.

So when we talk -- if we wanted to use something like that, then we talk about, well, we're going to improve the quality of life by having an educational program, by having a strong safety program, by having state of the art facilities. That's -- that's my vision of how we accomplish our mission. That's my thoughts. MR. AUDINO: That's your thoughts, yes. How are we doing on time? I'm just curious.

MR. LUCETTE: 4:50.
MR. AUDINO: 4:50?

MR. LUCETTE: Yeah.
MR. AUDINO: Oh, okay.
MR. LUCETTE: Since some members might leave early, we said -- initially we said we would go through 5:15. Maybe we can push it to the second topic so that we can capture as much input as we can.

MR. AUDINO: Are you okay if we keep moving and talking about vision? Okay.

CHAIRMAN MAGUIRE: Yeah.
MR. AUDINO: Let's do that. SESSION 2

MR. AUDINO: I must have broken the clicker.
Okay. So as I -- as I oftentimes like to say, I'll give you my same cheesy intro that I do all the time. So, from a -- from a biblical perspective, you know, my people perish for lack of vision, right? And from the literary perspective, if you don't know where you're going, any road will do. And as that great Italian philosopher from St. Louis Yogi Berra once said, "When you come to the fork in the road you"?

MR. WUELLNER: "Take it."

MR. AUDINO: "Take it," right?

What do you want to be when you grow up? I mean, it's kind of the fundamental question here. And, you know, to the -- I heard a couple of comments about the vision being maybe more specific. Not necessarily. I see that as big picture aspirational. Inspirational perhaps. What's -- I asked you-all, you know, sort of what some of your dreams were, right? And I think we've got the slide up there for that. Okay. And I asked the dreams question because it fits into the vision. You know, what do you see?

If you were to -- if you were to be 110 percent effective at owning, operating, and developing an airport that improved the quality of life for residents and commercial business interests here in the Northeast Florida region, if you were to be 110 percent successful in that mission, what's the -- what's this place look like, right?

So when I asked dreams, you know, what'd you guys say? Well, some things you said: An airport that serves a growing region. Support for gen -light general aviation. Ensure the community knows about and appreciates the airport. We kind of
talked about that a little bit already. Great
relationship between $G A$ and commercial service
interest groups. Identify doable reasonable
implementable projects. Create a stronger
relationship with economic development.
Those were some of the dreams that you shared
with me in our phone conversations. And these
should all in some way, shape, or form fall into --
these are -- would be components of the vision, but
they should all be part of this broader, bigger
mission statement, if you will.
Familiar with Caterpillar? What's the
other -- or the company I'm trying to think of? Is
it Komatsu? It's something like that that
manufactures big earth-moving equipment. Anybody
know what I'm talking about? Anyway, trust me on
this one. It's a big -- you know what their vision
is? "Eat the cat."
That's their business vision: Eat the cat.
The "cat" is Caterpillar, right? That's the
vision: We're going to eat the cat. You know, we
smile and chuckle a little bit, but it's -- it's
pretty descriptive, right?
CHAIRMAN MAGUIRE: Just like --
MS. LUDLOW: That's --

MR. AUDINO: Like "Take the hill."
CHAIRMAN MAGUIRE: Like "Take the hill." That was very simple.

MR. AUDINO: Sort of like "Take the hill," right?

Now, when you think about a vision, right, again, short, brief, inspirational, aspirational, what do you want to be when you grow up? What do you want to be when you grow up, Reba? What do you want the --

MS. LUDLOW: I'm never going to grow up.
MR. AUDINO: I know. I know. I've got your card says that.

MS. LUDLOW: But also, that is what I was going to say, was where you have commercial, doable projects, right? And implement them in the next four or five years. Well, you have one, commercial air service. Well, we would like to see no waiting list for hangars. Why don't we have revenue-producing hangars every day?

You know, we have commercial air service once every five years or so, but we have hangar revenue and requirements every day. So that is a major project, that we need hangars on there --

MR. AUDINO: Can I frame that --

MS. LUDLOW: -- in addition to.

MR. AUDINO: Can $I$ frame that a little bit differently? That's a dream. If I -- if you and I were to have a conversation -MS. LUDLOW: Yes. MR. AUDINO: -- and I said, What's your dream, that may have been one of the things you would have said?

MS. LUDLOW: Yes.

MR. AUDINO: Oh, okay.

MS. LUDLOW: Yeah, I have some more, too.

MR. AUDINO: She stands back up to make a
point. I like that.

MS. LUDLOW: No. And that is right. And I would like to see the Airport Authority and the admin, you know, be more cohesive and work toward and with the users of the airport.

MR. AUDINO: Okay. Okay.

MS. LUDLOW: I'm sitting down.

CHAIRMAN MAGUIRE: We're going to have to, using that comment, separate the goals from the dreams, okay?

To me, adding more hangars might be part of a vision, but really it should be a goal to add 25 more hangars. So you have goals to meet the
vision.
MR. AUDINO: And the way $I$ think about that, Bruce, is, for whatever it's worth to you, the goals help you fulfill the mission and fulfilling the mission helps you achieve the vision, right? I don't know if that makes sense to you.

CHAIRMAN MAGUIRE: My -- my perspective's the opposite. The goals help me -- help me do -- put together the vision. The vision is based on all the goals we have --

MR. AUDINO: Okay.
CHAIRMAN MAGUIRE: -- okay? The -- the mission is the ultimate. It's not leading into the vision. The mission is what we want to do, okay?

And I think that -- and I qualify that because that's the way in the military we did things. You had a mission and then your vision was putting together the concept of how everybody fits together and then you have goals. Your goal is, when I tell you to take the flank, you know, you have a couple of goals to do that. And so, the goals, if we achieve our goals, we are achieving our mission, therefore -- I mean, our vision, therefore we do the mission.

MR. AUDINO: Okay.

MR. OLSON: Isn't the vision a -- sort of a picture of success, what we look at, what we -MR. AUDINO: Your desire instinct. MR. OLSON: Yeah, what this airport looks like if it -- in the future -CHAIRMAN MAGUIRE: Uh-huh. MR. OLSON: -- if it has succeeded or is succeeding.

MR. AUDINO: Right. Correct. MR. OLSON: So, that being said -MR. AUDINO: Okay. MR. OLSON: -- my thought is that -- and I'll just pull this one out. I mean, this is not part of the statement we're trying to craft, but when you come onto an airport or interact with an airport that is -- you have -- you should have the feel -- at our airport, you should -- we want people to have the -- our customers and users to have the feel that this airport reflects the energy of the region, a growth region. That it's futuristic, that it's not only tied into current technology, but it's -- it's -- it has a flavor of where flight and air transport and flight technology is going. So it has the air of being able to capture that -- it's capturing that or it's
embracing opportunity --
MR. AUDINO: Okay.
MR. OLSON: -- and that it's -- it's -- has an obvious mission of advancing the economy of the region. Those kinds of things in a vision.

You know, so essentially you can sense success when you interact with our airport, and the -- and part of that success is the energy of a growing region. You experience the energy of a growing region when you're interacting with our airport.

MR. AUDINO: I just want to capture the thoughts. Sense success when you, what, enter our airport? Is that what you said?

MR. OLSON: Well, interact. You know, either -- either come onto the site and do some -have some interaction with our airport.

MR. AUDINO: Okay.
MR. OLSON: Be it, you know, with the...
MR. AUDINO: Yes. And this is always a difficult one for people, right? It's sort of like, well, how do I quantify a vision? And that's -- that's somewhat difficult, you know?

The example I'm going to share with you, I go back to my Des Moines Airport days. I served as director of marketing and business development for
that airport. And to Remy's points about our task today is to be -- to raise the bar, to think big, right? Think broad.

And I remember saying to the board at one point, I said, Well, what about the -- what's our vision? Let's be the greatest airport in the country. As a matter of fact, I may have said the greatest airport in the world, right? That's a pretty cool vision. And they were like, I don't know about that, man. That's like -- that's a bit much, right? And I don't want us to think like that, right? I want us to think big picture, right? So if -- go ahead, Remy.

MR. LUCETTE: Michael, about that, if $I$ can, the way we've approached it with some other boards or other committees who are at airports is if you -- Reba, you shared a business card earlier as a board member.

The mission is what can be on your business card. You own, you operate, develop the airport. As a board member, when you explain what you do, this is -- this is what you explain. It's your -almost your -- it's your mission.

The vision is something that you could have on every -- on every pen that's available here in the
conference room when you have a board meeting. You know, St. Johns County Airport Authority, we deliver excellence in the -- you know, for our community. Something like that. Something that can be repeated over and over. And this is 20 years out, it's your vision.

