

Regular Meeting Agenda

March 11th 2024, 1600 EDT

- **Call to Order**
- **Pledge of Allegiance**
- **Agenda Approval**
- **Business Partner Updates**
- **Old Business Items**
- **New Business Items**
- **Staff Report**
- **Legal counsel report**
- **Public comments**
- **Member comments and Reports**
- **Adjournment**

Business Partner Updates

- Mr. Henry Dean, St. Johns County Commissioner
- Mr. Vinny Beyers, Atlantic Aviation, FBO
- Mr. Jose Riera, SAAPA Liaison
- Mr. Nate McKendrick, Northrup Grumman
- Mr. Bruce Kreis, AOPA

Regular Meeting Agenda

March 11th 2024, 1600 EDT

- **Old Business Items**
 - **Schedule Finance committee meeting to**
 - **Review draft Audit documents from auditors and prepare to present to the board, planned for April board meeting.**
- **Update on collaboration between St. Johns County and Airport Authority**

- **New Business Items**
 - **Resolution 2024-03 Hawkeye View Lane Land Purchase**
 - **Fee for T-Hanger Wait list discussion**
 - **Chairman to assign liaison from Airport Authority board to County Board.**
 - **Deputy Executive Director**
 - **Why**
 - **Succession plan**
 - **Executive Director Search, waiting for response from search firms.**
 - **Business Development plan to grow revenue at the airport.**
 - **Possible adjustments to the Strategic Business Plan**

Regular Meeting Agenda

March 11th 2024, 1600 EDT

Staff Reports – Items of Interest & Update of Projects

Jaime R Topp

- Meetings with County Economic Development
 - Vet potential commercial tenants (define what a satisfactory tenant is)
- MRO biz plan
- Relocation of the Historic Buildings along US1 Update
 - Review letter from Hastings Main Street, Inc., Jena Dennis, Chair
 - Tax Incentives
- Selection of Appraiser for Compass Point Property update
- Conceptual HR firm Contracted for 6 Months
 - ED (and ED Description of Powers) and Deputy ED Draft job descriptions.
- Hangar Policy endorsement
 - First a note bout our compliance requirements to all tenants next billing cycle
 - Then, continue routine inspections and non compliance enfoncement actions

Courtney Pittman

- Waiting List update
- Tenant Satisfaction Survey update

Legal Team

- General council
- Aviation Attorney

Regular Meeting Agenda

March 11th 2024, 1600 EDT

Airport Operations and Fuel Sales see attached

Regular Meeting Agenda

March 11th 2024, 1600 EDT

Public Comments – General

- **Three (3) Minutes per Speaker**
- **Address Matters that Reasonably May Need Attention of the Authority**

Rules of Decorum

- **May Not Disrupt the Meeting with Personal, Impertinent or Slanderous Remarks or Boisterous Behavior**
- **Please Address the Authority as a Whole, Not Any Individual Member or Staff**
- **Please Refrain From Making any Demand for an Immediate Response From the Authority**

Regular Meeting Agenda

March 11th 2024, 1600 EDT

Authority Members - Comments and Reports

Ms. Michelle Cash-Chapman

Mr. Dennis Clarke

Ms. Jennifer Liotta

- Jenifer Liotta

Ms. Reba Ludlow

- Transportation Planning Organization

Mr. Robert Olson

- Finance Committee

Next Meeting

March 25th, 2024 Workshop

Attachments;

#1

https://www.surveymonkey.com/stories/SM-DQtJvXUN6LCo6JqmLD_2BqXw_3D_3D/

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, February 06, 2024 5:34:14 PM
Last Modified: Tuesday, February 06, 2024 5:35:13 PM
Time Spent: 00:00:59
IP Address: 162.254.9.186

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **Yes**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **Yes**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3
What can we do, as an Airport Authority, to improve your experience?

Bring in more FBOs!

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 11:58:25 AM
Last Modified: Monday, February 12, 2024 12:03:38 PM
Time Spent: 00:05:12
IP Address: 71.138.162.94

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **No**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3

What can we do, as an Airport Authority, to improve your experience?