It's -- it's going to change. In 10 years you might have to revise it because your -- your environment has changed, the community has changed. But for the next 10 to 20 years when you project yourself, if you could summarize how aspirational you want to be for the region, you know, that's the few words you put on a pencil, on a notepad, or something like this or like on the door. That's -MS. LUDLOW: So our goals are the latter to -MR. WUELLNER: Support that. MS. LUDLOW: -- to accommodate the vision. MR. LUCETTE: Correct. And your goals should not be against your vision.

MR. AUDINO: Exactly.

MR. LUCETTE: Otherwise your vision needs to be changed, which could happen because something has changed.

MR. WUELLNER: I think like your hangar
statement, as an example, is a goal statement not a
vision statement. It's supports the meaning. MS. LUDLOW: I agree.

MS. GREEN: Uh-huh.
MR. AUDINO: As an example, this is a
transportation not an airport specific, but the Village of Palmetto Bay which is just south of Miami, I've been doing work with that community for the last four or five years with respect to their transportation program.

The vision that they have is "The residents of Palmetto Bay have the transportation service they need to live the life they desire." That's the -that's the vision that Palmetto Bay has for their transportation services, right? People have the service they need to live the life they desire. Again, just an example, you know, tying with what Remy is saying and what we've try to capture here. What do you want this place to be? Robert had suggested, you know, people sense success when they interact with our airport. We have a list of -the vision reflects the region, embraces opportunity, advance the -- advance the economy. What's -- what's it look like to you guys? In your mind, what's this place look like in 20 years? And not just physically look like, but what's --
service provision? Relationship with the community?

MS. LUDLOW: What I --
MR. AUDINO: Sure.
MS. LUDLOW: What I see -- what I would see in our future is that every bit of our land is revenue-producing, you know, businesses and/or hangars -- well, that's either and/or, you know. And we have property across the road. Have you looked into that? And that could be ancillary businesses for airport, you know.

It should all -- it should all fit together
for the revenue and -- and the community development business. Everything should work together.

MR. AUDINO: Okay. Do you guys own that land?
MS. LUDLOW: Yes.
MS. GREEN: A good portion of it. MR. AUDINO: Yeah, okay. Okay. Just curious.

So as I listen to you, in my mind, I -- so if I close my eyes and I think what did Reba just say, it's like $I$ start to see this puzzle, right? All of these --

MS. LUDLOW: Yes.
MR. AUDINO: -- pieces of, you know, land and
hangars and maybe commercial air service, having great relationships with the community, all of this fitting together, you know, to -- how one describes what that puzzle is, $I$ don't know. That's kind of what we're chatting about here. So -- and I'm serious when I say when you -- when you pause and you think about 20 years down the road.

MS. LUDLOW: When we're sitting on property that could be revenue-producing.

MR. AUDINO: Right. And you mentioned the charter -- somebody mentioned that the charter also contains language relative to multimodal? Did I hear that correctly?

MS. GREEN: That's on the west side where we have the railroad tracks. MR. AUDINO: Okay. I think maybe, Justin, you and I talked about the multimodal piece, if I recall correctly. So what's it look like for you guys in 20
years? What's the future look like here?
MS. LUDLOW: I just told you.
MR. AUDINO: I know. So why am I asking
again, right? What's wrong with me?
MS. LUDLOW: You want somebody else to say something different?

MR. AUDINO: Yeah, maybe.
MR. OLSON: Well, again --
MR. AUDINO: Yes?
MR. OLSON: -- part of that future 20 years
hence is changes in air transport and air --
aircraft technology --
MR. AUDINO: Right, right.
MR. OLSON: -- that are poised to bring big
changes --
MR. AUDINO: Correct.
MR. OLSON: -- and opportunity.
MS. GREEN: The non-manned aircraft are a big one.

MR. OLSON: Yes.
MR. AUDINO: Exactly.
MR. OLSON: And alternative fuel aircraft.
MR. AUDINO: Right.
MR. OLSON: And the business of commercial
transport of people changing also. Make --
possibly making connections that we work for now more feasible to carrier hubs and all that.

MR. AUDINO: Okay. Yeah, those -- that's
great. I appreciate you bringing those things up. That's the kind of thinking that --

MS. LUDLOW: I can add to that.

MR. OLSON: Plus -- plus the aerospace initiative that this board has discussed and hopes to pursue to build on the presence of Northrop Grumman.

I mean, Northrop Grumman's really important to this airport, so we -- that one of the four top defense contractors in the world has a operation here manufacturing. And whoever saw the Top Gun movie, the latest one --

MS. LUDLOW: Of course.
MR. OLSON: -- there is a --
MS. LUDLOW: How many times?
MR. OLSON: -- there is an E-2 right there --
MS. LUDLOW: Right here.
MR. OLSON: -- a piece of St. Augustine right in that movie in the -- performing an important function at that movie.

MR. AUDINO: So do others in the room share the aerospace component of that vision? I'm just curious.

MR. OLSON: I don't know.
MS. GREEN: Well, Northrop Grumman is -- is
key. So that's definitely a part.
MR. OLSON: Yeah. Yeah, I mean --
MS. LUDLOW: To the county.

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    MR. OLSON: -- the big thing with aerospace is
    that our regions needs to -- really needs to
    diversify its economy because we're very much into
    service-oriented tourism and visitation.
        MR. AUDINO: Right.
        MR. OLSON: And so, the aerospace presence --
    because Florida's growing in aerospace and we have
    this anchor here already. So it is probably the
    best opportunity to create high-wage jobs and
    diversify our economy into something other than
    low-wage service jobs.
        (Chairman Maguire exits the meeting.)
        MR. AUDINO: I'm looking at Justin and Suzanne
    and Reba.
        So, as you -- as you hear Robert speak those
        words, what thoughts do you have? I mean, I have
    mine, but I -- this is your -- your organization,
    your vision. What do you hear when -- or what do
    you think as you listen to Robert talk about those
    things?
        MR. MIRGEAUX: I agree with all of that. I
        mean, this is a -- you know, if you just think blue
    sky --
        MR. AUDINO: Yeah, exactly.
        MR. MIRGEAUX: -- you know, pardon the pun,
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but just, okay, well, what could we be, you know, when you're talking about -- you know, it wasn't -you know, the Wright Brothers first flew in 1912, you know? And then 60 years later, we're putting a man on the moon. Basically the same principles. You know the equipment's changed but, you know, it's -- it's within a century. So where are we going to be 50 years from now, 60 years from now? It's -- you don't even know. MR. AUDINO: Right. MR. MIRGEAUX: And we talked a little bit about it, some of the unmanned. We talked, you know, with -- with alternative fuel aircraft now, they've got solar aircraft that are crossing the Atlantic and circumnavigating the globe. (Chairman Maguire rejoins the meeting.) MR. MIRGEAUX: You know, when $I$ was a child, I saw Voyager fly around the entire earth on a tank of gas. You know, granted, you know, the whole plane was a gas tank, but still, $I$ mean, it did it. And so, when I think about, you know, our role here and what's happening to aviation as a sector, I think it's completely changing. Aviation is a sector.
The way people travel, how they want to
travel, where they travel to, you know, obviously that's going to be, you know, a central part of any aviation business, commercial aviation business, or even general aviation business because pilots, they want to go -- they want to go places and that's the reason why they fly.

I think a vision statement is "Aviation excellence within reach." So like our -- our -what we have over other airports in the region or other world-class airports, you mentioned we'll be the best, right?

MR. AUDINO: Right.

MR. MIRGEAUX: We're never going to land the Space Shuttle here. It's just not going to happen. You know, we're not going to make our main runway any -- any longer. We've got -- there's limits to what we can do.

And I think that the people that we work for, the -- the residents of the county, they -- I think that they respect that. I think they would be happy if we just grew within our limits and understanding those limits. So not just our capabilities of what we could be, but also our limitations.

MR. AUDINO: Right.

MR. MIRGEAUX: Some of them are geographic, obviously. But, yeah, that's -- I think about that and I think about, okay, well, if you think about, you know, traveling anywhere as a -- as a passenger in an aircraft, in an airplane, and you drive half an hour or 45 minutes, you park, get out, you walk through airport security, which is terrible and only gets worse, and then, you know, you get on a plane to fly someplace that you don't want to go to, it's just near where you want to go to, and then you get out and then you've got ground transportation to get to where you're going. So our -- I think our strategic benefit to the people of, you know, St. Augustine, St. Johns County, and Northeast Florida more broadly is like we're -- we're accessible. It's right there. And you can -- you can access this airfield so much easier than getting into an international airport that has restricted airspace. And, you know, it's so restrictive, that typically general aviation pilots will fly around it. They don't even want to go in there and they'll avoid it. That's -- you know, they don't want to have to deal with that kind of stuff. Who you have to talk to, flight following, management,
all that kind of stuff, that's not -- they don't -they don't want to be hassled with it.