Put gutters on the newer hangars(ie b,c,d,e) to prevent rust at the bottoms of the doors and to prevent the nasty mold and mildew that has to be removed regularly at the drip line of these hangars due to rain and dew runoff

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 12:00:23 PM
Last Modified: Monday, February 12, 2024 12:05:40 PM
Time Spent: 00:05:16
IP Address: 107.77.233.141

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **Yes,**
In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)? If so, please explain:
Hangar door was in need of lubrication.

Q2 **If so, please explain::**
In the past year, have you had any issues with rust, leaks, paint, broken structure? Hangar door frame shows signs of rust perforation.

Q3
What can we do, as an Airport Authority, to improve your experience?
Overall, I think the Airport Authority is doing a good job. The hangar shortage is an ongoing issue ...are there plans to address the need for more hangars?

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 12:11:29 PM
Last Modified: Monday, February 12, 2024 12:19:29 PM
Time Spent: 00:08:00
IP Address: 172.59.64.249

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Q1

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Yes,

If so, please explain::

During the last 2 months of 2023 and the first month of 2024 we were without WiFi in our hangar on B row. I understand that I have no room to complain about something as trivial as WiFi, but I do know several folks that needed to update data bases and were unable to do so.

Q2

In the past year, have you had any issues with rust, leaks, paint, broken structure?

No

Q3

What can we do, as an Airport Authority, to improve your experience?

All and All, I believe the airport authority does a great job at providing for the Tennant experience. I have experienced several times since the new officials have taken over were "silly" rules were relaxed in favor of common sense. I think that type of forward thinking has been needed for a very long time.

#5

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 12:41:35 PM
Last Modified: Monday, February 12, 2024 12:43:13 PM
Time Spent: 00:01:37
IP Address: 73.224.195.188

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **No**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3
What can we do, as an Airport Authority, to improve your experience?

Publish a waiting list for all to see that's fair.

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 12:42:56 PM
Last Modified: Monday, February 12, 2024 12:45:57 PM
Time Spent: 00:03:00
IP Address: 103.50.33.88

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 If so, please explain::

In the past year, have you had any issues with rust, leaks, paint, broken structure? Leak in roof is an ongoing issue-James and crew are working hard to correct

Q3

What can we do, as an Airport Authority, to improve your experience?

Need more hangar space-Specifically for larger corporate aircraft. Also need T-Hangar to house or personal aircraft.

#7

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 12:58:16 PM
Last Modified: Monday, February 12, 2024 1:01:59 PM
Time Spent: 00:03:42
IP Address: 73.148.184.243

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **No**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

If so, please explain::

The seals on each side of the hanger door have not been snug and has allowed rain and dirt into the hanger. Also rust staining from bottom of door. Hanger C-10

Q3

What can we do, as an Airport Authority, to improve your experience?

Address above. But, overall, satisfied.

#8

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 1:24:20 PM
Last Modified: Monday, February 12, 2024 1:26:42 PM
Time Spent: 00:02:22
IP Address: 104.28.94.190

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **No**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

If so, please explain::

Ceiling area peeling, lots of rust on many hangar surfaces (doors, etc)

Q3

What can we do, as an Airport Authority, to improve your experience?

Allow priority for existing tenants to move to newer or larger hangars ahead of non-tenants (non-tenants would then move into the existing tenants "old" hangar)

#9

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 1:27:05 PM
Last Modified: Monday, February 12, 2024 1:27:29 PM
Time Spent: 00:00:24
IP Address: 199.227.21.82

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Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **No**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3 **Respondent skipped this question**

What can we do, as an Airport Authority, to improve your experience?

#10

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 1:25:38 PM
Last Modified: Monday, February 12, 2024 1:27:48 PM
Time Spent: 00:02:09
IP Address: 50.79.89.78

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Yes,

If so, please explain:
Hydraulic leakage

Q2

In the past year, have you had any issues with rust, leaks, paint, broken structure?

If so, please explain::

Roof water, leak, hanger, G4, problem, persists

Q3

What can we do, as an Airport Authority, to improve your experience?

Overall service and staff have been good. Maintenance service could be improved.

#11

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 1:45:22 PM
Last Modified: Monday, February 12, 2024 1:49:24 PM
Time Spent: 00:04:01
IP Address: 92.119.19.147

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **No**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3
What can we do, as an Airport Authority, to improve your experience?

Quit wasting money on trying to attract commercial air service. When they want to be here they will let you know.

#12

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 2:34:37 PM
Last Modified: Monday, February 12, 2024 2:38:36 PM
Time Spent: 00:03:58
IP Address: 99.174.104.208

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Q1 In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?	Yes, If so, please explain:: Door hydraulics
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Q2 In the past year, have you had any issues with rust, leaks, paint, broken structure?	If so, please explain:: Normal wear for the coastal region.
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Q3
What can we do, as an Airport Authority, to improve your experience?

My experience has been satisfactory. Maintenance staff have been responsive. Need more hangars....they bring instantaneous income. Need a runup area at runway 31...there is already a cut out area for it....just needs some substructure work and paving.

#13

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 2:52:29 PM
Last Modified: Monday, February 12, 2024 2:56:16 PM
Time Spent: 00:03:47
IP Address: 108.209.34.8

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Q1

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Yes,

If so, please explain::

The deadbolt lock doesn't function properly. It is very hard to turn the lock and the striker won't extend properly into the door frame. Otherwise, everything else works fine.

Q2

In the past year, have you had any issues with rust, leaks, paint, broken structure?

No

Q3

What can we do, as an Airport Authority, to improve your experience?

Overall, the experience has been very positive. Roxanne and Chloe are both great to deal with.

#14

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 4:15:12 PM
Last Modified: Monday, February 12, 2024 4:16:36 PM
Time Spent: 00:01:24
IP Address: 73.105.1.64

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Q1	Yes,
In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?	If so, please explain: Badge renewal 1mo

Q2	No
In the past year, have you had any issues with rust, leaks, paint, broken structure?	

Q3	Respondent skipped this question
What can we do, as an Airport Authority, to improve your experience?	

#15

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 4:20:32 PM
Last Modified: Monday, February 12, 2024 4:21:03 PM
Time Spent: 00:00:30
IP Address: 50.221.113.174

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **No**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3
What can we do, as an Airport Authority, to improve your experience?

Build more hangars.

#16

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 4:21:16 PM
Last Modified: Monday, February 12, 2024 4:26:39 PM
Time Spent: 00:05:23
IP Address: 107.77.216.9

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 If so, please explain::

In the past year, have you had any issues with rust, leaks, paint, broken structure?

When I moved in 18 months ago the floor was repainted, however it never really dried. The foam on my towbar sticks to the floor every time I leave it on the airplane nose wheel. I don't know if they used improper paint or there's just too much moisture in the hangar floor.

Q3

What can we do, as an Airport Authority, to improve your experience?

Great atmosphere at the airport, enjoy conversing with hangar neighbor's.

#17

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 4:41:31 PM
Last Modified: Monday, February 12, 2024 4:42:11 PM
Time Spent: 00:00:40
IP Address: 174.197.201.123

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **No**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3
What can we do, as an Airport Authority, to improve your experience?

Add self service jet fuel

#18

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 6:08:51 PM
Last Modified: Monday, February 12, 2024 6:10:46 PM
Time Spent: 00:01:55
IP Address: 162.204.149.115

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- | | |
|--|--|
| <p>Q1</p> <p>In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?</p> | <p>Yes,</p> <p>If so, please explain::</p> <p>Cover from light fixture feel off and dented aileron</p> |
| <p>Q2</p> <p>In the past year, have you had any issues with rust, leaks, paint, broken structure?</p> | <p>If so, please explain::</p> <p>Overhead door is rusting badly along the bottom. Needs to be treated with Ospho to stop the rust then painted.</p> |
| <p>Q3</p> <p>What can we do, as an Airport Authority, to improve your experience?</p> | <p>Respondent skipped this question</p> |
-

#19

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 6:43:56 PM
Last Modified: Monday, February 12, 2024 6:51:29 PM
Time Spent: 00:07:32
IP Address: 73.105.71.95

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **No**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3 **Respondent skipped this question**

What can we do, as an Airport Authority, to improve your experience?

#20

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, February 12, 2024 8:31:05 PM
Last Modified: Monday, February 12, 2024 8:32:33 PM
Time Spent: 00:01:27
IP Address: 208.125.244.2

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **No**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3
What can we do, as an Airport Authority, to improve your experience?

Black widow spider control, more electric outlets, running Mayer available for cleaning hangars, self service jet fuel.