So I think, you know, if you're -- you know, you watch Sci-Fi shows or movies and you see what the future of aviation could look like where you've got, you know, short takeoff vertical landing type aircraft that are moving people from where we are to where they want to go more directly, more easily, more rapidly, $I$ think that if it's something that, you know, 50 years from now or 70 years from now, we could realistically be doing not just at the airport --

MR. AUDINO: Right.
MR. MIRGEAUX: -- but we could be, you know, trail-blazing at this airport in terms of leading the way and making that -- you know, showing other people how it's done.

MR. AUDINO: I kind of get goosebumps as I listen to that. Seriously, I do. I appreciate that, I do.

CHAIRMAN MAGUIRE: I like what he was saying about the future because if we try to come up with a vision statement based on what we want today, then we're going to hogtie ourselves.

We have to project $10,15,20$ years down the
road. And that depends a lot on how we individually believe the county and the area is going to grow. Is Northeast Florida going to become an industrial community? Is it going to be a -- a manufacturing community?

Because that's -- if we want to go high tech, for example, here, we would hope that the community goes high tech with us, otherwise we're not contributing and it's not going to work. So we have to think 20 years out where do we envision Northeast Florida being, because that's where we want to be, to use your words, leading the effort. We want to be there first to provide all the services.

MR. OLSON: Yeah.
CHAIRMAN MAGUIRE: So you have to think ahead.
I like the aerospace concept.
MS. GREEN: Uh-huh.
CHAIRMAN MAGUIRE: We have to live within our limits, we know that.

MR. MIRGEAUX: Right.
CHAIRMAN MAGUIRE: But our limits today may change in 20 years.

MR. AUDINO: And it's about being in a
position to capitalize on those

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yet-to-be-determined technologies and policies and
inventions, right? I mean, that's -- I think
that's part of it.
    You know, it's like you tell your kids you can
be anything you want to be or you tell your kids,
well, no, you're destined to be whatever, right?
It's like you can be anything you want to be. It's
up to you.
    CHAIRMAN MAGUIRE: Well, almost anything. I
want bring up one -- one thing that I'm sure Ed
remembers. The -- and I forgot the commissioner's
name who came up with this one when talking about
the airport and the runways and stuff.
    MS. LUDLOW: Buzz George?
    CHAIRMAN MAGUIRE: Hmm?
    MS. LUDLOW: Buzz George.
    CHAIRMAN MAGUIRE: No, not Buzz.
    MS. GREEN: It was a commissioner.
    MS. LUDLOW: Oh.
    CHAIRMAN MAGUIRE: The -- and you probably
    remember him, too. His recommendation was that we
    extend the runway past U.S. 1. Who was that?
    MS. GREEN: I don't remember, but I remember
    that comment.
    CHAIRMAN MAGUIRE: He wanted to extend it past
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\text { U.S. } 1 \text { so U.S. } 1 \text { would go through the -- the }
$$ runway. And the question was, Well, you're going to have traffic. He said, Simple, put a stoplight there and the tower --

MR. AUDINO: Justin and I talked about that, too.

MS. GREEN: It wasn't even a flyover; it was put a stoplight.

CHAIRMAN MAGUIRE: Yeah, and tower can turn on the stoplight and all the cars will stop.

And I said, yeah, and I can see some old couple driving down from New York, somebody saying, turn left at the green light and he comes down and turns left on the green light. What was his name? He was an older guy. He --

MS. GREEN: I don't remember.
CHAIRMAN MAGUIRE: Nice guy, but a little nutty.

MS. LUDLOW: Not Cir --
MR. OLSON: So, following up on what was just said --

MR. WUELLNER: Oh, oh.
MR. OLSON: -- preparing for the future --
MR. WUELLNER: Joe Ciriello.
MR. OLSON: -- being open to those options --

CHAIRMAN MAGUIRE: Joe Ciriello.
MS. GREEN: He wasn't a commissioner, though.
MR. WUELLNER: He means here.
MR. OLSON: But it has also the benefit right now of attracting -- being attractive to all the entrepreneurship happening around aircraft, flight, all of that. Because small airports -- airports are now attracting entrepreneurs starting -- doing start-up businesses and pursuing technology. There's a whole crowd in -- around the Space Coast of people that have spun out of the big companies down there that are starting their own companies and doing $R$ and $D$ activity. And so $I$ think we can attract some of those, also.

I mean, we do have a couple of high-growth companies that have landed here. And so, there -that's another reason and an immediate benefit of having a visionary vision --

MR. AUDINO: That'd be good.
MR. OLSON: -- is that it communicates that
we're -- we're open and very receptive and a place for those kinds of ideas and entrepreneurs to be comfortable and we're at that kind of a community here.

MR. AUDINO: Collectively, do you think -- and I know that the dynamics of this group is going to change here in the next month or two, I get that. But at this moment in time, collectively do you think you have the mindset of being open and willing to pursue and facilitate some of the cool stuff that you're talking about here? Do you want to be a --

MS. GREEN: Yeah.
CHAIRMAN MAGUIRE: I think so.
MS. LUDLOW: We totally do.
But I have another avenue that no one brought up. And so what if the -- if in the future, you know, it doesn't look like, you know, commercial airlines are going to go or something like that? What if the wave of the future is corporate jets, right?

MR. AUDINO: Right.
MS. LUDLOW: This is where, you know, what I think, when -- but we should be building corporate hangars for corporate jets. If we had facilities for corporate jets, nobody wants to get on the airlines, they want to rent their own jet now. That's the wave of the future, you know?

MR. OLSON: It sure is, yeah.
MR. AUDINO: Well, again, 1 think --

MS. LUDLOW: Can really make money on that. MR. OLSON: Yeah, but they're doing really
well right now.
MS. LUDLOW: Yes.
MR. AUDINO: I made the statement -- Suzanne, thank you for coming.

MS. GREEN: I'm sorry. My son's in town from out of state, so I have --

MR. AUDINO: Enjoy the moment.
MS. GREEN: Thank you.
MR. AUDINO: Take care.
(Ms. Green exits the meeting.)
MR. AUDINO: I made the statement that from my perspective and experience a vision statement should not be specific. It should broad and big picture because you can't -- the moment you start specifying, well, our vision is to build -- as an example, build more hangars to accommodate corporate aircraft, well, that's all you've got.

MR. WUELLNER: Goals.
MR. AUDINO: As opposed to, as Robert and Justin particularly and then, Bob, tying into some of your comments, as $I$ hear you gentlemen speaking, you know, it's about -- it's about yet-to-be-determined technologies and/or cat --
being in a position and having the mindset and the willingness to make whatever appropriate infrastructure improvements are necessary to accommodate a Grumman expansion or a vertical takeoff and landing of whatever. I don't know. I don't know what the possibility are.

If that's where you want to be, that's kind of how the vision should be framed. And I didn't write down or $I$ didn't ask Ryan to write down what you had said there, Justin. You said something about aeronautics or aviation, and I apologize because I -- it resonated with me when you said it as a possible big picture sort of the vision for this place, $I$ mean.

MR. OLSON: The -- the reason that we can even think about that versus maybe a lot of other general aviation airports out there our size and our operations is that we have that magic community ingredient of people want to live here. They want to move here. Talent wants to be here.

MR. AUDINO: Right.
MR. OLSON: And having worked in Denver in a -- in the biotech industry, I'd be in California and people would -- you know, clusters of great talent, but they were all asking about the

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& \text { opportunities to live in Denver. They wanted to -- } \\
& \text { because of the livability and attraction that } \\
& \text { Denver had at that time. So Californians kept } \\
& \text { moving into Denver. } \\
& \text { So I think we also have this attraction for } \\
& \text { talent people are very enthusiastic about the idea } \\
& \text { of re -- relocating here or basing themselves here. } \\
& \text { And talent is mobile these days. } \\
& \text { MR. AUDINO: Correct. } \\
& \text { MR. OLSON: And that's what would drive some } \\
& \text { of the things we're talking about now. } \\
& \text { MR. AUDINO: I'm curious. It may have been } \\
& \text { you, Bruce, somebody spoke about your connectivity } \\
& \text { or the local economic development. I don't know } \\
& \text { what your organization is here that spearheads } \\
& \text { economic development, but is that -- are there a } \\
& \text { but I don't know about a targeted industry. } \\
& \text { list of targeted industries for this region that } \\
& \text { your economic development organization is -- is } \\
& \text { aggressively pursuing or proactively pursuing? Do } \\
& \text { you guys know? Or -- } \\
& \text { industries. Maybe the -- AUDINO: Or business sectors. } \\
& \text { CHAIRMAN MAGUIRE: I don't know of targeted } \\
& \text { }
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MR. AUDINO: Okay. So not a specific industry, but --

MR. OLSON: The county is -- the county is planning to update its economic development plan or strategy this year, actually. I think if there's money in the budget.