#21

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, February 13, 2024 5:28:38 AM
Last Modified: Tuesday, February 13, 2024 5:29:52 AM
Time Spent: 00:01:13
IP Address: 157.97.121.232

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Yes,

If so, please explain::

Door PIN continued to malfunction. Called for repairs; however no one came out.

Q2

In the past year, have you had any issues with rust, leaks, paint, broken structure?

No

Q3

What can we do, as an Airport Authority, to improve your experience?

Allow washing or aircraft outside of hanger like other airports in the area allow

#22

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, February 13, 2024 8:17:25 AM
Last Modified: Tuesday, February 13, 2024 8:19:13 AM
Time Spent: 00:01:47
IP Address: 108.209.35.235

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Yes,

If so, please explain::

WATER INTRUSION UNDER DOOR

Q2

In the past year, have you had any issues with rust, leaks, paint, broken structure?

If so, please explain::

THEY WERE REPAIRED BUT CAUSE NOT RESOLVED

Q3

What can we do, as an Airport Authority, to improve your experience?

RESOLVE WATER ISSUE

#23

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, February 13, 2024 10:37:01 AM
Last Modified: Tuesday, February 13, 2024 10:40:20 AM
Time Spent: 00:03:18
IP Address: 73.105.27.45

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Yes,

If so, please explain::

Hangar door jammed, required many weeks to fix due to parts and lack of scissor lift, but working with maintenance we were able to do some workarounds to use it occasionally until fixed

Q2

In the past year, have you had any issues with rust, leaks, paint, broken structure?

No

Q3

What can we do, as an Airport Authority, to improve your experience?

Is there hot water in the bathrooms? I know Tower bathroom only has cold water

#24

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, February 13, 2024 1:42:48 PM
Last Modified: Tuesday, February 13, 2024 1:46:08 PM
Time Spent: 00:03:20
IP Address: 107.123.33.129

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1	Yes,
In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?	If so, please explain: Door hinges binding.

Q2	No
In the past year, have you had any issues with rust, leaks, paint, broken structure?	

Q3

What can we do, as an Airport Authority, to improve your experience?

Keep remembering GA is an important part of this airport.

#25

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, February 13, 2024 1:45:31 PM
Last Modified: Tuesday, February 13, 2024 1:49:16 PM
Time Spent: 00:03:44
IP Address: 99.32.62.58

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 If so, please explain:
Some rust on hangar door's bottom.

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3

What can we do, as an Airport Authority, to improve your experience?

Periodic inspection of hangar door's operation.

#26

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, February 13, 2024 5:12:56 PM
Last Modified: Tuesday, February 13, 2024 5:25:25 PM
Time Spent: 00:12:29
IP Address: 69.21.234.164

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **Respondent skipped this question**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **Respondent skipped this question**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3
What can we do, as an Airport Authority, to improve your experience?

GA is the lifeblood of a regional airport and this airport is no exception. It's a dream that commercial airlines are going to thrive here. At best subsidized commercial flights will come and go over the years. General aviation is and will continue to be the reality. I wish this airport leadership would realize this. The tower needs to learn etiquette. Probably not going to happen with the current staff but no other tower anywhere that I have experienced behaves as poorly.

#27

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, February 14, 2024 8:44:31 AM
Last Modified: Wednesday, February 14, 2024 8:47:15 AM
Time Spent: 00:02:43
IP Address: 107.77.216.7

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **No**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3
What can we do, as an Airport Authority, to improve your experience?

Keep up the good work.

#28

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, February 14, 2024 10:19:17 AM
Last Modified: Wednesday, February 14, 2024 10:42:42 AM
Time Spent: 00:23:25
IP Address: 24.129.92.60

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 If so, please explain::

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Vertical air gap right side (North) from misplacement of door seal. Rust on bottom of the door structure, you can hear water in the lower beam... Water pooling on floor at South end corner where door meets wall. Leak out of rear hangar roof vent when there is a hard rain.

Q3

What can we do, as an Airport Authority, to improve your experience?

Prioritize the issues of the tenants that have older hangars whom pay similar costs (same or even higher for some) than the new. In the past cpi rate has not been justified by declining/neglected condition tenants have experienced.