CHAIRMAN MAGUIRE: Just to put it in perspective, back in 2000, the commercial opportunities -- well, the commercial businesses compared to residential homes and stuff like that was about 8 percent.

MR. AUDINO: Can you elaborate on that? What was --

CHAIRMAN MAGUIRE: That means that 92 percent of all activity in the county was residential.

MR. AUDINO: Like building permit activity or --

CHAIRMAN MAGUIRE: Everything.
MR. AUDINO: Everything.
CHAIRMAN MAGUIRE: Everything. St. Johns County was a suburb of Duval County where all the businesses operated out of --

MR. AUDINO: Okay.
CHAIRMAN MAGUIRE: -- okay? We tried back in 2002 to bring in more businesses. We got up to
about 10 percent. The goal was to eventually get the real estate values or whatever we were looking at in terms of comparison up to about 20 percent. Well, I understand now that it may be around 15 percent or so -- I forgot the number. So we're trying -- the county is trying to get rid of this moniker we have of being a suburb of Jacksonville where people live and go to work up there. We -the county is trying to make it more of a commercial supportive organization. The reason for that's simple. It's tax dollars. It's -- I don't know if it's -- I don't know if it's the same. And I just go back in history.

When $I$ was a commissioner, for every dollar revenue generated by real estate taxes on a home, it cost about $\$ 1.80$ in taxes to support that. For a business, for every dollar generated out of revenue of ad valorem taxes and other taxes, it cost about $\$ .80$. So the idea is to get more businesses in our community and drop that equation down. I don't know what the numbers are now -MR. AUDINO: Right.

CHAIRMAN MAGUIRE: -- but the concept is still the same. It's cheaper to support a business than
it is a home --
MR. AUDINO: Right.
CHAIRMAN MAGUIRE: -- for the county.
So, going along with your -- what you're talking about, there will be conflicts because this county's always prouded -- prided itself on being a place where you can come live and enjoy it without the hectic pace of a Duval County or an Atlanta or something like that. That's slowly changing.

MS. LUDLOW: We should close the highways so they all can't get in and make them come in by air.

MR. AUDINO: I don't think that's what your community wants.

CHAIRMAN MAGUIRE: Is that the vision?
MR. LUCETTE: Mike?
MR. AUDINO: Yes, Remy.
MR. LUCETTE: So, what Justin said earlier was "Aviation excellence within reach."

MR. AUDINO: Yeah. Yeah, thank you.
MR. LUCETTE: And, yeah, just going back to this, and I think it was interesting what you said about you have -- you started by saying, you know, what if it's a blue sky, we can picture 20 years out.

It seems like there is -- providing a place
for -- that's within reach for the people who want to come to St. Augustine or travel from St. Augustine that's close, it's not near to an international airport, and you have that proximity that, you know, only you can have here. But then you also provide a place for that aerospace industry to be -- to be the best it can be, to be, you know, the best version of itself here because you have the space, you have the talent. So I think, like you said, it can be -MR. AUDINO: Right. MR. LUCETTE: -- because you're covering -MR. AUDINO: Right. MR. LUCETTE: -- different things. So just to remind you -MR. AUDINO: No, I appreciate that. It's -see, as I hear it -- and I know I'm biased, right? But as I hear it, it's like, damn, that's pretty cool. You're aviation excellence within reach, right?

MR. LUCETTE: You said aerospace.
MR. AUDINO: Aerospace excellence, right?
MR. LUCETTE: Aviation or whatever.
MR. AUDINO: Yeah. I mean, that's pretty
broad. It's pretty encompassing. It's very

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& \text { futuristic. It addresses all residents of the } \\
& \text { region. } \\
& \text { I'm -- again, I'm not trying to shove that } \\
& \text { down your throat, but I'm just saying that's the } \\
& \text { kind of -- when you articulate that and we talk } \\
& \text { about a vision, that's what we're talking about as } \\
& \text { well. } \\
& \text { One other comment I just want to share with } \\
& \text { you. You know, whether it's your kid or yourself } \\
& \text { or your family or whatever, right, I always } \\
& \text { distinguish between choice-based and chance-based } \\
& \text { destiny. } \\
& \text { You know, you can sit back and just let the } \\
& \text { world come at you and whatever happens, happens, } \\
& \text { right? Whatever -- whatever way the wind blows is } \\
& \text { where you're going to go. or you can be way more } \\
& \text { purposeful than that and you can say this is where } \\
& \text { I want to go. I don't know how I'm going to get } \\
& \text { there, but I'm going to work like heck to get } \\
& \text { there, right? } \\
& \text { with respect to a vision as well. You don't have } \\
& \text { the answers. you don't know all the } \\
& \text { for }
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year that was and then 60 years later, we're landing a man on the moon. Who would have thought that, right?

CHAIRMAN MAGUIRE: Okay. Michael, I have to excuse for my meeting now.

MR. AUDINO: You may be excused. You have other priorities.

MS. LUDLOW: Oh, boy.
CHAIRMAN MAGUIRE: Justin is running the meeting.

MR. AUDINO: Okay. Justin's running the meeting.

CHAIRMAN MAGUIRE: Okay. That's -- I was going to say something, but you caught it.

MR. AUDINO: Thank you, Bruce.
MS. LUDLOW: I'll behave.
MR. AUDINO: Appreciate it, man.
(Chairman Maguire exits the meeting.)
MR. AUDINO: So we had talked about -- maybe I'll take a step back -- a step back, just as a reminder.

So with respect to a draft mission, everything tonight will be draft or preliminary, right? The mission statement, I think we're pretty close to having that in place. The vision? I guess a
couple of thoughts.
Again, the one that we just talked about, the aerospace excellence within reach. And what I'm going to suggest is if you could give maybe Remy and Ryan and $I$, you know, a few days to maybe take some of your thoughts and put some things together and -- so there's not just one draft or one preliminary, but maybe a few for you to -- to move along, is that -- is that okay with you guys? Because I think --

MS. LUDLOW: We'd rather you give us several options. So we'd rather you brainstorm it.

MR. AUDINO: Instead of a white sheet of paper, right?

MS. LUDLOW: Yeah, right.

MR. AUDINO: Yeah, I get that, too.

But I think -- or $I$ feel like we've heard you or we maybe not completely understand, but $I$ think we pretty well do understand where you're all coming from.

And again, I'll say the same thing as $I$ said with respect to the mission statement. Whatever the vision becomes, it's not so much your ability to memorize it and articulate it just like that in the elevator, it's the ability to explain what --
say it's "Aerospace educ- -- or "Aerospace
excellence within reach," what does that mean,
all right?

And there will be some level of specificity, but there will be a whole lot of, as I said earlier, aspirational elements to that out there, man. I don't know what's available, but we're ready for it. We're going to be ready for it. We're going to be responsive to it, that kind of thing. So, are you okay with that?

MS. LUDLOW: Sounds good to me.
MR. OLSON: Well, I -- I just -- if we are using just the words that you restated just now, Michael, are -- you know, that's economic -- that's pure economic development oriented. But what about, you know, transportation and all of that that people look to for our airport -MR. AUDINO: Right. MR. OLSON: -- and want to see part of the vision?

MR. AUDINO: Well, I think -- Robert, I
appreciate that because maybe I wasn't clear, is that what $I$ see us doing is taking the comments that you've already made. MR. OLSON: Yeah.

MR. AUDINO: There's one that we've kind of -I've -- I'll take responsibility for that, I've kind of globbed onto, right, but we will take the other inputs and formulate a couple of three more perhaps.

MR. OLSON: And if I could just share an observation for -MR. AUDINO: Sure.

MR. OLSON: -- everyone that's remaining right now. I went online today to look at airport vision statements --

MR. AUDINO: Okay.
MR. OLSON: -- and it's interesting. Many
airports seem to have mixed up what we're talking about here as a mission statement versus a vision. But the vision -- vision examples of various airports go from five words to a paragraph.

MR. AUDINO: What's the five-word one?
MR. OLSON: The five-word one is Edmonton, Alberta, "More flights to more places," period.

MR. AUDINO: If I could hold a quick thought there. It doesn't say commercial air service, does it? It says "More flights to more places," which --

MR. OLSON: More places.
MR. AUDINO: -- one could interpret --
MS. LUDLOW: More flights to more places.
MR. AUDINO: -- as a final --
MS. LUDLOW: General aviation --
MR. OLSON: It sounds like it's get -- people
wanted to get out of Edmonton to where they could
go. Because Jackson airport, which I don't have,
Jackson Mississippi airport I always thought had a
really elegant one, "Connecting Jackson to the
world and the world to Jackson."
MR. AUDINO: Yeah.
MS. LUDLOW: That's good. We could come up --
MR. AUDINO: What did you say, Remy?
MS. LUDLOW: What do you call those logos?
MR. LUCETTE: I was going to say we're still
ahead a little bit on time if we want to take ten
more minutes because we --
MR. AUDINO: Okay.
MR. LUCETTE: -- made it through that.
I think Justin had a very good concept of blue
sky. And I heard a little bit from Reba and from
Bob as to their thoughts, but maybe just going
along that line with the blue sky, what -- what
would be something that would come to your mind,
Bob, or to your mind, Reba? And we can take a
couple of minutes maybe to write it down. You see what I'm saying? I think it was a great steppingstone about a vision.

You mentioned something which I think was aviation is changing and, you know, how do we position ourselves for this? But if you have other thoughts that we could try to integrate in our thought process. Blue sky.

MR. AUDINO: Yeah.
MR. LUCETTE: If there's -- if there's
nothing -- there is no Northrop Grumman, there is no flight school today, there is no T-hangars, blue sky for this authority, if you want to be the best airport for the community, what would be the vision you can think of?

MS. LUDLOW: Interesting. You know, I
would -- the way I think about it is that we can say we've been here -- who was the first one to come over here? Not Magellan. Who --

MR. WUELLNER: Menendez.
MS. LUDLOW: Ponce de Leon.
MR. LENDA: Ponce de Leon?
MS. LUDLOW: Yeah. You know, like, you know, we're following in his footsteps. We -- we are moving forward, something like that. Let me think.

I -- I would like to tie it in with the heritage. That is what $I$ would like to tear it in. I would like the airport and the city and the communities and the schools, the architecture, I would like everything, you know, to be like encapsulated into a -- a, what -- what's a better word for heritage?

MR. OLSON: You mean our history?
MS. LUDLOW: I mean everything.
MR. LENDA: Something with the Fountain of Youth.

MS. LUDLOW: From our -- from St. Augustine beginning to, you know, where the Spanish came over, you know. Then $I$ think it should all be in -- encompassed all together from that time forward. The -- I have to think on it. Help me, Andrew.

MR. AUDINO: What would you say -- build on that and look forward, what's the look forward incorporator?

MS. LUDLOW: Well, I mean that look -- are we talking about aviation or the city, the county, or, you know -- I guess moving out -- you know, having -- sharing and moving out with our -- our -not our background. The -- the first people that
came over. That's what I'm trying to think about.
MR. AUDINO: So you're looking -- if I'm hearing, you're looking to build a bond -- you used the term "heritage" several times, but --

MS. LUDLOW: Yes, yes. I would like to, you know, like build a bond from, you know, as St. Augustine began and as it grew and, you know, keep coming up with that and incorporating like the school names and the airport name and conference center name that we tried. Things like that. MR. OLSON: Yeah, I mean, it's interesting you should -- I always thought that one of the names for this airport would be First Coast Regional Airport.

And when you go into our terminal, if we had, you know, really active passenger flights now, having things in that terminal that suggested the kinds of things you're talking about, the history of our region and all.

MS. LUDLOW: Yeah. I think -- and -- and it could be a draw, you know, for the city, The Visitors \& Convention Bureau, you know, things like that. There are so many things we could have -MR. OLSON: It's identity of our area. MS. LUDLOW: Yes, thank you.

MR. AUDINO: SO I'm --

MS. LUDLOW: That's all 1 can think of.

MR. AUDINO: I was looking at my notes of my conversation with Suzanne and she made the comment to me during our phone conversation that, you know, she's been on the board on and off for 20 -something years.

MR. OLSON: Yeah.

MR. AUDINO: And in 2000, she said -- or when she -- when she first was appointed in 2000 , there was no terminal, no tower, no Customs here, right? That's 22 years ago now, right, plus or minus.

Just kind of made me wonder and wonder still. Well, was there a vision for that to occur at some point in time or did that just happen? I've got to believe that somewhere several folks like yourselves said, Huh, I've got an idea, I've got a dream, and part of that dream means I need a Customs facility and $I$ need a terminal and $I$ need a tower, right?

Just saying you're here today not because -it wasn't chance, I don't think. I believe there was choice involved in that, right? And kind of Remy's question or comment about, so this blue sky term that Justin teed up, it was great, right?

It's -- what does it mean to you as it relates to the vision for this place?

MR. MIRGEAUX: I like Reba's, where she's talking about history of the region.

MR. AUDINO: Uh-huh.
MR. MIRGEAUX: And, you know, so many people forget. They think our country was, you know, founded when the pilgrims landed in the northeast. That's not true. The first Europeans settlers, they landed right here and, you know, a hundred years before the pilgrims. So --

MR. AUDINO: Right.
MR. MIRGEAUX: -- what did we just celebrate, our 450th bicent- -- whatever centennial celebration? You know, maybe we're -- but they're explorers and they came here first. So what we want to be is, you know, a launching point for the next exploration.

So I don't know if you can incorporate that into either the mission or the vision or the objects in the terminal, in the passenger terminal, or the names that we use -- we use to call things, but exploration seems to me like that's something we should -- it's unique to this area and something that we could lean heavily on.

MR. AUDINO: So when you say launching point for the new exploration, $I$ think, or something to that effect was your statement, Justin?

MR. MIRGEAUX: Yeah.
MR. AUDINO: The new -- the new exploration component of that, does that tie back into things you mentioned 20 minutes ago that --

MR. MIRGEAUX: Yeah. They -- it could be. You know, it's airports, they, you know, inspire travel --

MR. AUDINO: Right.
MR. MIRGEAUX: -- just by their function and you know traveling, exploring kind of one and the same thing. That's how we -- you know, it's also part of -- you know, this is a place where people want to live. We talked to some of that.

But increasingly, the airport, I think we can leverage our spot here, the real estate and then also, you know, our tenants into a place where they also, they work here, too. And when they live and they work here, they can play here. I think the tourism, that's -- the tourism folks, that's live, work, and play.

MR. AUDINO: Yeah.
MS. LUDLOW: Oh, okay.

MR. MIRGEAUX: That's their thing, so... MR. AUDINO: If you strengthen those relationships with those people, they too may -there's entrepreneurs in that mix as well -MR. MIRGEAUX: Yeah, for sure. MR. AUDINO: -- with ideas and dreams and aspirations.

MS. LUDLOW: When we built the conference center -- was it '02, you said? We had a committee to name the conference center and we had some -what would you call Mary Willis? I mean, her family's been here since --

MR. OLSON: Oh, yeah. I met -- she served on
the Cultural Resources Review Board.

MS. LUDLOW: Yeah. And we met for weeks and months, you know, coming up with names that would be indicative of our heritage and our -MR. OLSON: For this building. MS. LUDLOW: For this building, right. MR. OLSON: Oh, okay. MS. LUDLOW: Do you rem- -- I have them written down -MR. WUELLNER: Uh-huh. MS. LUDLOW: -- but someone else decided it should just be called The Conference Center.

MR. OLSON: Oh. Generic.
MR. AUDINO: Yeah, right?
MS. LUDLOW: Right.
MR. OLSON: Okay.
MS. LUDLOW: But $I$ was trying even then to try
to get the Spanish names and spirit, Spanish
architecture and our heritage in.
MR. AUDINO: So, Robert, I'll put you on the spot a little bit. Back to Justin's blue sky term, when you hear that, what comes to mind with respect to this authority, this airport, and the future?

MR. OLSON: I'm not sure $I$ can add to any of that right now.

MR. AUDINO: That's okay. All right. I know
I put you on the spot.
MR. OLSON: I don't have an immediate --
MR. AUDINO: I appreciate that.
MR. OLSON: I don't have an immediate thought right now about that.

MR. AUDINO: Okay.
MR. WUELLNER: Maybe a couple of observations.
MR. AUDINO: Sure.
MR. WUELLNER: First of all, I don't think -don't get wound up with the idea it has to be a sentence. It might be just some key words that

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& \text { are -- are used to describe the vision. } \\
& \text { So, I think an alternate approach to maybe } \\
& \text { getting there, not necessarily today, but think of } \\
& \text { paragraphs and sentences over -- explaining the } \\
& \text { idea of history, as an example -- and, Reba, what's } \\
& \text { the single word you can come to that encapsulates } \\
& \text { that -- that thought and throw it out? I just -- } \\
& \text { listening to you guys, I came up with explore, } \\
& \text { engage, inspire. } \\
& \text { MS. LUDLOW: Okay. Very good. } \\
& \text { MR. WUELLNER: It's three words. } \\
& \text { MS. LUDLOW: Yes. } \\
& \text { MR. WUELLNER: Probably three better words out } \\
& \text { there. I'm just -- listening to what you guys were } \\
& \text { saying that. That's great. Again, that ties in to } \\
& \text { what I've saida couple of times. Not being able }
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to explain -- what'd you said --

MR. WUELLNER: Yeah.

MR. AUDINO: -- explore, engage, inspire or --
MR. WUELLNER: Explore, engage -- whatever.

MS. LUDLOW: Very good. Some people, that's
their job. They really know how to, you know, pick out those things.