#29

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, February 15, 2024 7:52:00 AM
Last Modified: Thursday, February 15, 2024 7:55:22 AM
Time Spent: 00:03:22
IP Address: 73.171.166.46

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **Yes**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3
What can we do, as an Airport Authority, to improve your experience?

I feel you guys are doing a great job. James in maintenance is always helpful. Try to keep the rents from rising as much as possible please.

#30

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, February 15, 2024 2:39:25 PM
Last Modified: Thursday, February 15, 2024 2:42:47 PM
Time Spent: 00:03:22
IP Address: 75.251.66.72

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Q1

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Yes,

If so, please explain::

Hyd line cracked and leaked fluid .. corrected within a week.

Q2

In the past year, have you had any issues with rust, leaks, paint, broken structure?

If so, please explain::

small water leak in ceiling near rear wall damage an older laptop computer and leak at the man door is creating a corrosion problem also some rust on hgr deck floor where hydralift door contacts

Q3

What can we do, as an Airport Authority, to improve your experience?

The roof leak only occurs during winds and heavy rain, hyd line was corrected immediately, the other discrepancies are normal wear and tear in a hgr close to te salt water environment

#31

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, February 20, 2024 7:47:40 AM
Last Modified: Tuesday, February 20, 2024 7:48:12 AM
Time Spent: 00:00:31
IP Address: 104.178.58.49

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **No**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3 **Respondent skipped this question**

What can we do, as an Airport Authority, to improve your experience?

#32

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, February 27, 2024 12:44:14 PM
Last Modified: Tuesday, February 27, 2024 12:54:56 PM
Time Spent: 00:10:42
IP Address: 162.254.9.186

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?	Yes, If so, please explain: Ordered out pistons. Jake kept me updated until they finished.
---	---

Q2 In the past year, have you had any issues with rust, leaks, paint, broken structure?	No
---	-----------

Q3
What can we do, as an Airport Authority, to improve your experience?
Chaotic badge procedures. I had to complete another application since mine was lost. Might want to invest in some organization for these important matters. I can't get to my hangar without a badge.

#33

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, February 29, 2024 4:03:55 PM
Last Modified: Thursday, February 29, 2024 4:06:15 PM
Time Spent: 00:02:20
IP Address: 166.194.227.203

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **Yes,**
In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)? If so, please explain:
Door sticking

Q2 **Yes**
In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3
What can we do, as an Airport Authority, to improve your experience?
Things have been on the upside recently! Mr. Jaime Topp was a much needed addition to this airport. Previous, progress has been halted for years!

#34

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, February 29, 2024 8:18:52 PM
Last Modified: Thursday, February 29, 2024 8:21:52 PM
Time Spent: 00:02:59
IP Address: 63.141.49.6

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **No**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)?

Q2 **No**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

Q3
What can we do, as an Airport Authority, to improve your experience?

We are paying the same amount as tenants in the new hangars that have better lighting, WiFi and more electrical be outlets. We feel that our hangar should be updated as well.

#35

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, March 05, 2024 9:43:08 AM
Last Modified: Tuesday, March 05, 2024 9:52:02 AM
Time Spent: 00:08:53
IP Address: 162.254.9.186

Page 1: Hangar Tenant Satisfaction Survey 02.07.2024

Q1 **Yes,**

In the past year, have you experienced any type of mechanical issue with your hangar (electrical, doors, added amenities, etc.)? If so, please explain::

Sticking door was quickly fixed!

Q2 **Yes**

In the past year, have you had any issues with rust, leaks, paint, broken structure?