MR. AUDINO: Well, and again and I'll say it
for like the umpteenth time now, what's more
important -- I believe what's more important than
the exact words is your ability to explain what those words mean.

And there needs to be consistency among
you-all, right? Here's what it means, right? And be able to explain that to the local rotary club when you make a presentation --

MR. OLSON: Are we --

MR. AUDINO: -- or to your friends at a
cocktail party.
MR. OLSON: Are we still on vision?

MR. AUDINO: Yeah, we are.

MR. OLSON: Okay. I'm just wondering because, again, we need to be aspirational --

MR. AUDINO: Right.

MR. OLSON: -- in the vision statement.

MR. AUDINO: Right. MR. OLSON: Okay. MR. AUDINO: I sense it would be appropriate maybe for a little break.

MR. LUCETTE: Agree.

MR. AUDINO: How are we doing on time?

MR. LUCETTE: Doing great.
MR. AUDINO: Okay. You guys want to take like a ten-minute break to catch some fresh air and gather your thoughts?

MR. OLSON: And then what are we doing next?
MS. LUDLOW: That was my question.

MR. AUDINO: Values would be the next thing.
MR. OLSON: Oh, that will be easier.

MS. LUDLOW: We won't have to think?

MR. AUDINO: One would think so, yes.

MR. OLSON: Values is a list, right? A
bulleted list, right?
MR. AUDINO: Yes.

MR. OLSON: Okay.

MR. AUDINO: So we're going to 5:55.

MR. LENDA: Ten minutes.

MS. LUDLOW: Okay.
MR. AUDINO: Okay.
(Recess had.)

MR. AUDINO: So the third element we're going to talk about tonight, I want you to talk a little about, are your values. And as it says here on the -- on the slide, you know, the values should -they're -- really the way $I$ would argue at a personal level -- although we're not here to talk about your personal values, but at a personal level, your value should guide all your decision-making and the same with respect to your professional decisions as well. What we talk about here is how -- how do you treat your external -- or your stakeholders, whether those are external customers, whether those are employees? And how do you want to be viewed by people? You know, when people think of this authority, what are some of the characteristics that you want -- you want to be top of mind for them, right? We offer some examples here from the Greenville-Spartanburg Airport. From safety and security, excellence, and innovation were the -the values that they logged on to.

In my conversations with you, I asked each of you, you know, a similar -- similar question, you know, how did you want to be viewed. And here are your -- here are your inputs. And again, no right,
no wrong, these are your -- your responses.

You want people to look at you -- you want to be open-minded. You want to operate like a business. You want to be consistent in your decision-making. You want to make the best decisions for everyone. You want to be credible or viewed as credible. You want to treat everybody fairly. You want to be incremental in your -- in your approach and you want to be proactive. Those were -- those were the inputs that $I$ received from you guys.

So, kind of back to similar approach to that very first slide $I$ showed you two hours ago, when you -- when you see this list and think about this list, $I$ know some of them came from the three of you, I know, but what -- what do you think about? What thoughts does that cause you -- come to mind? Does it say things like, oh, heck yes, this is us, man. This is either how we are now or it's how I wish we were or $I$ need more explanation of what this one might be. Just -- just give me some feedback to -- to this list here.

MS. LUDLOW: Justin.

MR. AUDINO: And, Reba, again $I$ know you did
not have an opportunity for input, so --

MS. LUDLOW: I know. I was neglected. MR. OLSON: I don't know what incremental
means there.
MR. AUDINO: I think what that means is as you approach progress and growth and projects, you know, it's not like you -- it's don't do every -try to do everything at once. It's like, kind of framing it within the context of this conversation, if this is our vision, we are going to slowly but surely incrementally move towards achieving that.

MR. OLSON: Well, slowly, I don't know, you know --

MR. AUDINO: Okay. So maybe "slowly" is the wrong word. Steadily move towards that.

MR. OLSON: Isn't there a -- being responsive and results-oriented would be -- could be different for -- in conflict with being increment -incremental, doesn't that seem like you're plodding along and you're --

MR. AUDINO: It could be interpreted that way, yes.

MR. OLSON: -- you're not being as responsive, you're not actualizing things as quickly as --

MR. AUDINO: It could be viewed that way, and that -- let me go back a slide here real quick.
So you see here with the
Greenville-Spartanburg Airport when they say, with
excellence -- it's just not a word. It's "We are
committed to ensuring excellence in all that we
do." Same with innovation.
MR. OLSON: Yeah.
MR. AUDINO: "We embrace innovative solutions
and are always ready for change," right?
So I think it would behoove you/us to, you
know, once we had a -- maybe a smaller list of
values that were important to you, is to put some
explanation around those, right? So that you know
what they mean, so future board members know what
they mean, so that your community knows what they
mean.
MR. OLSON: Well, airports have safety in
their -- most of them, I mean, it's a big issue.
MR. AUDINO: Right.
MR. OLSON: It's a big deal to organize around
the con -- the idea of safety at an airport.
MR. AUDINO: Okay.
MR. OLSON: You know, we -- this board has had
a lot of discussions with its stakeholders this
past year about safety.
MR. AUDINO: Okay.

MR. OLSON: So that --

MR. AUDINO: So --

MR. OLSON: -- if we're looking at sort of core values --

MR. AUDINO: Right.

MR. OLSON: -- how we do our business -MR. AUDINO: Safety would be one that you would put up there.

MR. OLSON: Oh, yeah.
MR. AUDINO: Yeah, for sure.

MR. OLSON: I mean, just based on -- just learning from the discussion around the --

MR. AUDINO: Yeah. Okay. Reba, what are you thinking?

MS. LUDLOW: Well, I'm looking at credible, and that kind of goes along with treat everyone fairly. And part of that, you know, I think we need to be a little more specific.

Like I think the Airport Authority should be more active in the admin decisions, and $I$ think credible could incorporate leases and favoritism and things like that. I think it should be a little more specific. Treat everyone fairly -MR. AUDINO: Right.

MS. LUDLOW: -- I'm fine. Incremental, I got
it. Proactive --
MR. AUDINO: Do any of those jump at you and
say, yeah, that's -- that's us, that's how I for
sure want us to be?
MS. LUDLOW: Well, what $I$ looked at is, yes,
we're open-minded to commercial airlines and
general aviation alike.
MR. AUDINO: You're open-minded to everybody,
right?
MS. LUDLOW: Yes.
MR. AUDINO: Okay.
MS. LUDLOW: And --
MR. AUDINO: So let me -- let me ask you this.
Consistency and decision-making, I consider that,
yeah, that's important. Opinion, are you that way
now? And I'm not sure what that actually means,
truth be told, but do you feel like you're
consistent in your decision-making?
MS. LUDLOW: More or less. We're really
hampered with Sunshine Law, so we can only talk,
you know, in public.
MR. AUDINO: Right.
MS. LUDLOW: So you have to say -- but, you
know, what this animal you're speaking of today
isn't the same animal in eight weeks.

MR. AUDINO: Can you elaborate on that? MS. LUDLOW: Yes. Because it will be a different board in eight weeks, more or less. So you can't really -MR. WUELLNER: You'll know who. You'll know who. It won't change till January, but yeah, your point's still there. MR. AUDINO: Right, right. MR. OLSON: Well, we don't want to be inconsistent in decision-making, so I mean, I -- I mean, it's such a fundamental thing about working logically that it's almost like it doesn't even need to be -- be there as one of our stated -MR. AUDINO: Can $I$ turn the screen blank without breaking everything? If I could, I'd like to do that. So look that way or something. Take a moment. You've got a piece of paper there, right? Ignore what's up there.

I mean, if I were to say to you, and I will say this to you, take a minute or two and think about what's most important to you and this authority from a values perspective and write down your top three.

MS. LUDLOW: Value, like as -- the values we want to be viewed.

MR. AUDINO: Correct.

MS. LUDLOW: As we want --

MR. AUDINO: As you want people to view you.
Thank you. Ask and I shall receive.

MR. LUCETTE: Easier to turn it off.

MR. WUELLNER: Comes up in our responsive category.

MS. LUDLOW: I don't know how to spell --

MR. AUDINO: And you would do that for everybody, right?

MR. WUELLNER: We're happy to pull the plug. Maybe I stated that wrong.

MR. AUDINO: No, that's good. Maybe I've forgotten the way, so... (Pause in the proceedings.)

MS. LUDLOW: Feel like we should be (indicating) like on "What's My Line?" or something.

MR. AUDINO: Let's talk a little bit about what you guys have. I appreciate everybody was so diligent with their pens and writing and stuff.

Reba, what do you -- what do you have? I know, I want to give you full opportunity. I don't want to be accused of closing the door on you.

MS. LUDLOW: Okay.