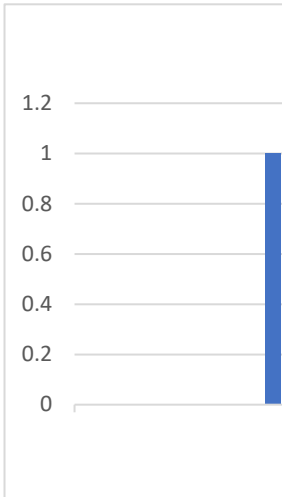
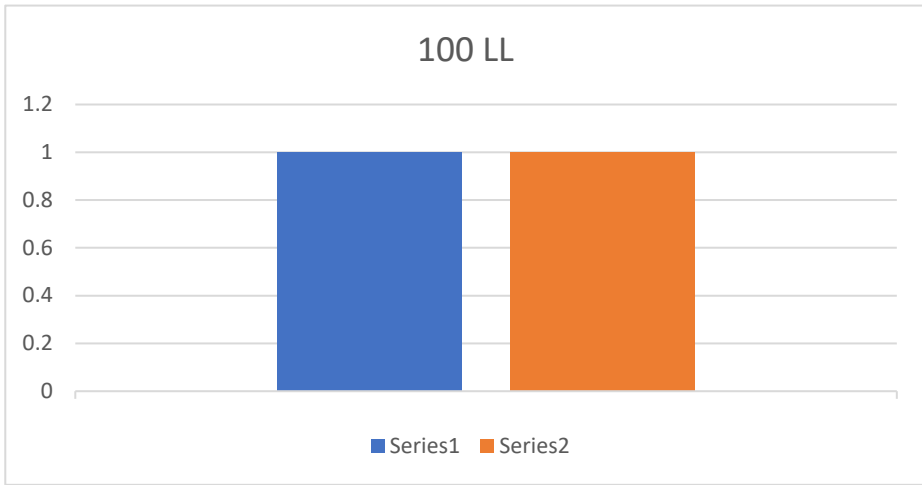
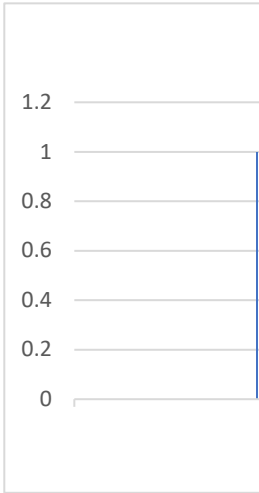
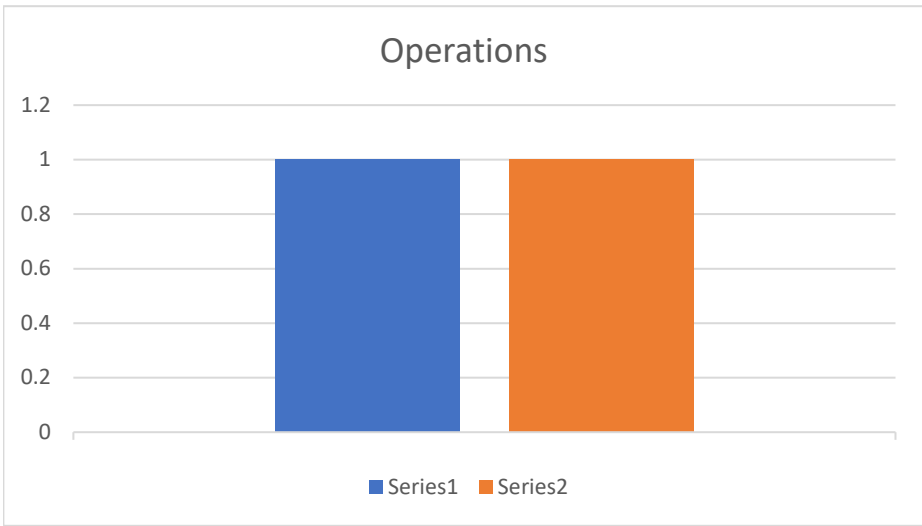
Q3

What can we do, as an Airport Authority, to improve your experience?

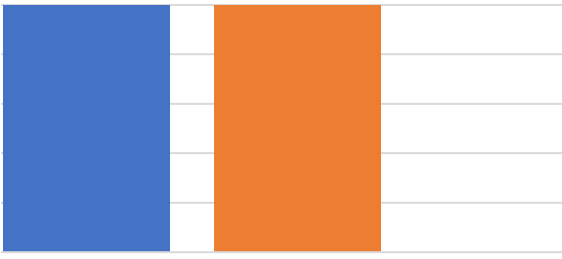
I sat almost 30 minutes past the appointment I HAD to make because your officer had a personal conversation with the man before me. When I told her I was missing my flight time she replied I could make another appointment. Unprofessional