MR. WUELLNER: Three words or less.
MR. AUDINO: I just met her.
MR. WUELLNER: I'm kidding.
MS. LUDLOW: Okay. So, number one, I put an
honest rep -- how do I want to be viewed as an Airport Authority board member.

MR. AUDINO: Sure. Let's --
MS. LUDLOW: An honest representative of both
tenants and businesses.
MR. AUDINO: Okay.
MS. LUDLOW: Making fair decisions. Involved in all aspects of the airport. No favoritism. Flexible in each case. And have integrity.

MR. AUDINO: I may have to ask you to write -read those again.

MS. LUDLOW: I don't think I can read my
writing. I would like to be viewed as, yes, an
honest representative of both -- of GA -- of
tenants and businesses.

MR. AUDINO: Okay.
MS. LUDLOW: I'd like to be known as making fair decisions.

MR. AUDINO: Okay. So fair decisions.
MS. LUDLOW: That's -- I'm not going further with that.

MR. AUDINO: Okay.
MS. LUDLOW: I might say some things. I would like to be known as being involved in all aspects of the airport. That means tenants, businesses, taxiways, runways, restaurant, everything.

MR. AUDINO: Okay.
MS. LUDLOW: I'd like to be known as no
favoritism.
MR. AUDINO: Okay --
MS. LUDLOW: And I'd like to be flexible,
known as being flexible --
MR. AUDINO: Okay.
MS. LUDLOW: -- in each case, necessary cases.
And that $I$ have integrity.
MR. AUDINO: Okay. Thank you. Thank you. Justin, would you like to share?

MR. MIRGEAUX: I put -- so this is interesting because I think for a mission statement and vision statement or how we captured that, there was some debate and discussion as to whether or not it was the airport we were talking about or the board. But I think this one -- clearly this is -- for values, this is the board or as a board member.

So I just wrote down sound judgment, like how I want to be viewed, that $I$ exercise sound
judgment. Forward-looking. I think you had proactive on your list. So it's -- proactive is probably better, I don't know, but either one could work. They're essentially the same thing.

And then $I$ wrote this down cause this was
like -- leave it better than you found it. And it -- and I think it really encapsulates with like stewardship. And it's about, all right, well, you know, all of us are essentially operating -occupying temporary seats here. And you mentioned that, you know, in eight weeks we're -- it's going to be new people here. But I think that if you want to -- what should be consistent is, is that they should and will most likely want to leave this place better than they found it. So -- and I think that that's essentially what it is, stewardship. MR. AUDINO: Thank you. Appreciate that. And, Robert, what do you have to add? MR. OLSON: Well, I -- I agree with everything that's been listed by the other two board members. I have -- and maybe I've overlapped a couple of them.

I have visionary, customer-oriented, public servants, assuring safety, value our staff, reflect excellence in all we do, set high standards,
action-oriented, accountable, and transparent.
MR. AUDINO: When Ryan finishes and I'll
probably have to ask you to see what he has and help us fill in the blanks.

MR. LENDA: Visionary, customer-oriented, value --

MR. OLSON: Its public -- public servants.
MR. LENDA: Public servants.
MR. OLSON: And I had to put in the safety -assuring safety. I guess that's -- every aspect of the words that apply to an airport.

MS. LUDLOW: I think $I$ wrote down that one.
MR. OLSON: Oh, you have safety, okay. Value our staff, do you have that?

MR. LENDA: Value your staff, yeah. High standards.

MR. OLSON: Reflect excellence in all we do. That's it. Action results oriented. Accountable and transparent.

MR. LENDA: Got it.
MR. AUDINO: Thank you. I'll wait till Ryan gets that up there.

You know, the challenge is, no matter what we have on that list, whether there's 25 or however many are there, whether there's three, again, is
making sure we understand what we mean by the terms, right? And that's because values -- value statements and values can be very subjective. You know, what's transparent for you, Robert, may not be transparent for me, and what's visionary for Justin may not be visionary for Reba, and that's why it's important that once we get the list narrowed down, that we have some conversation, make sure we also understand.

And to get back to the -- which you guys have mentioned several times now, when we have this meeting two months from now or three months from now, there will be different players around the table, right?

MS. LUDLOW: Right.
MR. AUDINO: Exactly. And so we need to take that into consideration as well. As you look at that list, any surprises up there? (No response.)

MR. AUDINO: Any surprises as far as what's not up there? Like you would have though, jeez, I would thought somebody would have said, fill in the blank?

MS. LUDLOW: It's because it's so late, we can't think very fast.

MR. LUCETTE: Michael, I was -- I was listening to the different ideas.

MR. AUDINO: Uh-huh.

MR. LUCETTE: It sounded to me like what Bob said about excellence in all we do really captures several items. Assuming that Bob was referring to excellence in all we do as the board, as board members, $I$ think integrity is part of that. Making fair decisions is part of that. No favoritism. All of these essentially become like having a, you know, best in class board member attitude.

And so $I$ don't if maybe there's a way to consolidate some of those statements under something like that, if that's what Bob meant.

MR. AUDINO: Well, I think you bring up a great point, Remy, is that some of those are characteristics of --

MS. LUDLOW: Some of them overlap, mean the same thing.

MR. AUDINO: Yeah. While I appreciate Reba's I think half-joking half-serious comment that the mind isn't functioning quite as well now as it did two hours ago, you know, I don't want to -- I don't want to force things.

I mean, that's a pretty lengthy list for sure,
right? I'm not saying any -- and, you know, you get into that subjective conversation: Well, is this one better than that one? I don't know. So, picking up on Remy's comment, what do you think -- and I'll ask Remy and Ryan what you -what do y'all think if we try to not now with you maybe, but what if we attempted to combine, not eliminate, but, you know, see if -- go through the list with fresh eyes and say, oh, yeah, these seem to fit together and these seem to fit together and these seem to fit together and do it -- process the information that way and then send that back to you and then we can discuss the next time? Is that -if that's --

MR. LUCETTE: It's absolutely a possibility. When we talk about the values, like you mentioned, it's not necessarily three words: Safety, excellence, and standard. It's a word that we then describe with a couple of sentences.

MS. LUDLOW: Yes.
MR. AUDINO: Right.
MR. LUCETTE: So there will be some -- some additional meat around that word. It's not going to be a dry -- a dry word, if you see what I mean. So we could -- we could absolutely take these and
try to, you know, use certain words and add to them, augment those words with some context around them.

MR. AUDINO: Right.
MS. LUDLOW: Sure. You could bring that -MR. OLSON: So the next board workshop is in December.

MR. LUCETTE: Correct.
MR. OLSON: And that's with the folks -- or the main feature of that is setting priorities; is that right? Is that the priority setting one?

MR. LUCETTE: That's correct. So --
MR. OLSON: So we don't want to -- I mean, I'm just saying, just imagine what we do at that -- we don't want to spend a lot of time doing this if we need to be dealing with priorities.

MR. LUCETTE: Correct.
MR. OLSON: Just an observation.
MR. WUELLNER: Well --
MR. LUCETTE: Go ahead, Ed.
MR. WUELLNER: No, I was just going to make the observation, you know, you're not going to be able to do decision-making at workshops. So --

MR. OLSON: Yeah, I said setting priorities.
MR. WUELLNER: Yeah.

MR. OLSON: Discussing --
MR. WUELLNER: Once this is distilled --
MR. OLSON: Yeah.
MR. WUELLNER: -- and I wasn't really going
for that, but $I$ mean once you get verbiage or close to verbiage, if you're looking to adopt that --

MR. OLSON: Bring it into a board meeting. MR. WUELLNER: -- to become as part of an agenda item versus the workshop --

MR. OLSON: Yeah, good point.
MR. WUELLNER: You can develop the ideas
freely in this forum.
MR. OLSON: Yeah. Good point, yeah.
MR. LUCETTE: So, Bob, I think what we wanted to do in terms of timeline is take this, work on it, take it back. We'll brainstorm with listing with the strategic planning team as well, and then we'll submit that as a document, a memo, to the board. The board can review, provide feedback as needed. And then eventually with that feedback, we'll refine the vision, the mission, the values.

We will submit it before the end of the project, so it might be in January. We will have to submit it to you at a board meeting for acceptance. And then -- so, but at the December
workshop, we won't be focusing on that. But hopefully we'll have at least a few options for the vision, for a mission that start aligning with what the board has told us.

MS. LUDLOW: I think you've made great headway.

MR. LUCETTE: I agree.
MS. LUDLOW: I mean, I feel very good about, you know -- that you guys really understand, you know, where we're going and what we really want, and that's critical.

MR. LENDA: Well, really thanks to all of you, your feedback.

MR. AUDINO: Absolutely.
MS. LUDLOW: So November -- when is the
next --
MR. WUELLNER: November 14.
MR. LUCETTE: November 14 th would be your board briefing.