Operations & Fuel Sales

Month	Operations			Jet A			100LL			Self LL		
	This YR	Last YR	Change	This YR	Last YR	Change	This YR	Last YR	Change	This YR	Last YR	Change
Sep-22	7,958	9,127	-12.8%	134,318	118,008	13.8%	7,866	8,092	-2.8%	12,666	15,372	-17.6%
Oct-22	12,470	10,739	16.1%	150,066	158,095	-5.1%	8,166	8,131	0.4%	16,991	17,401	-2.4%
Nov-22	9,069	11,900	-23.8%	111,109	170,678	-34.9%	15,641	7,947	96.8%	14,623	16,442	-11.1%
Dec-22	10,142	10,572	-4.1%	166,262	147,829	12.5%	16,366	16,125	1.5%	14,385	16,465	-12.6%
Jan-23	8,295	9,104	-8.9%	165,888	140,242	18.3%	8,174	8,211	-0.5%	18,146	13,438	35.0%
Feb-23	8,875	8,667	2.4%	139,248	175,530	-20.7%	8,148	7,953	2.5%	14,958	11,646	28.4%
Mar-23	9,118	10,378	-12.1%	182,496	188,643	-3.3%	7,916	8,110	-2.4%	13,731	17,503	-21.6%
Apr-23	11,756	11,399	3.1%	166,364	194,928	-14.7%	7,932	8,117	-2.3%	15,524	14,990	3.6%
May-23	12,712	10,832	17.4%	182,061	148,130	22.9%	7,906	8,080	-2.2%	16,965	18,073	-6.1%
Jun-23	10,360	11,054	-6.3%	126,451	168,472	-24.9%	7,816	8,058	-3.0%	14,807	14,612	1.3%
Jul-23	10,502	10,961	-4.2%	141,884	149,869	-5.3%	7,884	7,587	3.9%	15,532	14,735	5.4%
Aug-23	11,480	11,990	-4.3%	145,590	173,456	-16.1%	5,123	7,848	-34.7%	18,582	14,464	28.5%
Sep-23	9,305	7,958	16.9%	126,176	134,318	-6.1%	7,796	7,866	-0.9%	10,998	12,619	-12.8%
Oct-23	12,015	12,470	-3.6%	178,498	150,066	18.9%	9,970	8,166	22.1%	13,298	17,003	-21.8%
Nov-23	9,832	9,069	8.4%	168,518	111,109	51.7%	8,766	15,641	-44.0%	13,075	12,895	1.4%
Dec-23	9,257	10,142	-8.7%	153,420	166,262	-7.7%	8,581	16,366	-47.6%	13,914	14,693	-5.3%
Jan-24	11,610	9,118	27.3%	151,364	182,496	-17.1%	8,192	7,916	3.5%	16,499	13,731	20.2%
Feb-24	11,845	11,756	0.8%	159,028	166,364	-4.4%	7,941	7,932	0.1%	20,488	15,524	32.0%
Mar-24	0	12,712	-100.0%	0	182,061	-100.0%	0	7,906	-100.0%	0	16,965	-100.0%
Apr-24	0	10,360	-100.0%	0	126,451	-100.0%	0	7,816	-100.0%	0	14,807	-100.0%
May-24	0	10,502	-100.0%	0	141,884	-100.0%	0	7,884	-100.0%	0	15,532	-100.0%
Jun-24	0	11,480	-100.0%	0	145,590	-100.0%	0	5,123	-100.0%	0	18,582	-100.0%
Jul-24	0	9,305	-100.0%	0	126,176	-100.0%	0	7,796	-100.0%	0	10,998	-100.0%
Aug-24	0	12,015	-100.0%		0	0.0%		0	0.0%		0	0.0%
YTD	186,601	253,610	-26.4%	2,748,741	3,566,657	-22.9%	160,184	204,671	-21.7%	275,181	348,490	-21.0%

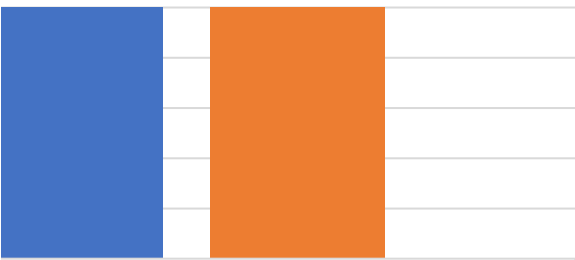


Jet A



■ Series1 ■ Series2

Chart Title



■ Series1 ■ Series2