MS. LUDLOW: November 14th?
MR. WUELLNER: Just a board briefing.
MR. LUCETTE: Correct.
MS. LUDLOW: Oh, board briefing, okay.
MR. WUELLNER: It will be at your meeting, your regular meeting.

MS. LUDLOW: And then -- and December 14th is our regular meeting.

MR. WUELLNER: I don't recall. I don't know if that's -- is December 14th --

MS. LUDLOW: Yeah.
MR. WUELLNER: I know November.
MR. AUDINO: Well, I'll let you look that up and I'll --

MR. WUELLNER: You've got a board meeting November $14 t h$ and then December 12 th.

MS. LUDLOW: Oh, okay. Thank you.
So, Ed, let me ask you. After -- when they win the election, the -- the new board cannot vote on anything or offer any conversation or opinions until after January when they're installed.

MR. WUELLNER: All I can tell you is
historically with new members or members elect, we have invited them to the table, so to speak, to participate in conversation. They have no authority to vote until they're in office, which wouldn't happen till January.

MS. LUDLOW: Okay. They can't do anything --
MR. WUELLNER: That's what we've done for 20 years plus, so I would expect that would probably be the direction. You'll be kind of spearheading

> that conversation when it does happen at the next meeting because Bruce will be gone by then. He's literally just got till early next week and he's off the board, so... MS. LUDLOW: So then in December -- in January, the first -- the first order of business is -- who installs the -- I have already forgotten. MR. WUELLNER: Who -MS. LUDLOW: Who -- Doug. MR. OLSON: Doug does the swearing in. MS. LUDLOW: Doug does the swearing in. MR. WUELLNER: Doug will do the swearing in, but it's -- it's perfunctory because technically you don't need to be swore in. MS. LUDLOW: Right. sign the paper. You're -- they're officially in MR. WUELLNER: You're doing the oath of office swearing in, is when they can vote? with the Secretary of State. mS. LUDLOW: So after they -- after he does meir swearing in, that's when they decide on the MR. WUELLNER: Correct.

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office as of, what is it, early January. But
they -- as soon as they sign their paper and return
it to the State after the January --
    MS. LUDLOW: Okay. Okay. But still January.
    MR. WUELLNER: It is January.
    MS. LUDLOW: Okay. Nothing until January. I
    just needed that clarification. Thank you.
    MR. WUELLNER: Yeah, we'll -- we'll try to do,
    you know, like we did with you and Bob, briefings
    on -- you know, try to get them up to speed on not
    only projects but just, you know, the construct
    that you have to work in.
    MS. LUDLOW: I got you.
    MR. WUELLNER: Just like we did --
    MS. LUDLOW: I forgot.
    MR. LUCETTE: At the December workshop, would
    they be able to participate -- the newly elected
    board members, would they be able to participate in
    that discussion as much as the outgoing poured
    members?
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    MR. WUELLNER: Yes. Tech -- technically
    there'll be four members who can authorize that
    con -- that participation.
    The four sitting board members that will be
    here till January, if they decide that they would
    like to include that in the conversation, that's your prerogative. Again, since it's not something they can vote on in a workshop or is binding, I think it's a great outreach to just be inclusive because it will smooth the transition in January. MR. OLSON: Plus it makes sense because whatever product is coming out of this effort, they will have more of a sense of ownership and having been part.

MR. WUELLNER: Agree.
MR. AUDINO: Well, I know I said earlier that, you know, my thinking is that when we have preliminary products from tonight's, after the election, then we would make those draft documents, that information available to the newly elected folks, so they were as brought in as they could be. Is that -MR. WUELLNER: Yeah. And I think one of the other things we -- I think we talked about or I feel like we did was maybe once we know the additional members, is do the same thing -MR. AUDINO: The same conversation. MR. WUELLNER: -- that you did like last week with -- just to kind of get that internal feedback from them and then go -- just kind of put them back
in the loop almost to square one.
MS. LUDLOW: Yeah, but -- but you're only putting them in the loop on this one thing. I mean, are you going to give them some kind of -well, $I$ guess there's nothing else to do.

MR. WUELLNER: About?
MS. LUDLOW: I mean, you can't give them any
information for the future, so this is the first
information that they will be --
MR. OLSON: No, they can have -- any of this
information we're dealing with is public.
MR. WUELLNER: Yeah.
MR. OLSON: So they can --
MS. LUDLOW: They can do that any time, right?
MR. OLSON: -- have all that. Yeah, they can have all of this, whatever we're doing today and whatever materials we brought into this meeting. MR. WUELLNER: Yeah.

MS. LUDLOW: Well, when Bob and I came on, you
know, we didn't have anything this major for discussion.

MR. WUELLNER: Right. In process, yeah.
MS. LUDLOW: Yeah, we didn't have anything nearly this major.

MR. MIRGEAUX: And, I mean, to use an analogy,
the train is moving down the track and, you know, some people are getting off and some people are getting on. The train is still moving.

So they're going to have feedback and -- you know, hopefully they do, and there -- probably there's something on that list that we didn't capture or -- and they'll -- they'll let us know. MS. LUDLOW: And we'll have it cleaned up. MR. LUCETTE: And I feel like they -- they have the best of both worlds because they're going to get input from people who have been on this board for many years with the experience and then they'll be able to, you know, from their knowledge that they acquire when they get on the board, be able to supplement that. So it's -- I see that as a -- as a benefit for them.

MR. WUELLNER: I agree.
MS. LUDLOW: Got it. Thank you.
MR. LUCETTE: So with that, Michael, $I$ think
you said that right. Thank you so much for leading the discussion. We'll take all this. We'll brainstorm. We need to -- we took a lot of notes. I think we'll probably receive the meeting minutes as well.

We will draft versions of the mission,
versions of the vision, versions of the values. We'll explain why we're including it, the comments that were made that were in support of that. We'll put that in a memo and we'll submit it for the board to review, to discuss maybe at the next board briefing. We won't be asking for an acceptance because it will just be seeing multiple versions of that. So maybe that will happen when we come back in January.

MR. WUELLNER: And I think we tried to make -MR. OLSON: In December. MR. LUCETTE: Well, we -MR. WUELLNER: Both, actually. MR. LUCETTE: We'll see. Yeah, if it can be approved in December --

MR. OLSON: Well, don't we have a workshop -MR. WUELLNER: I thought we had clarified on the front end we're not approving anything till the end.

MS. LUDLOW: Right.
MR. WUELLNER: What they will do is move forward what they believe to be the language or whatever, but we're not going to adopt this in pieces.

MR. LUCETTE: Well, we'll need some acceptance
on what they feel is the preferred version.
MR. WUELLNER: It's a technical argument.
MR. LUCETTE: Agreed.
MR. OLSON: So you're saying that this -- the product of this will be -- will be organized by you-all and be something that comes to this board in January?

MR. WUELLNER: It's going to be later than that.

MR. LUCETTE: No, you'll see it before that. MS. LUDLOW: November, December, and January.

MR. LUCETTE: We'll see that before that.
We'll need -- we need to -- and we'll discuss it with the strategic planning to understand when -when the board can provide us acceptance that, okay, stop tweaking the mission, the vision, the values. Move forward -- we -- we're accepting this version. Move forward with the plan. Do we do this in December when the newly elected board members won't be able to voice any concern they may have or do we wait until January?

MR. OLSON: Okay. Okay.
MR. LUCETTE: But --
MR. WUELLNER: With any luck, you're going to get those comments, whether they're in or out of
office, starting at your next meeting the next time
you gather to the talk about what --
MR. OLSON: And we have the stake -- we have
the stakeholder meetings --
MR. LUCETTE: Correct.
MR. OLSON: -- in November.
MR. LUCETTE: Correct.
MR. OLSON: The first part of November.
MR. WUELLNER: Correct.
MR. OLSON: Okay.
MR. LUCETTE: So thank you again --
MR. AUDINO: Yes. Thank you, guys.
MR. LUCETTE: -- everyone, for your
participation. I'm glad there was some good
engagement.
MR. WUELLNER: Thank you.
MS. LUDLOW: Thank you, guys.
MR. OLSON: Yes, thanks.
MS. LUDLOW: You did a lot of work and made us
all --
MR. LUCETTE: You did a lot of work.
MR. AUDINO: You did a lot of work.
MS. LUDLOW: Well, you guys are used to
dealing with airports, so...
MR. WUELLNER: True.

MR. MIRGEAUX: Are you done?

MR. LUCETTE: We're done-done.
(Workshop concluded at 6:31 p.m.)

## REPORTER'S CERTIFICATE

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STATE OF FLORIDA )
COUNTY OF ST. JOHNS )
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    I, JANET M. BEASON, RPR-CP, RMR, CRR, certify that I
    was authorized to and did stenographically report the
foregoing proceedings and that the transcript is a true
record of my stenographic notes.
Dated this 14th day of November, 2022.

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